SIMS

Release Notes for Version 3.2.5

December 2021

Confidentiality Statement

All information contained in this document is provided in confidence and shall not be published or disclosed wholly or in part to any other party without the expressed prior written permission of Bold Group. It shall be held in safe custody at all times. These obligations shall not apply to information which is published or becomes known legitimately from sources other than Bold Group.

Acknowledgments

The information contained in this document represents the current view of Bold Group on the issues discussed as of the date of publication. Bold Group must continuously respond to the changing market conditions; therefore, it should not be interpreted to be a commitment on the part of Bold Group. Bold Group cannot guarantee the accuracy of any information presented after the date of publication.

This paper is for informational purposes only. The system descriptions and diagrams contained within should be used as guidelines only. Each Bold Group installation might require modifications to meet specific requirements. BOLD GROUP MAKES NO WARRANTIES, EXPRESS, OR IMPLIED IN THIS DOCUMENT.

Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Likewise, the other products, services, and company names referred to in this document, to include all trademarks or registered trademarks of their respective owners, are all hereby acknowledged.

Copyright

New Development

None

Fixes

[SIA Areas are not coming in correctly using sub option B (23314)](#)

[Live Update4 No loading when updating (23315)](#)

[XML Receiver Mnemonics are different (22698)](#)

[Users are able to see or process History reports after admin rights have been taken away (21970)](#)

[SIMS III – Deleted Account Events (13484)](#)

[SIMSXML CID not using CID Restore table (22831)](#)

[Blank OUS Time Selection in SIMS Pocket app (21939)](#)

[Accounts locking up when entering multiple contacts (SIMS Web) (20752)](#)

[Deadman Watch function is not working (22632)](#)

Features and Enhancements

No new features this time

Updates

SIA Areas are not coming in correctly using sub option B (23314)

Issue: Signals were not parsing the area and zone correctly when the Sub option is set to 'SIA/CID/Mdmll > 3 digit zones'

Solution: Adjusted how the string is parsed to ensure the area and zone are read and displayed correctly.

Live Update4 No loading when updating (23315)

Issue: When attempting to run LiveUpdate4, the program opens, but then disappears

Solution: Fixed an issue where Live Update will not load if there is an issue with Windows permissions through RegEdit.

XML Receiver Mnemonics are different (22698)

Issue: The SRS3 is auto logging any PLO that has test in the description of the signal.

Solution: Mad updates specifically for a customer that requested even if "test" is the in the description, the event not auto log.

Users are able to see or process History reports after admin rights have been taken away (21970)

Issue: When permissions for WorkOrder history, History Files Available, and Historical Reports unchecked, history is still showing for those users in the traffice (F4), Customer Alarms, and Reports menu option.

Solution: Corrected permission options and no historical data is available when those permissions are unselected.

SIMS III – Deleted Account Events (13484)

Issue: When an account is cancelled or deleted, they are still getting activity auto logged and showing up on the traffic screen with a tilde (~) in front of the account number.

Solution: Cancelling or deleting an account was not removing rows from the EventSchedule table causing those events to show in the traffic screen.

SIMSXML CID not using CID Restore table (22831)

Issue: This signal
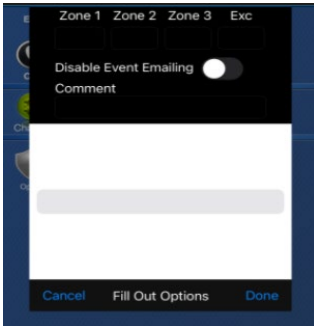<Signal><RRLL>0602</RRLL><Account>7152</Account><Zone>0</Zone><Area>1</Area><EventType>R400</EventType><IMEI>10159546</IMEI></Signal><DC4> is not coming in RST as expected.

Solution: The signal now come in as RST.

Blank OUS Time Selection in SIMS Pocket app (21939)

Issue: The Out of Service time selection in the SIMS Pocket app is showing blank.

Solution: Corrected so that the time now displays as expected.

Accounts locking up when entering multiple contacts (SIMS Web) (20752)

Issue: When the settings allow for multiple adding of contacts, an error is happening after the first contact for the subsequent contacts being added. The user must log out and back in.

Solution: Fixed the issue that was causing an error when adding more than one contact at a time.

Deadman Watch function is not working (22632)

Issue: The Deadman Watch functionality is not working as expected. Emails are not being sent when an alarm within the priority settings, and for the length of time specified in the settings, sits in the traffic queue.

Solution: Updated functionality so that the Deadman Watch option will now work as expected, based on priority and time out in seconds parameters.