

SIMS 3.2.8 Release Notes

September 2022



Last Revised 9/22/2022 | Proprietary and Confidential | © 2022 Bold Group



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Application Corrections



Application Corrections

Resolved Issues

SRS3 Program Status Event Schedules in wrong columns

Resolved an issue with columns not matching up with the data in them in the Receiver>Event Schedules tab, as well as the SIMS for Windows app when doing an Edit>Dealer View, Edit, and Search by correcting the placement of data to properly line up with the column headers.

NOT coming in when set on zone and zone deleted

Accounts that have the periodic auto-test setup directly in the zone (instead of the Premise tab), the Event Schedule table was not updated after the test zone was deleted from the account zones. Resolved this by removing the auto-test delay from the EventSchedule table SRS when zone is deleted from Account Maintenance.

SIMS Traffic Screen Constantly Jumping

Traffic queue was "jumping" every second making it difficult to view and select events. Corrected the queue to only refresh when new activity comes in.

iPocket Login Issues

Issue - Updating passwords to match new compliancy was getting errors, particularly for passwords that were not 7-8 characters exactly. Resolved by correcting validation of compliant passwords.

Search in iPocket does not work correctly

Updated the search functionality to correctly search when using an apostrophe as using an apostrophe in the account search was not returning any results. For Example: Tony's Pier, if you type Tony's, the account was not found; however, if you type Tony or Pier the account was found.

FormWriter reports Erroring out

Corrected issues where several reports were failing with different errors stating that the group ID was wrong or Class was wrong.



Resolved Issues

Update v3.2.6.3162 Breaks TAPI

Having a TAPI driver installed and configured and then updating to anything past v3.2.6.3162 was wiping out all the TAPI settings and did not allow for manual re-entry. Resolved this issue by not removing the reference for the TAPI dll so that the TAPI information no longer gets wiped out on upgrade.

ASAP -> PSAP Issues with Streets names AV vs AVE

ASAP->PSAP Address verification was not recognizing Global contact number when it was on a Notify Acct. Also, requested to have "Run" be considered as a street type and have avenue be "AV" not "AVE". Resolved this to check for a Global contact if a Notify Acct is present. Also, added "Run" to be a street type and updated "AV" to stay as "AV" and not convert to "AVE".

Name prevents processing of signal

A DMP signal that included a last name of the user whose name included the word "TIME" was not being processed. Having "TIME" in the username corresponded to a test for 'TIME', which caused it to not process Resolved this by changing the test to 'TIME/DATE' to correct.

The class in Emergency Mode is not saving

After including a class in an emergency mode entry, when closing and re-opening, the class no longer appeared. Corrected the data remaining in place after a save and close. Also, added a delete button to the end of each row to delete the emergency mode information to clear it.