

SIMS 3.2.9 Release Notes

December 2022



Last Revised 12/20/2022 | Proprietary and Confidential | © 2022 Bold Group



Contents

Application Corrections	2
Application concetions	~



Application Corrections

Resolved Issues

iPocket crashing when trying to view reports

iPocket was previously using WebUIView to show PDF files, Apple has since deprecated it. iPocket has been updated to Apple's PDF Viewer.

Brief/Temporary comments are disappearing

Corrected behavior and date/time adjustments so that the comments remain after saving.

GlobalID of Global Contacts not showing on export

This has been resolved so that when exporting, Global Contacts display the correct GlobalID for each contact.

Inactive Customer Report differs from SIMS and FormWriter

There are many more parameters being included in the SIMS query than in the FormWriter query. Customers need to add to the report the Account Cancelled database field to Sift By and include these:

N, A, B, C, D, E, F, L. S, I.

SiftBy (Inactive Accounts CN Available SIMS Database Fields Account AccountNumber Account AccountOpened Account AccountType Account AltBackupAccount Account AltBackupAccount Account Balking AccountOnCredit Account Billing AccountOnCredit Account Billing AccountOncignate Account Billing ARCcountNumb AccountNumb Accoun	Add All Add All Remove Remove All By By	OK Cancel
Enter Filter Text Options: O Range Image Image Image Image		

Cursor Movement in Temporary Comments Date Field

The Control for dates on Temporary Comments to read left to right was set to 'No'. This was only true on Priority Action Event displays for an alarm fetched from the Traffic.

