



# SIMS 3.2.9 Release Notes

December 2022



**Contents**

Application Corrections ..... 2

## Application Corrections

### Resolved Issues

#### iPocket crashing when trying to view reports

iPocket was previously using WebUIView to show PDF files, Apple has since deprecated it. iPocket has been updated to Apple's PDF Viewer.

#### Brief/Temporary comments are disappearing

Corrected behavior and date/time adjustments so that the comments remain after saving.

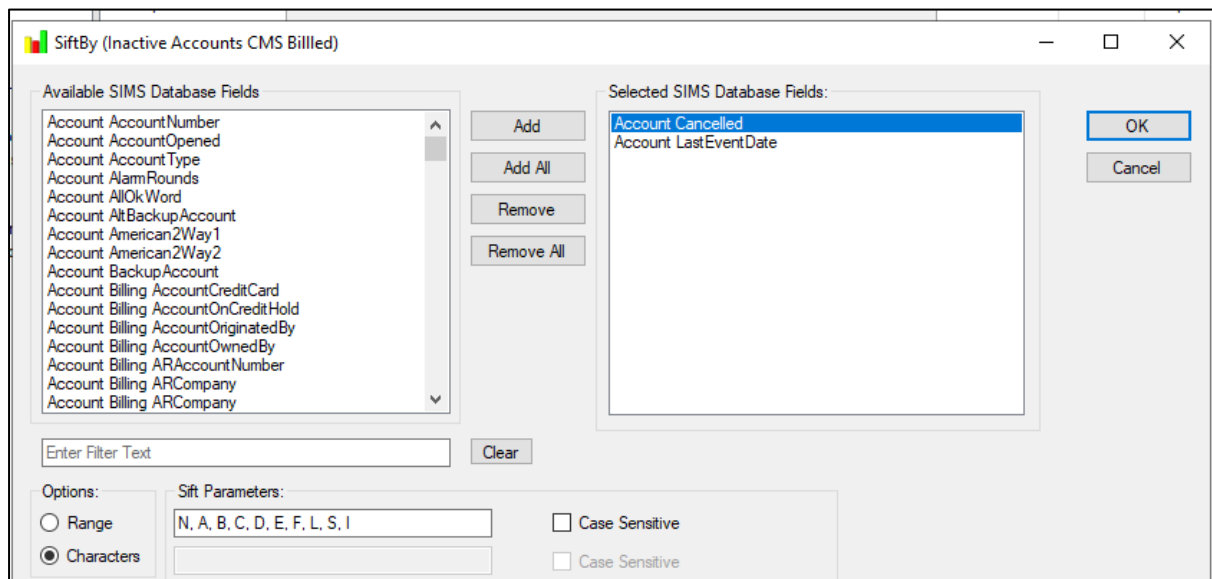
#### GlobalID of Global Contacts not showing on export

This has been resolved so that when exporting, Global Contacts display the correct GlobalID for each contact.

#### Inactive Customer Report differs from SIMS and FormWriter

There are many more parameters being included in the SIMS query than in the FormWriter query. Customers need to add to the report the Account Cancelled database field to Sift By and include these:

N, A, B, C, D, E, F, L, S, I.



#### Cursor Movement in Temporary Comments Date Field

The Control for dates on Temporary Comments to read left to right was set to 'No'. This was only true on Priority Action Event displays for an alarm fetched from the Traffic.

