

## SIMS III for Windows – Help Messages

The following details how to view the help messages that can generate in SIMS.

To access this information, go to Edit>Table Maintenance>Messages>Help. These messages will also appear if user clicks on <F1> while in a field in the SIMS products.

- 0000 Not Currently Utilized  
(blank)
- 0001 Account Group  
This entry refers to the group (alarm dealer) the account is assigned to. Detailed information about the alarm company is entered through "Enter/Update Dealer" found in the Account Maintenance Menu. You MUST use <F2> for this selection!
- 0002 Account Class  
The Class field allows an entry to specify a class the account is assigned to. Detailed information about the class is entered through "Account Class List" found in the Account Maintenance Menu. You MUST use <F2> for this selection!
- 0003 Account Name  
The Account Name field allows entry of the premise name. If the subscriber is a home, placing the last name first will aid when printing alphabetical account listings.
- 0004 Contact Name  
The Contact Name field allows entry of the premise owner or other responsible individual. Alternatively, this field can also be used as a continuation of the Account Name.
- 0005 Address  
The Address field allows entry of the street address of the premise. Note that you should enter the actual address as this information is provided on all exception event displays. Another group of information fields are provided for the mailing address on page five of the database.
- 0006 Cross Street  
The Cross Street field allows entry of major cross streets near the premises. Alternatively, this field may be used for brief directions to the premise or other similar function.



### Additional Information:

- This is for reference only-these messages cannot be edited or deleted by the end user.

## SIMS III for Windows – Help Messages (cont.)

- 0007 City  
The City field allows entry of the city the premise is located in.
- 0008 State  
The State field allows entry of the state or territory the premises are located in.
- 0009 Zip Code  
The Zip code field allows entry of the premise's zip code.
- 0010 FAX  
The Fax field allows entry of the phone number of a facsimile device at the premises.
- 0011 Phone  
The Phone field allows entry of the primary premise phone number.
- 0012 Phone  
The Phone field allows entry of the secondary premise phone number.
- 0013 Control Phone Number  
The Control field allows entry of the primary phone number the control unit uses to transmit information.
- 0014 Control Phone Number  
The Control field allows entry of a secondary phone number the control unit uses to transmit information.
- 0015 Programmed Phone Number  
The Program field allows entry of the primary phone number the control unit dials when reporting. Window available <F2> for this selection!
- 0016 Programmed Phone Number  
The Program field allows entry of a secondary phone number the control unit dials when reporting. Window available <F2> for this selection!
- 0017 Premise Verify  
The Premise Verify field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the premises will be presented for notification first on all priority action events. Window available <F2> for this selection!
- 0018 Verification Form  
The Verification Form Returned field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether a verification form of the database has been returned from the subscriber. Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

### 0019 False Alarm Threshold Level

The False Alarm Threshold Level is a single digit number of false alarms allowable during the false alarm Interval or "U" for unlimited false alarms (in the case of "U" the mode line message will still be presented). A "N" or non-entry in the "Threshold" field would not present any false alarm information on the mode line to the operator while in an alarm display.

### 0020 False Alarm Interval

The False Alarm Interval value is a single digit identifying the measurement interval for possible false alarm suspension.

1 = 1 year      2 = 180 days      3 = 120 days      4 = 90 days      5 = 60 days      6 = 30 days

### 0021 Closed NOTs

The Closed NOTs only field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the decrements for the No Test feature will be allowed only during the closed period. This feature is required for those accounts that only start test timers when the account is closed.

### 0022 Subscriber Option

The Subscriber Options field provides for entry of a parameter for specialized requirements:

|                           |                          |                          |
|---------------------------|--------------------------|--------------------------|
| 0 = Disable User Info     | 1 = 2 digit user numbers | 2 = DTMF Passcode Enable |
| 3 = Contact ID non-compat | 3 = DMP 3 digit users    | 4 = Signal Suppression   |
| 5 = ITI User Numbers      | 6 = 3 digit user numbers | 7 = 1 digit user forced  |
| 8 = Danish 8 Zone         | 9 = 2 digit hex-dec      | A = 1 digit hex-dec      |
| B = SIA/CID >3            | C = SIA/CID >3 /SS       | D = DSC Skyroute Mod.    |
| E = No Signal Suppress    | F = SIA/CID Mod >3       |                          |

### 0023 All OK Word

The All OK Word field allows entry of a password signifying an all okay situation at the premises. For example, if an alarm is received and the subscriber contacts the station wishing to cancel it, they may provide the "All OK Word" to verify authorization. The All OK Word is provided on all exception event screens for operations verification.

### 0024 Permit Number

The Permit Number field allows entry of a permit number. A permit number is sometimes required in various localities and must be provided if reporting to authorities. The Permit Number is provided on all exception event screens.

### 0025 Account Type

The Account Type field allows entry of a description whether the account is a commercial, residential or other type. The Account Type is provided on all exception event screens. You MUST use <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0026 Control Type  
The Control Type field allows entry of the type of control the premise is using. The Control Type is provided on all exception event screens.
- 0027 Alarm Rounds  
The Alarm Rounds field allows entry of the number of rounds a control transmits when reporting an alarm condition. Note that this only applies to Secutron (McCulloh) receivers and controls. Leave this entry blank for all other types of controls.
- 0028 Restore Rounds  
The number of Restore Rounds field allows entry of the number of rounds a control transmits when in reporting a restoral condition. Note that this only applies to Secutron (McCulloh) receivers and controls. Leave this entry blank for all other types of controls.
- 0029 Backup Account  
The Backup Account field allows entry (2 digit receiver number, 2 digit line number and up to 6 Digit account umber) of a Backup Account. An example of this type of redundancy is when both a digital communicator control and additional secondary control type such as Radio are installed at the same premise in case one is compromised or fails. If a backup system isn't used leave the field blank.
- 0030 Notify Account  
The Notify Account field allows entry (2 digit receiver number, 2 digit line number and up to 6 digit account number) of an account with a call list to be linked to this account.
- 0031 Zone Account  
The Zone Account field allows entry (2 digit receiver number, 2 digit line number and up to 6 digit account number) of an account with zone information to be linked to this account. Note you should use account numbers beginning with "98". For example, an account number of "98-??-????".
- 0032 Tests Every  
The Tests Every field allows entry (000 to 999) of an interval to expect any signal from the premises. For example, if the system transmits a test every 24 hours enter "024". Note that the Interval Type (in Minutes, Hours or Days) is defined in the field that follows. If the system does not transmit test signals leave this field (and the Minutes, Hours or Days) blank.
- 0033 Minutes, Hours, or Days  
The Minutes, Hours, or Days Interval period allows an entry ("M" for Minutes, "H" for Hours or "D" for Days) of an interval type used together with the Tests Every previous entry.
- 0034 Billing Charge  
Monthly fee for invoicing/mailing/collecting surcharge.

## SIMS III for Windows – Help Messages (cont.)

### 0035 Open and Close Report

The Opening and Closing Report field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to allow generation of subscriber opening and closing reports. For example, "Y" entry will allow an open and close report to be generated for the subscriber while any other entry will bypass the account as the reports are generated.

Window available <F2> for this selection!

### 0036 Open and Close Report Frequency

The Daily, Weekly, Bimonthly, Monthly, Quarterly, Semi-Annually and Annually report frequency allows an entry ("D" for Daily, "W" for Weekly, "B" for Bimonthly, "M" for Monthly, "Q" for Quarterly, "S" for Semi-Annually and "A" for Annually) to allow generation of subscriber open and close reports at specific intervals.

### 0037 Report Language

The Report Language field allows an entry ("E" for English, "S" for Spanish, "F" for French or no entry = "E") to designate the appropriate report language for the subscriber.

### 0038 Type Coding

The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.

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- 0043 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0044 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0045 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0046 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0047 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0048 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0049 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0050 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.

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- 0052 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0053 Type Coding  
The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.
- 0054 Daylight Savings Time  
With the entry of the following options the account can be made to automatically adjust for Daylight Savings Time.
- N = No Daylight Savings Time Adjustment  
Y = North American Daylight Savings Time  
1 = Australian Daylight Savings (NSW,VIC,SA,ACT)  
2 = Australian Daylight Savings Time (Tasmania)  
3 = European Daylight Savings Time  
5 = New Zealand Daylight Savings Time  
7 = Australian Daylight Savings (WA Test)
- 0055 Zone  
The Zone field allows entry (up to 7 characters) of the signal transmitted from the control unit. Normally the control unit only transmits 1, 2 or 3 digits however, to support SIA and some other formats additional characters may be required to define the event such as "HU12" to identify a Hold Up zone 12.
- 0056 Event Type  
The Event Message allows entry (up to 3 characters) of the zone previously entered and provides a brief description (or mnemonic) of the event. This is used to set the priority of the event if an exception, or to automatically log it if not. For example, if "HU12" has been defined as the zone and it is a Hold Up alarm you may define the event as "HUA" (Hold Up Alarm).  
Window available <F2> for this selection!
- 0057 Zone Description  
The Zone Description field allows entry of text describing the zone. If the event type has been defined as an exception event, operations personnel will be presented with this text during the processing of the exception event.

## SIMS III for Windows – Help Messages (cont.)

### 0058 Restoral Zone

The Restoral Zone field allows entry (up to 7 characters) of the restoral for the corresponding zone. If a restore is received it will NOT remove the corresponding zone from active alarm processing (pending in Traffic display) but will return the zone to a normal restored state. Note you should also review the 'RST Min' (Restore delay in minutes) and 'RST All' (Restore All events) as they provide additional customization procedures.

### 0059 Event Cancel

The Cancel field allows entry (up to 7 characters) of a zone that may be used to cancel a previously transmitted alarm that has been defined as an "A&C" type. A time to await the cancel signal is defined in the 'A&C Dly' (Alarm and Cancel delay). If a cancel is received within the entered 'A&C Dly' time the event is removed from active processing, else after the time expires the event is presented to operations personnel for event processing.

### 0060 Restore Delay in Minutes

The Restore Delay in Minute's field allows entry (00000 to 65535) of a delay period in minutes to await a restore (defined in the RST field) before creating a "URS" event.

| Entry Time      | Entry Time      | Entry Time     |
|-----------------|-----------------|----------------|
| 0060 = 1 Hour   | 1440 = 24 Hours | 8640 = 6 Days  |
| 0120 = 2 Hours  | 2880 = 2 Days   | 10080 = 7 Days |
| 0240 = 4 Hours  | 4320 = 3 Days   | 20160 = 2 Wks  |
| 0480 = 8 Hours  | 5760 = 4 Days   | 43200 = 30 Dys |
| 0960 = 16 Hours | 7200 = 5 Days   |                |

### 0061 Alarm and Cancel Delay

The Restore All Signal's field allows an entry ("Y" for Yes, "N" for No or no entry = N) to define whether this zone allows a global restore of all unrestored events. For example, if "Y" is entered, one or more unrestored signals are pending and this corresponding zone is received this will then restore all previously unrestored signals.

### 0062 Entry or Exit Delay

The Entry or Exit Delay field allows entry (000 to 254) of a delay period in seconds that is only applicable during scheduled opening and closing times. This allows alarms and restores to be matched during the opening or closing process. As alarms, restores and the open or close signals are received they will be held for the duration of the delay period. After expiration of the delay time any unrestored events are presented as a "BOE" (Break On Entry or Break On Exit) events.



## SIMS III for Windows – Help Messages (cont.)

### 0063 Restore All Signals

The Restore All Signal's field allows an entry ("Y" for Yes, "N" for No or no entry = N) to define whether this zone allows a global restore of all unrestored events. For example, if "Y" is entered, one or more unrestored signals are pending and this corresponding zone is received this will then restore all previously unrestored signals.

### 0064 Restore Creates Exception

The Restore Creates Exception field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether a restore will create an exception event. Generally, restorals are automatically logged however, this selection allows you to override this on a per zone basis by entering "Y" in the field.

### 0065 Alarm and Cancel Minutes

The Alarm and Cancel in Minutes field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define if the Alarm and Cancel Delay interval should use minutes instead of seconds.

### 0066 Force Exception

The Force Exception field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the zone will be forced to be an exception event. For example, assume the event type is an isolation and that normally these types of events are automatically logged. By placing "Y" in this field it will override the automatic log and cause the event to become an exception event.

### 0067 Opening Type

The Opening Type field allows an entry ("O" for Opening, "R" for Repeat opening, "S" for Selected opening) to designate the opening type.

O - Allows 1 opening per schedule.

R/#- Allows openings to be automatically logged and outside schedule LTC delays are as follows:

|            |            |            |            |            |            |
|------------|------------|------------|------------|------------|------------|
| 1=0.5 hrs, | 2=1.0 hrs, | 3=1.5 hrs, | 4=2.0 hrs  | 5=2.5 hrs, | 6=3.0 hrs, |
| 7=3.5 hrs, | 8=4.0 hrs  | 9=4.5 hrs, | R=0.5 hrs, | A=5.0 hrs, | B=8.0 hrs  |

S - Allows any number of openings occurring within the schedules to be automatically logged.

### 0068 Enable Double Knock Suppression

The Enable Double Knock Suppression allows an entry ("Y" for Yes or "N" for No) to define if the system will automatically log single signals for this zone without duplicate or supportive zone trips. Note that the individual zone must also be defined as a double knock zone. Typically zones for passive infra-reds and ultrasonics are candidates for the Double Knock Feature. Double knock can also be used for situation requiring two separate signals.

## SIMS III for Windows – Help Messages (cont.)

- 0069 **Verify Backup Signal**  
The Verify Backup field allows an entry (a "Y" for Yes, "N" for No or no entry = "N") to signify if a backup account transmits a secondary signal for the account. If a "Y" is entered, the program will wait for up to 60 seconds for a signal from the "Backup Acct" entered on page 1. If no signal is received a "BAK" (backup) event will be generated for the backup account. This "BAK" event may signify malfunctioning or compromised equipment.
- 0070 **Wrn No.**  
The Wrn No. field allows a three digit number to be entered. This warning number screen can be used as an instruction field that pertains either to only this zone or group of zones (i.e. Two Way Audio, TVX Video, etc.).
- 0071 **Sub Control Account Number**  
The Sub Control Account Number field allows entry (2 digit receiver number, 2 digit line number and up to 6 digit account number) of an alternate account number to assign to zone to. Note that if this capability is used the zone must be defined within the sub control account number defined in this field.
- 0072 **Premise Verification**  
The Premise Verification field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the premises will be presented for notification first on all priority action events.
- 0073 **American Two-Way Header Character**  
This is the first of a three character command & control string to be sent to the American Two-Way Control Box. This character must be a tilde "~" or a caret "^".
- 0074 **American Two-Way Control String**  
This is the second and third characters of the control string to be sent to the American Two-Way Control Box. These characters are defined by the American Two-Way.
- 0075 **Passcard**  
The Passcard field allows entry of an identifier for each person with access to the premises or on the contact list. A passcard entry is not required and is used to verify that a person is who they state they are. Note that you should limit the passcard entry to a single word, number string or mixture to help avoid entry errors on verification checks. For example, "secret" is less prone to an entry error than "top secret" or "topsecret".

## SIMS III for Windows – Help Messages (cont.)

### 0076 Passcard Holder or Contact

The Name field allows entry of a passcard holder or contact name. Additionally, if the contact has been fetched from a table entry, by striking <F2>, the phrase "Global" will be immediately placed in the Phone field. This allows a change to be made in the table entry (e.g., phone number) that will have an immediate effect on accounts and not require modification of data. Window available <F2> for this selection!

### 0077 Access Level

The Access Level field allows entry of the level of premise access by the passcard holder. The actual definitions and prompts presented to operations personnel are entered through the Configure Menu selection. For example, some individuals may not have access to enter the premises after hours. The Access Level is used to flag special conditions in regard to subscriber personnel during event processing. You MUST use <F2> for this selection!

### 0078 User Number

The User Number field allows entry (000 to 999) of the user number, if the control unit transmits them. Entry of this information is mandatory if you wish to provide the person's name to the subscriber on the Opening and Closing Reports. Note if the control unit only transmits 1 or 2 digit user numbers place leading zeros before the actual number (e.g., user 2 would be 002).

### 0079 Contact's Phone Number

The Phone field allows entry of the contact's phone number. Additionally, if the contact has been fetched from a table entry (by striking <F2> in the name field) the phrase "Global" will be automatically entered in the Phone field. This allows a change to be made in the table entry (e.g., phone number) that will have an immediate effect on accounts and not require modification of data.

### 0080 Type of Event to Notify On

The Message field allows entry (3 characters) of the event type that the contact is presented for. For example, if a zone "12" has been assigned an event type of HUA and a "HUA" has been entered, then the name will be provided to personnel during an alarm. Note the wildcard character "?" may be used when defining types of events to notify on (e.g., ?UR matches BUR and DUR type events).

Window available <F2> for this selection!

### 0081 Comment

The Comment field allows entry of a brief note about the contact name. For example, an extension number or that the contact is a neighbor.

NOTE: If the word "Pager" is placed in this field the F2 Key in the Dispatch Screen will cause this number to be treated as a Digital Pager Number.

## SIMS III for Windows – Help Messages (cont.)

### 0082 Options

The Monday through Sunday fields allows an (1 character each, "Y" for Yes, "N" for No or no entry = "N") for each day of the week the contact is available at the previously entered phone number. For example, if the contact is only available Monday through Friday at the provided phone number, enter "Y" in the 'M', 'T', 'W', 'T' and 'F' fields.

Window available <F2> for this selection only in Account Maintenance!

### 0083 From – To Hours Available

The Time From - To fields allow entry (hh:mm for each) of the time the person is available (on previously entered days of the week) for contact. For example, assume a time available entry of 08:00 to 17:00 (Monday to Friday) has been entered. A "HUA" event has also been designated as a type the contact is notified on. At 13:00 on Wednesday a 'HUA' (Hold Up Alarm) is received. This satisfies all criteria and the name is presented for notification.

### 0084 From – To Dates Available

The Date From - To fields allow entry (mm/dd for each, no entry = all dates) of the dates the person is available for contact. For example, the owner vacations from January 1 to February 1, yet would like to be notified of any "HUA" events. Assuming a 'HUA' has been entered as a type to be notified on, and a 'HUA' event is received from January 1 to February 1 (inclusive) the name will be provided for contact.

### 0085 Purge Expired From – To Data

The Purge field allows an entry ("Y" for Yes, "N" for No or no entry = "N") of the desire to purge (remove) the temporary entry after expiration of the date. For example, "Y" will completely purge the contact's entry after the From - To date has expired. Conversely, a "N" or no entry will leave the information available (and applicable) for the next year.

### 0086 Options

The Monday through Sunday fields allows an entry (1 character each, "Y" for Yes, "N" for No or no entry = "N") for each day of the week the mnemonic to be changed to the "New Msg" entry (i.e. perhaps Monday through Friday an alarm on this zone is to be disregarded. The New Message may be LOG for "Log Only".

Window available <F2> for this selection only in Account Maintenance!

### 0087 From – To Hours Available

The Time From - To fields allow entry (hh:mm for each) of the time the default mnemonic is (on previously entered days of the week) enabled. For example, assume a time available entry of 08:00 to 17:00 (Monday to Friday) has been entered. A "HUA" event has also been designated as a the zone mnemonic is received. At 13:00 on Wednesday a 'HUA' (Hold Up Alarm) is received. This satisfies all criteria and the default mnemonic is substituted, which normally is used to autolog the event.

## SIMS III for Windows – Help Messages (cont.)

### 0088 From – To Dates Available

The Date From - To fields allow entry (mm/dd for each, no entry = all dates) of the dates the default mnemonic is substituted. For example, the owner vacations from January 1 to February 1, and therefore no "HUA" signals can be received. Assuming an 'HUA' has been entered as the mnemonic for this zone and a the event is received within January 1 to February 1 (inclusive) the default mnemonic will be substituted.

### 0089 Default Mnemonic

The Default field allow entry of an existing Mnemonic to be used for this zone when the Day of Week and Time/Date criteria has been satisfied.

### 0090 Day of Week

The Day field allows entry of a day or combination of days for a schedule. MON, TUE, WED, THU, FRI, SAT, SUN and ALL (i.e. ALL days of the week) in addition, the following are valid:

M-F = Mon thru Fri      W-T = Wed thru Thu      M-S = Mon thru Sat      W-F = Wed thru Fri  
M-T = Mon thru Tue      F-S = Fri thru Sat      M-W = Mon thru Wed      S-S = Sat thru Sun  
MWF = Mon Wed & Fri      S-T = Sun thru Thu      T&T = Tue & Thu      MTH = Mon thru Thu

Window available <F2> for this selection.

### 0091 Open and Close Times

The Open and Close fields allow entry (hh:mm for each) of the time (if any) the premise is expected to open or close respectively. Note when the entered closing time is less than the entered opening time (closing after midnight) it is assumed that the account has remained open through midnight (e.g., Open at 08:00 close at 03:00) and into this day from a previous day's schedule.

### 0092 Opening Type

The Opening Type field allows an entry ("O" for Opening, "R" for Repeat opening, "S" for Selected opening) to designate the opening type.

O - Allows 1 opening per schedule.

R/#- Allows openings to be automatically logged and outside schedule LTC delays are as follows:

1=0.5 hrs,      2=1.0 hrs,      3=1.5 hrs,      4=2.0 hrs      5=2.5 hrs,      6=3.0 hrs,  
7=3.5 hrs,      8=4.0 hrs      9=4.5 hrs,      R=0.5 hrs,      A=5.0 hrs,      B=8.0 hrs

S - Allows any number of openings occurring within the schedules to be automatically logged.

### 0093 Opening Exception

The Force Open Exception field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to force an opening to be treated as an exception. Note "Y" entry will force the opening to be treated as an exception even when occurring within the normal opening time and tolerance. This may be used to verify a premise opening by passcard holder if the subscriber desires this capability.

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- 0094 Service Area  
The field allows the entry of a four character service or technician code.
- 0095 Generate Late to Open  
The LTO field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to cause the system to generate a Late To Open if the account has not opened by the entered opening time plus the Late Open tolerance.
- 0096 Close Early without Exception  
The Close Early without Exception field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to allow the account to close before the scheduled close time (including the Early Close Tolerance) without creating an exception.
- 0097 Force Closing Exception  
The Close Exception field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to force a closing to be treated as an exception. Note "Y" will force the closing to be treated as an exception even when occurring within the normal closing time and tolerance. This may be used to verify a premise closing by passcard holder if the subscriber desires this capability.
- 0098 Generate Late to Close  
The Generate Late To Close field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to cause the software to generate a Late To Close if the account has not closed by the entered closing time plus the Late Close tolerance.
- 0099 Early Opening Tolerance  
The Early Open field allows an entry (00 to 99 minutes) to allow the premise a grace period before the entered opening time. Note that one of the "R" Opening Types will override the schedule.  
Important Note: If you want your schedules to provide "Early Openings" for out of schedule entries, there must be an Early Opening Tolerance.  
No tolerance, NO EARLY OPENING EXCEPTION (EOP)!
- 0100 Late Opening Tolerance  
The Late Opening Tolerance field allows an entry (00 to 99 minutes) to allow the premise a grace period after the entered opening time.
- 0101 Early Close Tolerance  
The Early Close Tolerance field allows entry (00 to 99 minutes) to allow the premise a grace period before the entered closing time. Note the "Close Early" can override an Early Close period and allows the account to close anytime on a per schedule basis. Also the "Close Exception" can override the "Early Close" grace period on a per schedule basis and force the closing to create an exception event even if occurring within the normal closing time.

## SIMS III for Windows – Help Messages (cont.)

### 0102 Late Close Tolerance

The Late Close Tolerance field allows entry (00 to 99 minutes) to allow the premise a grace period after the entered closing time. For example, assuming no closing has been received as of the entered closing time plus the Late Close period, a Late To Close can be generated by the software, if the LTC flag is enabled for the schedule.

### 0103 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0104 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0105 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0106 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0107 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0108 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

### 0109 Global Code

The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.

## SIMS III for Windows – Help Messages (cont.)

### 0110 Temporary Schedules

The Temporary Schedule's fields allow entry (Begin mm/dd date, End mm/dd date, Open hh:mm time and Close hh:mm time) of schedules to remain in effect for an account for the specified entry. Note that entry of Begin or Begin and End dates yet no Open or Close times signify the account will be closed the entire day(s). Also, temporary schedules override existing Regular or Global Schedules.

Window available <F2> for this selection!

### 0111 Name

The Name field allows entry of the addressee to receive mailed reports.

### 0112 Attention

The Attention field allows entry of a name for reports to be directed to.

### 0113 Address

The Address field allows entry of an address to mail reports to.

### 0114 City

The City field allows entry of the city to mail reports to.

### 0115 State

The State field allows entry of the state to mail the reports to.

### 0116 Zip Code

The Zip code field allows entry of the mailing addresses zip code.

### 0117 Phone

The Phone field allows entry of the phone number at the mailing address location.

### 0118 FAX

The Fax field allows entry of a phone number a facsimile device is attached to at the mailing address.

### 0119 Upload Phone Number

The Upload field allows entry of a phone number to use together with a modem at the mailing address. Transferring information through an upload link requires modems at the transmitting and receiving sites. In addition, a printer at the receiving site may be used to print reports as part of the Upload process.

### 0120 Days Between Scheduled Service

The Interval field allows entry (000 to 999) of a period in days between scheduled service calls. For example, an entry of 180 will cause service to be scheduled approximately every 6 months.



## SIMS III for Windows – Help Messages (cont.)

- 0121 Beginning Date of Service  
The Begin field allows entry (mm/dd/yy) of a date to begin scheduled service on. For example, if the interval is every 180 days and the 'Begin' (beginning date of service) is 01/01/90 the first scheduled service will be approximately July 1, 1990.
- 0122 January to December  
The January to December fields allow entry (dd for each month) that service has been scheduled for. Note if a day falls on a weekend you may manually modify the day so that it falls during the normal business week.
- 0123 Account Originated By  
This field identifies the four character account group that originally owned the client system.  
Window available <F2> for this selection!
- 0124 Account Owned By  
This field identifies the four character account group that owns the client system. Note that this may be different from the servicing company.  
Window available <F2> for this selection!
- 0125 Permit Expiration  
This field allows the expiration date for the expiration number appearing on page one of the client database.  
Window available <F2> for this selection!
- 0126 Guaranteed to Date  
This field allows the entry of a guaranteed date that in third party monitoring is agreed to serve as an initial not less than date for bill of this account. Sometimes in order to provide low cost billing for monitoring a minimum time frame is used. This field can be used to identify the completion of the time requirement.  
Window available <F2> for this selection!
- 0127 Monitoring Fee  
Monthly fee for the basic monitoring.
- 0128 Police Charge  
Yearly or monthly fee for permit or registration.
- 0129 Guard Charge  
Yearly or monthly fee for response service.
- 0130 Telco Charge  
Monthly fee for supervised telephone line charges.

## SIMS III for Windows – Help Messages (cont.)

- 0131 Radio Charge  
Monthly fee for radio monitoring.
- 0132 Long Distance Charge  
Monthly fee for long distance surcharge.
- 0133 WATS Charge  
Monthly fee for WATS surcharge.
- 0134 O/C – Log Only  
Monthly fee for non-scheduled O/C signals.
- 0135 O/C – Supervised  
Monthly fee for supervising O/C schedules.
- 0136 O/C – Report  
Monthly fee for printing/emailing O/C reports.
- 0137 Enable Double Knock Suppression  
The Enable Double Knock Suppression allows an entry ("Y", "N", "1", "2" and "3") to define if the system will automatically log single signals. Note that the individual zone must also be defined as a double knock zone. Typically zones for passive infra-red's and ultrasonics are candidates for the Double Knock Feature.  
"Y" for any 2nd Dbl Knock Zone to be Exception  
"1" requires 2nd Same Zone to be Exception  
"2" requires 2nd Different Zone to be Exception  
"3" requires 2nd Same Zone and Msg changes to ?#?
- 0138 Double Knock Interval  
The Interval for Double Knock Suppression will allow an entry (2 digit value in minutes) to specify the duration for a double knock look.
- 0139 Date Entered  
The Date Entered field allows entry (mm/dd/yy) of the initial date the account was entered.
- 0140 Brief Comments Start Date  
The Start field allows entry (mm/dd) of a beginning date (if any) for the brief comments.
- 0141 Brief Comments Ending Date  
The Until field allows entry (mm/dd) of an ending date (if any) for the brief comments.
- 0142 Brief Comments  
The Brief Comments field allows entry (1 line) of information about the account.

## SIMS III for Windows – Help Messages (cont.)

- 0143 Temporary Comments Start Date  
The Start field allows entry (mm/dd) of a beginning date (if any) for the Temporary Comments.
- 0144 Temporary Comments Ending Date  
The Until field allows entry (mm/dd) of a ending date (if any) for the Temporary Comments.
- 0145 Temporary Comments  
The Temporary Comments field allows entry (2 lines) of information about the account.
- 0146 Permanent Comments  
The Permanent Comments field allows entry (11 lines) of general info about the account.
- 0147 Contract Renewal  
The Contract Renewal field allows entry (mm/dd/yy) of the date the monitoring contract is to be renewed.
- 0148 Verification Form Return Date  
The Verification Form Returned field allows entry (mm/dd/yy) of the date the data verification form was returned by the subscriber.
- 0149 Last Serviced  
The Last Serviced field allows entry (mm/dd/yy) of the date the account was last serviced.
- 0150 Map Book Page and Grid  
The Map Page and Grid field allows entry of a map book page and grid location to aid dispatch personnel.
- 0151 Key Pad Number  
The Key Pad Number field allows entry of the keypad number if you maintain a set of keys to their premise.
- 0152 Reinstated On  
This entry would be used when a police response suspension has been issued and would provide the date of police reinstatement.
- 0153 Bgn FA Check  
This is the date to begin false alarm checking on. For example, if an ordinance became effective on November 1, 1992 and would only take into account false alarms received on/after that date.
- 0154 Latest Event  
The Latest Event field contains the (mm/dd/yy) date of the last signal received by the account.

## SIMS III for Windows – Help Messages (cont.)

- 0155 Mail Invoice To  
The field may be used to identify the default destination.
- 0156 Acct on Credit Hold  
The Credit Hold field allows an entry ("Y" for Yes, "N" for No or no entry = "N", and 0 - 8) to define whether a prompt regarding the subscriber about a possible accounting problem will be presented during exception event processing.
- 0157 Late Charge  
The field identifies whether the account will automatically receive a late charge for late payment.
- 0158 Division  
Division code is to be defined.
- 0159 Location  
Location code is to be defined.
- 0160 Salesman  
Salesman code allows commissions to be identified.
- 0161 Country  
Country code will identify the applicable methods to be used for tax assessment.
- 0162 Taxable  
Taxable field allowing identification of taxable and non-taxable customers.
- 0163 Tax Code  
The Tax Code allows entry (000 to 999) of a code pertaining to taxes.
- 0164 Credit Limit  
This field identifies the maximum credit limit that this customer has.
- 0165 A/R Account Number  
Stationary number for identification of accounting information in SIMS accounting and/or external third party accounting package.
- 0166 Sale/Install Date  
Original installation date.
- 0167 Warranty Exp. Date  
Original installation warranty expiration date.

## SIMS III for Windows – Help Messages (cont.)

- 0168 Started Billing Date  
The Started Billing Date field allows entry (mm/dd/yy) of the date billing for monitoring began.
- 0169 Activity Began  
The Activity Began field contains the date (mm/dd/yy) of the first signal received by this account.
- 0170 Assign Invoice To  
This account number field allows individual accounts to be included on another accounts invoicing. Very important to chain store accounts. For contract monitoring, a default value is set in the dealer file, Inv Type: S-A-D-P-B-1-2. The dealer Inv Type sets the default value here. "D" puts the dealer in "Invoice to:". On "D" types, (summary invoices), the account names and numbers appear on the invoice item line detail.
- 0171 Invoice Included In  
Where an account is not directly invoiced for, as in the case of home/business systems or complimentary monitoring this field is used to indicate which account is invoiced for service. Should the "invoiced Included In" account be deleted, you will be alerted that service is being provided for without payment.
- 0172 Billing Code  
The Bill Code 1 allows entry of (up to 4 characters) identifying the type of billing the subscriber utilizes. A report presenting these codings is available via the path, /Account Sift Reports /Billing Reports /Billing List of Accounts.
- 0173 Code #2  
The Bill Code 2 allows entry of (up to 3 characters) identifying the type of billing the subscriber utilizes. A report presenting these codings is available via the path, /Account Sift Reports /Billing Reports /Billing List of Accounts.
- 0174 Terms Code  
The Terms Code allows an entry to describe the payment terms.
- 0175 Subscriber Accounts Receivable Company  
The field is used to identify the three character company used in the SIMS Accounts Receivable module.
- 0176 Reserved  
(blank)
- 0177 Reserved  
(blank)

## SIMS III for Windows – Help Messages (cont.)

- 0178 Reserved  
(blank)
- 0179 Local/WATS  
Use the field to identify whether the account is being received on a local phone line or a WATS phone line.
- 0180 Bank or Credit Card  
If automatic withdrawal is from the bank, enter the bank number <or> if automatic withdrawal is from a Credit Card, enter the Credit Card type:  
MCRD – Master Card                      VISA – Visa                      AMEX – American Express  
DISC - Discover                              nnnn – Number of bank
- 0181 Statement  
The Y/N flag indicates whether this customer should receive statements.
- 0182 Branch or Credit Card (first 8 digits)  
If this is a bank, the branch number of the bank goes here. If this is a credit card, then bank goes here.
- 0183 Reserved  
(blank)
- 0184 Acct or last 8 digits of Credit Card  
If this is a bank, the account number of the depositor goes here. If this is a credit card, the last 8 digits of the credit card number goes here.
- 0185 Reserved  
(blank)
- 0186 Service Code  
This code is drawn from a "Service" code file. Unlike an inventory item, service is neither stocked nor manufactured. Embedded within the code is the cost, selling price, commission, tax applicable, etc., for the item. Service codes are normally used for service calls and monitoring.  
MON2000 - \$20/Mo Monitoring  
MON2008 - \$20/Mo Retail (\$12-installer/8-stn)  
SERV050 - \$50/Mo Service  
SER5025 - \$50/Mo Retail (\$25-installer/\$25-stn)

## SIMS III for Windows – Help Messages (cont.)

- 0187 Typ  
Billing type.  
MON = Monitoring billing item. SER = Service billing item.  
Automatically inserted from the Service Code chosen.
- 0188 Bgn Bill  
This field allows a recurring charge to be delayed. This feature is very useful when starting a customer at one charge and delaying an increase for six months.
- 0189 Freq  
This field identifies the frequency at which this recurring charge is used.  
WK = Weekly Invoice      BM = Bi-Monthly      MN = Monthly  
BY = Bi-Yearly      YR = Yearly
- 0190 Print Report Later  
This selection will set the Paper Backup of the account active however, will not print the report at this time.
- 0191 Print Report Now  
This selection will print a Paper Backup of the account.
- 0192 Don't Set Paper Backup  
This selection will not set the Paper Backup of the account active and will not print the report at this time.
- 0193 Print Verification Form  
This selection will cause the account's verification form to be printed.
- 0194 Open Access  
Open Access ID number for this subscriber. This number will be passed to the Open Access architecture as the individual identifier.
- 0195 End Bill  
This field allows a recurring charge to be delayed and then later terminated. This feature is very useful when starting a customer at one charge and delaying an increase for six months.
- 0196 Description  
This field is used to individually identify the recurring entry line appearing on the invoice.
- 0197 Lst Bill  
This field identifies the last billing date the recurring charge was posted.

## SIMS III for Windows – Help Messages (cont.)

- 0198 Generate Scheduled Service “As Of”  
This allows the entry of a date to allow creation of the scheduled Service as of a future date. This will allow this weeks scheduled service to be projected on Monday. The default date will be today's date. Window available <F2> for this selection!
- 0199 Invoice Type  
Type A - Mail group by acct, pay station - #170  
B - Mail bulk group to remail to Subsc, (no Audit Trail)  
D - Mail group in bulk, pay station - #170  
P - Mail Subsc, pay group, (no Audit Trail)  
S - Mail Subsc, pay station  
1 - PAP into station account  
2 - PAP into group account, (no Audit Trail)  
  
\*PAP requires bank/credit card fields filled in.  
\*2-PAP also requires bank acct # in dealer record
- 0200 Programmed Account Number  
The Programmed Account Number field allows entry (up to 6 digits) of the control's account number. The account number should be entered exactly as is programmed.
- 0201 Account Group  
This entry refers to the group or alarm company the account is assigned to. Detailed information about the alarm company is entered through "Enter/Update Dealer" in the Account Maintenance Menu. You MUST use <F2> for this selection!
- 0202 Information Provided By  
The Information Provided by field allows entry of the person providing the subscriber information to operations personnel.
- 0203 Zone Account  
The Zone Account field allows entry (2 digit receiver number, 2 digit line number and up to 6 digit account number) of an account with zone information to be linked to this account. Note you should use account numbers beginning with "98". For example, an account number of "98-??-????".
- 0204 Account Type  
The Account Type field allows entry of a description whether the account is a Commercial, Residential or other type. Additionally, although any text may be entered in this field it is generally recommended that it be limited to describing the system type. The Account Type is provided on all exception event screens. You MUST use <F2> for this selection!



## SIMS III for Windows – Help Messages (cont.)

- 0205 Transmits Open and Close  
The Transmits Open and Close field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to specify whether the control transmits opening and closing signals.
- 0206 Premise Call Local or Toll  
The Premise Call Local or Toll field allows an entry ("L" for Local, "T" for Toll or no entry = "L") to specify whether a call to the premises is a local or toll (long distance) call.
- 0207 Programmed Telephone Number  
The programmed Telephone Number field allows entry of the phone number programmed in the control as the primary phone number when reporting to a Central Station receiver.  
Window available <F2> for this selection!
- 0208 Programmed Telephone Number  
The programmed Telephone Number field allows entry of the phone number programmed in the control of a secondary phone number when reporting to a Central Station receiver.  
Window available <F2> for this selection!
- 0209 System Test Interval Type  
The N/M/H/D field allows an entry ("N" for No test, "M" for Minutes, "H" for Hours, "D" for Days or no entry = "N") of an interval type used in conjunction with the 'Test Interval Amount' entry.
- 0210 Test Interval Amount  
The Interval field allows entry (000 to 999) of an interval amount to expect a signal from the premises.
- 0211 Control Transmit Type  
The Control Transmit Type field allows an entry of the type of transmission a control utilizes.
- 0212 Control Type  
The Control Type field allows entry of the type of control the premise is utilizing.  
You MUST use <F2> for this selection!
- 0213 Last (or) Business Name  
The Last (or) Business Name field allows entry of the premise name. If the subscriber is a residence, placing the last name first will aid when printing alphabetical account listings.
- 0214 Premise Address  
The Premise Address field allows entry of the street address the premise is located at. Note that you should enter the actual address as this information is provided on all exception event displays.

## SIMS III for Windows – Help Messages (cont.)

- 0215 City  
The City field allows entry of the city the premises is located in.
- 0216 State  
The State field allows entry of the state the premises are location in.
- 0217 Premise Phone  
The Premise Phone field allows entry of the primary premise phone number.
- 0218 Premise Phone  
The Premise Phone field allows entry of the secondary premise phone number.
- 0219 Start Response On  
The Start Response On field allows entry (mm/dd/yy) of when to allow signal processing to begin for the account. Window available <F2> for this selection!
- 0220 Start Response At  
The Start Response At field allows entry (hh:mm) of when to allow signal processing to begin for the account. Window available <F2> for this selection!
- 0221 Assigned Account Number  
The Assigned Account Number field is comprised of three items: the receiver number; the line number and the actual account number programmed in the control communicator.
- 0222 Start Billing Date  
Date to start charging for monitoring.
- 0223 End Billing Date  
Date to stop charging for monitoring.
- 0224 Billing Frequency  
Interval between invoice, (in months).
- 0225 Notified  
The notified field allows an entry ("Y" for Yes, "N" for No, "B" for Busy or no entry) about the call placed.  
"Y" indicates the contact was notified;  
"N" indicates no answer at phone; and  
"B" indicates the phone number was busy;  
Note additional notify names may be presented by using <Page Up>, <Page Down>, <Ctrl>+<E>, or <Ctrl>+<X>.  
Company Procedure.....

## SIMS III for Windows – Help Messages (cont.)

- 0226 Operator Comments  
The Operator Comments field allows entry of comments regarding the exception event.
- 0227 Temporary Comments Start Date  
The Start field allows entry (mm/dd) of a beginning date for the Temporary Comments. Window available <F2> for this selection!
- 0228 Temporary Comments Ending Date  
The Until field allows entry (mm/dd) of an Ending date for the Temporary Comments. Window available <F2> for this selection!
- 0229 Temporary Comments  
The Temporary Comments field allows entry of information about the account.
- 0230 TFO (True/False/Other Alarm)  
Allows Operator to identify which dispatches were either a True Alarm, False Alarm or Other/Unknown Alarm. Changing a dispatch resolution is accomplished by highlighting the desired resolution and striking the <SpaceBar>.
- 0231 Name  
Name of the person to receive the e-mail.
- 0232 Company  
Company name (if applicable) of the person to receive the e-mail.
- 0233 E-mail Address  
This field contains the actual e-mail address of the person to receive the e-mail.
- 0234 Alternate Backup Account  
The Backup Account field allows entry (2 digit receiver number, 2 digit line number and up to 6 digit account number) of a Backup Account. An example of this type of redundancy is when both a digital communicator control, a DVAC panel and an additional secondary control type such as Radio are installed at the same premise in case one is compromised or fails. If a backup system isn't used leave the field blank.
- 0235 Passcard Entry  
The passcard field allows entry of an identifier for each person having access to the premises or on the notification list. After passcard entry strike <Enter> for name verification. If the passcard entry is incorrect a passcard invalid message will be displayed. Note that passcard "0000" is reserved for operator entry.

## SIMS III for Windows – Help Messages (cont.)

- 0236 Passcard Holder  
The Name field allows entry of a passcard holder or contact name. Note this name will be automatically inserted if a valid passcard has been previously entered in the 'PC' field. Note if passcard "0000" has been used the phrase "Operator passcard" will be presented.
- 0237 Change State to Open or Closed  
The Open/Close field allows an entry ("O" for open, "C" for Closed or no entry = no change of state) to modify the accounts current opened or closed state. Note entry in this field is not mandatory and is normally only used for accounts such as audio systems which do not transmit actual open or close signals.
- 0238 Operator Comments  
The Operator Comments field allows entry of comments regarding the exception event.
- 0239 Temporary Comments Start Date  
The Start field allows entry (mm/dd) of a beginning date for the Temporary Comments.
- 0240 Temporary Comments Ending Date  
The Until field allows entry (mm/dd) of an Ending date for the Temporary Comments.
- 0241 Temporary Comments  
The Temporary Comments field allows entry of information about the account.
- 0242 Comment  
The comment field allows entry of up to 21 characters about the dialing or contact result.
- 0243 Send To  
This field contains the name of the individual or company to receive the fax.
- 0244 Send From  
This field contains the name to be used in the fax as the sending company or individual.
- 0245 Phone Number  
The field contains the receiving fax number to be used.
- 0246 Zone Entries per Account  
This field allows the entry of the average number of zones per account for your system. The normal value is 13 per account. If the Zone Slot Allocation percentage value is higher than value of the Account Slot Allocation, it may be necessary to increase the value of this field. It is recommended that this value only be increase five at a time. After increasing the value perform a regeneration on the zones and then re-check the percentages.

## SIMS III for Windows – Help Messages (cont.)

0247 Contact Entries per Account

This field allows the entry of the average number of contacts per account for your system. The normal value is 9 per account. If the Contact Slot Allocation percentage value is higher than value of the Account Slot Allocation, it may be necessary to increase the value of this field. It is recommended that this value only be increase five at a time. After increasing the value perform a regeneration on the contacts and then recheck the percentages.

0248 Equipment Entries per Account

This field allows the entry of the average number of equipment entries per account for your system. The normal value is 6 per account. If the Equipment Slot Allocation percentage value is higher than value of the Account Slot Allocation, it may be necessary to increase the value of this field. It is recommended that this value only be increase five at a time. After increasing the value, perform a regeneration on the equipment entries contacts and then recheck the percentages.

0249 Recurring Invoice Entries per Account

This field allows the entry of the average number of invoice entries per account for your system. The normal value is 6 per account. If the Invoice Slot Allocation percentage value is higher than value of the Account Slot Allocation, it may be necessary to increase the value of this field. It is recommended that this value only be increase five at a time. After increasing the value, perform a regeneration on the invoice entries contacts and then recheck the percentages.

0250 Service Comment

The Service Comment field allows entry of information regarding the service work order.

0251 Reported By

The Reported by field allows entry of the name of the person placing the service call.

0252 Assigned To

The Assigned to field allows entry of the name of the technician the service work order is assigned to.

0253 Reference Comment

The Reference Comment field allows entry to provide a general note about the service work order.

0254 Promised by Date

The Promised by Date field allows entry (mm/dd/yy) of a not later than date the technician should be able to reach the premises. Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0255 Not Later Than Time  
The Not Later Than Time field allows entry (hh:mm) of a not later than time a technician will be able to reach the premises. Window available <F2> for this selection!
- 0256 Service Call Priority Level  
The Priority field allows an entry (1 to 9) of the work order priority level operations personnel wish to assign to the work order.
- 0257 Client Error  
The Client Error field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines whether the service call was due to a client error.
- 0258 Bill  
The Bill field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines if the service call was billable.
- 0259 Temporary Comments Start Date  
The Start field allows entry (mm/dd) of a beginning date for the Temporary Comments.
- 0260 Temporary Comments Ending Date  
The Until field allows entry (mm/dd) of an Ending date for the Temporary Comments.
- 0261 Temporary Comments  
The Temporary Comments field allows entry of information about the account.
- 0262 Caller ID Matches to History/Traffic  
The Caller ID Matches to History/Traffic field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the Caller ID information when matched is written to history for reports and the Traffic Display.
- 0263 LTO/LTC/NOT as Account Zone  
The LTO/LTC/NOT as Account Zone field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the computer generated messages for Late to Open, Late to Close and No Test will be generated as mnemonics or zones. If the information is generated as zones than the zone account or base account may contain entries for the zones LTO, LTC and NOT along with the mnemonic and descriptions for the applied meaning.
- 0264 Non-Supervised Faxing  
The Non-Supervised Faxing field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the SIMS program will wait for the results on each fax transfer or just hand the faxes over to the fax queue system of staging and error checking.

## SIMS III for Windows – Help Messages (cont.)

- 0265 "Late Clo" Tolerance for Temps  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the Late Closing Tolerance will be used for an entry of a Temporary Schedule entry. Entry of "Y" will add the "Late Clo" tolerance when computing next violation for a "Late to Close" event.
- 0266 Enable Caller ID Blocking  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether Caller ID Blocking will be used. In the case of "Y" a \*67 will be sent to the phone system to disable the phone company from identifying the caller. In this case the concept is to reduce return calls to the Central Station from customers that are not available.
- 0267 Autolog after Forced Arm (FAR) Event  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether an trailing event within thirty seconds of a Forced Arm (FAR mnemonic) will be converted to an isolation event. An example would be CLO, ARM, BUR where the BUR will be changed to ISO.
- 0268 Wrn No.  
The Wrn No. field allows a three digit number to be entered. This warning number screen can be used as an instruction field that pertains only to this account (i.e. Two Way Audio, TVX Video, etc.)
- 0269 Mnemonic to be placed Out of Service  
The Msg field allows entry (up to 3 characters) of the mnemonic to be placed Out of Service. Window available <F2> for this selection!
- 0270 Account Group  
This entry refers to the group or alarm company the account is assigned to. Note an account group entry is not normally required to place an account out of service. However, by entering a group, then ??-??-???? in the account number field, a whole account group may be placed out of service. You MUST use <F2> for this selection!
- 0271 Account Class  
The Class field allows entry to specify the class of accounts to place Out of Service. Note an account class entry is not normally required to place an account out of service. However, by entering a group and class without further specific information such as an account number will place the complete account group/class out of service. You MUST use <F2> for this selection!
- 0272 Account Number  
The account number is comprised of three items: the receiver number, line number and the account number programmed in the control unit. For example, "rr-ll-aaaaa" where rr is the receiver number, ll is the line number and aaaaa is the control units account number. Additionally, the form "rlaaaa" may be used to enter the number. Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0273 Comment About Out of Service  
The Comment field allows entry of information about the account to be placed Out of Service.
- 0274 Start Out of Service Date  
The Start field allows entry (mm/dd/yy) of the date to begin the Out of Service function on. Window available <F2> for this selection!
- 0275 Until Out of Service Date  
The Until field allows entry (mm/dd/yy) of the date to end the Out of Service function on. Window available <F2> for this selection!
- 0276 Start Out of Service Time  
The Start field allows entry (hh:mm) of the time to begin the Out of Service function on. Window available <F2> for this selection!
- 0277 Until Out of Service Time  
The Until field allows entry (hh:mm) of the time to begin the Out of Service function on. Window available <F2> for this selection!
- 0278 Zone to be Placed Out of Service  
The Zone field allows entry (up to 7 characters) of the zone to be placed Out of Service. Window available <F2> for this selection!
- 0279 Account Group  
This entry refers to the group or alarm dealer the operator is assigned to. Detailed information about the alarm company is entered through "Enter/Update Dealer" in the Account Maintenance Menu. Note when making an optional entry in this field you will limit the operators access to only the accounts assigned to the group.
- 0280 Operators Name  
The Name field allows entry of the name of the person to assign program access to. Use the last name first. For example: Doe, John
- 0281 Operators Initials  
The initials field allows entry of the persons initials to assign program access to.
- 0282 Operators ID Number  
The ID# field allows entry of the identification of the person to assign program access to.
- 0283 Operators Access Type  
The Type field allows an entry of the access type of the operator.  
APR – Apprentice      OPR – Operator      SUP – Supervisor      MST - Master Supervisor  
Note these basic levels may be further divided with 'System Access Levels'.



## SIMS III for Windows – Help Messages (cont.)

- 0284 System Access Levels  
The System Access Levels field allows an entry corresponding to each of the levels described at the bottom of the display. Wild Characters are: \* = includes A thru Z & = enable SIMSWeb
- 0285 Message  
The Message field allows entry of a brief description (commonly known as a mnemonic) of the event type. For example, an "BUR" may signify a Burglary while a "HUA" may indicate a Hold Up Alarm.
- 0286 Zone Description  
The Description field allows entry of a brief description of the previously entered event type.
- 0287 Priority Level of Event  
The Priority field allows an entry (1 to 9) of the priority level to assign the event to. Events to be automatically logged should use "A".
- 0288 Type of Event Display  
The Mask field allows an entry ("P" for Priority, "R" for Routine or "S" for Service designator) of the event display type to utilize for the event. These characters have the following meanings:  
P - Priority Action      R - Routine Action      S - System Reminder      W - Service Order
- 0289 Mnemonic Routing  
The Open/Close/Dispatch routing field allows an entry of the following letters and meanings.  
"Y" = Add Mnemonic to Open/Close Report  
"N" = Do not add Mnemonic to Open/Close Report  
"B" = Both O/C Report and Possible PD Dispatch  
"F" = Possible Fire Department Dispatch  
"P" = Possible Police Department Dispatch  
"G" = Possible Guard Dispatch
- 0290 Brief Description of Signal  
The Signal field allows entry of a brief description of the event type. For example, a "BUR" event may contain "Burglary".
- 0291 Name  
The Name field allows entry of the name for the phone entry.
- 0292 Comment  
The Comment field allows entry of a comment regarding the phone entry.
- 0293 Phone Number  
The Phone Number field allows entry of the phone number.

## SIMS III for Windows – Help Messages (cont.)

- 0294 Extension  
The Extension field allows entry of an phone extension number.
- 0295 Type of Event  
The Message field allows entry of the type of event and provides a brief description (or mnemonic) of the event.
- 0296 Zone Description  
The Zone Description field allows entry of text describing the zone. If the event type has been defined as an exception event, operations personnel will be presented with this text during the processing of the exception event.
- 0297 Mnemonic to be excluded from OUS  
The Msg field allows entry (up to 3 characters) of the mnemonic to be excluded when placing an account Out of Service. Window available <F2> for this selection!
- 0298 IP Mask  
Field to enter the Internet Protocol Number Mask. This is used to prevent access to this logon to certain remote IP Numbers for extra security. ? and \* wildcards are allowed if multiple IP's are possible. A blank entry implies any IP address is allowed (same as a single asterisk would).  
Examples: 38.152.44.2 for only that IP 38.\* any starting with 38 38.152.??2
- 0299 Account Site Identificator  
This single digit character can be used to identify account belonging to specific sites. An example would be several central stations sharing the same database, but responsible only for specific accounts.
- 0300 Cancelled  
The Cancelled field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines whether this account is now identified as permanently Out of Service.  
Y = On-Test or Cancelled      N = Account Not Placed on Test  
1 = Email (1st Dlr Adr)      2 = Email (2nd Dlr Adr)      3 = Email (Both Adrs)  
4 = Email (1st Acnt Adr)      5 = Email (2nd Acnt Adr)      6 = Email (Both Adrs)
- 0301 Authority  
The Authority field allows entry of a description of the authority.
- 0302 Comments  
The Comments field allows entry of additional information about the authority.
- 0303 Voice/Fax/Email  
This field allows the entry of the Voice Phone Number, Fax Phone Number or part one of an Email Address (continues to next field) Notification.

## SIMS III for Windows – Help Messages (cont.)

- 0304 Routing Code  
The Routing Code allows entry designating the method of info routing.  
O = Open Access Notification                      E = Email Notification                      F = Fax Notification
- 0305 Routing ID/Email  
The Routing ID/Email field allows entry of the Open Access Routing Number <or> a continuation of the Email Notification address.
- 0306 Zone Msg Conversion when Open Only  
This flag will allow the operator to choose whether the other restrictive flags will only allow a Msg conversion when the account is open.
- 0307 Removing Leading Form Feeds  
The Remove Leading Form Feeds field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines if the system user would like to remove the leading form feed on various reports.
- 0308 History Report Routing Flag  
The History Report Routing selection allows operations personnel to sort on the desired method of Historical Report routing for this customer.  
Send to Client                      Send to Dealer  
Email E=H-S-C, J=H-S-S                      Email 1=H-S-C, 6=H-S-S  
Fax F=H-S-C, K=H-S-S                      Fax 2=H-S-C, 7=H-S-S  
Mail G=H-S-C, L=H-S-S                      Mail 3=H-S-C, 8=H-S-S  
Email H=H-S-A,                      Email 4=H-S-A 9=H-S-O  
Fax I=H-S-A                      Fax 5=H-S-A A=H-S-P  
Mail M=H-S-A                      N=No Routing
- 0309 Database Report Routing Flag  
The Database Report Routing to selection allows operations personnel to sort on the desired method of Database Report routing for this customer.
- 0310 Account Class  
The Account Class allows entry of a brief type designator or mnemonic.
- 0311 Description  
The Account Class Description field allows entry of a brief description of the account class for later referencing.
- 0312 Requires Ten Digit Dialing  
The Require Ten Digit Dialing field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines if the system user would like to require ten digit dialing for all auto-dialing.

## SIMS III for Windows – Help Messages (cont.)

- 0313 Zone Variable Comment  
The Account Zone Variables Comment field provides a short description to be entered to assist in understanding of when to use this group of variables.
- 0314 Contact Variable Comment  
The Account Contact Variables Comment field provides a short description to be entered to assist in quick understanding of when to use this group of variables.
- 0315 Open and Close Variable Comment  
The Account Open and Close Variables Comment allows a short description to be entered to assist in quick understanding of when to use this group of variables.
- 0316 Pending Events  
The Pending Events window allows operators to mark which events pending (if any) to automatically complete when the current exception event is completed.
- 0317 Dealer Contacts on Dialing Pick List  
The Dealer Contacts on Pick List field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines if the system user would like to allow Dealer contacts to appear on the dispatching screen dialing passcard pick list.
- 0318 Telephone Exchange  
The Telephone Exchange fields allow entry of local telephone exchanges.
- 0319 Disable Incoming Description  
The Disable Incoming Description field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that defines whether the account will allow incoming receiver description to be written to history. This feature is especially helpful on DMP and SIA Level III accounts when the incoming information would like to be ignored.
- 0320 Event Types to Automatically Log  
The Event Types areas allow entry of event types to automatically log.  
Window available <F2> for this selection!
- 0321 Start Time to Log Signals  
The Start area allows entry (hh:mm) of the time to begin automatically handling signals.  
Window available <F2> for this selection!
- 0322 End Time to Log Signals  
The End area allows entry (hh:mm) of the time to end automatically handling signals.  
Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0323 Zip  
The Zip area allows entry (up to 10 characters) identifying those matching subscribers that the system will automatically log for the event types and times defined.
- 0324 E-mail Address  
This field contains the actual e-mail address of the person to receive the e-mail.
- 0325 Day of Week to Alert  
The Day field allow entry of a day or combinaation of days for a reminder. MON, TUE, WED, THU, FRI, SAT and SUN in addition to the following are valid:  
ALL = Mon thru Sun                      M-F = Mon thru Fri                      W-T = Wed thru Thu  
M-S = Mon thru Sat                      W-F = Wed thru Fri                      M-T = Mon thru Tue  
F-S = Fri thru Sat                      M-W = Mon thru Wed                      S-S = Sat thru Sun  
MWF = Mon Wed & Fri                      S-T = Sun thru Thu                      T&T = Tue & Thu  
MTH = Mon thru Thu
- 0326 Time to Alert  
The Time field (hh:mm) of the time of day to alert the operator.
- 0327 Purge Message After Alert  
The Purge Message field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether the message will be purged after delivery.
- 0328 Message Addressed To  
The Message Addressed To field allows entry of the person the message is addressed to.
- 0329 Message From  
The Message From field allows entry of the person the message is from.
- 0330 Message Reference  
The Message Reference field allows entry of a message reference.
- 0331 Message  
The Message field allows entry of the actual message.
- 0332 E-Mail Address  
This field contains the actual e-mail address of the person to receive the e-mail.
- 0333 Email Client on Zone Reception  
The Email Client on Zone Reception field allows entry of the following values for their definitions: N = No email notification to be sent                      1 = Email notification to 1st Client Email  
Adr 2 = Email notification to 2nd Client Email Adr                      3 = Email notification to both Email  
Addresses

## SIMS III for Windows – Help Messages (cont.)

### 0334 Email Dealer on Zone Reception

The Email Dealer on Zone Reception field allows entry of the following values for their definitions: N = No email notification to be sent 1 = Email notification to 1st Dealer Email Adr 2 = Email notification to 2nd Dealer Email Adr 3 = Email notification to both Email Addresses

### 0335 Account Number

The Account Number field allows entry of the subscribers account number to search for. The account number should be entered in the form "rr-ll-aaaaa" where rr is the receiver number, ll is the line number and aaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number. After finding a match the account information will be presented. Window available <F2> for this selection!

### 0336 Account Name

The Account Name field allows entry of the premise name to search for. If partial information is entered and more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!

### 0337 Account Address

The Account Address field allows entry of the premise address to search for. If partial information is entered and more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!

### 0338 Passcard

The Passcard field allows entry of an passcard holder to search for. If partial information is entered and more than one account or passcard holder matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!

### 0339 All OK Word

The All OK Word field allows entry of an all okay word to search for. If partial information is entered and more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!

### 0340 Phone

The Phone field allows entry of the primary or secondary premise phone number, mailing number or primary or secondary control phone number to search for. If partial information is entered and more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0341 Account Group  
The Account Group field allows entry of the group or dealer identifier to search for. If more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!
- 0342 Account Class  
The Class field allows entry of the account class to search for. If more than one account matches the information a window will be presented for selecting the exact account. Window available <F2> for this selection!
- 0343 Restore the Contact ID E/R Identifier  
The Rstr E/R field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the compacted Contact ID signal will be unpacked (i.e. 1102003 changed back to E110003). This will allow complete signal interpretation.
- 0344 Dealer Call Back Primary Phone Number  
The Dealer Call Back Primary Phone Number field allows entry of the phone number identified as the Dealer Call Back phone number for informational purposes.
- 0345 Account Number  
The Account Number field allows entry of the subscribers account number to manually generate a signal for. The account number should be entered in the form "rr-ll-aaaaa" where rr is the receiver number, ll is the line number and aaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number. After finding a match the account information will be presented. Window available <F2> for this selection!
- 0346 Event Type or Message  
The Event Type or Message field allows entry of the event type (e.g., OPN - Open) to manually generate. Under normal circumstances this field should be left blank unless an attempt to manually create a computer generated event such as Late To Close (LTC) is undertaken. Window available <F2> for this selection!
- 0347 Alarm Zone  
The Zone field allows entry (up to 7 characters) of the zone transmitted from the control unit. Normally only 1, 2 or 3 digits are transmitted by the control unit, however, to support SIA and some other formats additional characters may be required to define the event such as "HU12" to identify a Hold Up zone 12. Window available <F2> for this selection!
- 0348 Alarm Time  
The Alarm Time allows an optional entry (hh:mm) of the time to utilize for the manually generated event (if different from the current time). Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0349 Email to Dealer  
The Email to Dealer field allows an entry ("Y" for Yes, "N" for No or no entry ="N") that defines whether this account will now email the events received to the Dealer Email Addresses.  
Y = Zone Emailing will Continue Normally      N = Zone Emailing is disabled  
1 = OUS and email to 1st Dealer Email Adr      2 = OUS and email to 2nd Dealer Email Adr  
3 = Email notification to both Email Addresses
- 0350 Operator Notes  
The Operator Notes field allows entry of messages directed to, or from, operator level personnel.
- 0351 Supervisor Notes  
The Supervisor Notes field allows entry of messages directed to, or from, supervisor level personnel.
- 0352 System Administrator Notes  
The System Administrator Notes field allows entry of messages from the System Administrator.
- 0353 Dealer Contacts First in List  
The Dlr Cts field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the order of the contacts is modified so that the contacts in the Dealer Account appear immediately after the Premise Verify entries.
- 0354 Global Schedule Code for Contacts  
The Global Code field allows an entry to designate the type of holiday scheduling (if any) the account observes. Note these fields are specifically designed for matching and overriding of any regular schedules during specified periods (e.g., a holiday) by a Global Schedule.
- 0355 Enter Initials  
The Enter Initials field allows entry of operations personnel initials. You may use "SIM" for the demonstration system.
- 0356 Identification Code  
The Identification Code field allows entry of operations personnel identification code. You may use "002" for the demonstration system.
- 0357 Mnemonic to be Delayed  
The three character mnemonic entered in this field will be delayed by the seconds specified so that the removing mnemonic may be received. This capability must be turned on globally in C-S-D-D and then entered for each dealer. A single mnemonic may remove more than one signal. When received this mnemonic will be written to history with the identifier of ?-? to identify when it was received.



## SIMS III for Windows – Help Messages (cont.)

- 0358 Date (mm/dd/yy)  
The Date field allows entry (mm/dd/yy) of the date to set the system clock to.
- 0359 Time (hh:mm:ss)  
The Time field allows entry (hh:mm:ss) of the time to set the system clock to. Note that under most multiple terminal configurations (excluding PC-MOS) each terminal's time operates independently.
- 0360 Text Phrase  
The Text Phrase field allows entry of a commonly used phrase to be used for operator comments when in an exception event.
- 0361 Service Orders /w Zone Info List  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts Zone Info list will be added to the service work order.
- 0362 Service Orders /w Contact List  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts contacts list will be added to the service work order.
- 0363 Service Orders /w Equipment List  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts equipment list will be added to the service work order.
- 0364 Service Orders /w AMPg6 Information  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts AMPg6 information will be added to the service work order.
- 0365 Enhanced Call Verification Messages  
These fields identify the mnemonics that have been designated to work with the Enhanced Call Verification Flag found on the Mailing Page of each Account Database.
- 0366 Central Station Time Zone  
This field allows the entry of the Local Time Zone to help identify offsets to customers (i.e. EST, CST, MST, PST, etc.).
- 0367 Service Orders /w Service History  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts service history will be added to the service work order.
- 0368 Duress Passcode  
This field allows entry of a System Wide Duress Passcode.

## SIMS III for Windows – Help Messages (cont.)

- 0369 Duress Mnemonic  
When the System Wide Duress Passcode is entered this mnemonic will be generated for the specified account.
- 0370 Redirect Dispatch Info to Disk  
Redirect the dispatch info usually sent out via the serial port to a disk file.
- 0371 Generate Service Call by Signal  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the a signal received can automatically generate a service work order when it is received. Please note that if a work order is pending, operator action will be required.
- 0372 Create Delayed Hold Later and Hold Now  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the currently worked signal will allow the event to be displayed as a hold event while the delayed hold events is pending.
- 0373 Base Account Places Sub-Accounts OUS  
The Base Account Places SubAccounts on Test field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the entry of the base account in OUS will place all Sub-Accounts on Test Also.
- 0374 Modify Mnemonic on Unrestored to ?^?  
The Modify Mnemonic on UnRestored field allows entry of "Y" for Yes, "N" for No or no entry = "N") to designate whether the UnRestored mnemonic will be presented as URS or the working Mnemonic changed to ?^? where BUR is modified to B^R. Note that a mnemonic of ?^? must be added to the Event Messages.
- 0375 Start Date for Global Schedule  
The Start field allows entry (mm/dd) of a beginning date for the global schedule.
- 0376 Until Date for Global Schedule  
The Until field allows entry (mm/dd) of an Ending date for the global schedule.
- 0377 Opening Time  
The Opening Time field allows entry (hh:mm) of the time (if any) the premise is expected to open.
- 0378 Closing Time  
The Closing Time field allows entry (hh:mm) of the time (if any) the premise is expected to close.

## SIMS III for Windows – Help Messages (cont.)

- 0379 M T W T F S S (Days of the Week)  
The Monday through Sunday fields allows an entry (1 character each, "Y" for Yes, "N" for No or any other entry = "N") for each day of the week the schedule is to be in effect.
- 0380 Comments About the Schedule  
The Comments field allows entry of a brief description of the schedule.
- 0381 Recurring Receiver Failure Msgs  
The Recurring Receiver Failure Msg field allows entry of "Y" for Yes, "N" for No or no entry = "N") to designate whether the messages regarding the failure of receiver communications will continue to be brought to the operators attention on subsequent intervals.
- 0382 Recurring UnRestored Generation  
The Recurring UnRestored Generation field allows entry of "Y" for Yes, "N" for No or no entry to indicate "N" to designate whether UnRestored Msgs will continue to come in at the UnRestored interval.
- 0383 Bgn FA Check AStarts Exceptions  
The Bgn FA Check Starts Exceptions field allows entry of "Y" for Yes, "N" for No or no entry = "N") to designate whether the events will be autologged before the date entered in the Bgn FA Check field on the Account Maintenance Miscellaneous field. No date entered will be treated as a past date. This feature can be very helpful in allowing data entry before actual account turn on date.
- 0384 Original Time for Delayed Events  
The Original Time for Delayed Evts field allows entry of "Y" for Yes, "N" for No or no entry = "N") to designate whether events that are delayed with show the time the event comes off delay <or> the time of the originating events.
- 0385 Starting Account Number  
The Starting Account Number field allows entry of the beginning account to perform the function on and should be entered in the form "rr-ll-aaaaaa" where rr is the receiver number, ll is the line number and aaaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number. Note that entering a starting number only will cause the report to be performed on only the starting account number.  
Window available <F2> for this selection!
- 0386 Ending Account Number  
The Ending Account Number field allows entry of the ending account to perform the function on and should be entered in the form "rr-ll-aaaaaa" where rr is the receiver number, ll is the line number and aaaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number.  
Window available <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0387 Starting Date  
The Starting Date field allows entry (mm/dd/yy) of the starting date to perform the function on. Note that entering a starting date only (without entering an ending date) will cause the report to be performed on only the specified date. Also, non entry of starting and ending dates will cause the function to be performed on only the current date.  
Window available <F2> for this selection!
- 0388 Ending Date  
The Ending Date field allows entry (mm/dd/yy) of the ending date to perform the function on. Non entry of starting and ending dates will cause the function to be performed on only the current date.  
Window available <F2> for this selection!
- 0389 Starting Time  
The Starting Time field allows entry (hh:mm) of the starting time to perform the function on. Note that entering the starting time only causes the function to include information from that time forward throughout the dates entered. Also, non entry of starting and ending times will cause the function to include all requested information throughout the dates entered.  
Window available <F2> for this selection!
- 0390 Ending Time  
The Ending Time field allows entry (hh:mm) of the ending time to perform the function on. Note that non entry of starting and ending times will cause the function to include all requested information throughout the dates entered.  
Window available <F2> for this selection!
- 0391 Starting Account Name  
The Starting Account Name allows entry specifying the starting account name to perform the function on.  
Window available <F2> for this selection!
- 0392 Ending Account Name  
The Ending Account Name field allows entry specifying the starting account name to perform the function on.  
Window available <F2> for this selection!
- 0393 Starting Account Group  
The Starting Account Group field allows an entry specifying the group (or company) to begin to perform the function on.  
You MUST use <F2> for this selection!
- 0394 Until Account Group  
The Until Account Group field allows an entry specifying the group (or company) to complete the function on.  
You MUST use <F2> for this selection!
- 0395 Starting Account Class  
The Starting Account Class field allows an entry specifying the class to begin the function on. You MUST use <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0396    Until Account Class  
The Until Account Class field allows an entry specifying the class to complete the function on. You MUST use <F2> for this selection!
- 0397    Sort by Account Number  
The Sort by Account Number selection causes the report to be presented in order of account numbers.
- 0398    Sort by Account Name  
The Sort by Account Name selection causes the report to be presented in order of account name.
- 0399    Sort by Account Data  
The Sort by Account Data selection causes the system to allow entry of data in an account's database to sift for. For example, Open and Close Report Frequency.
- 0400    Sort by Group and Account Number  
The Sort by Group then Account Number selection causes the function to be presented in Group (company) order then account number order.
- 0401    Sort by Group and Name  
The Sort by Group then Name selection causes the function to be presented in Group (company) order then account name order.
- 0402    Sort by Group, Account Number and Data  
The Sort by Group, then Account Number then Data selection causes the function to be presented in Group (company) order then account number order for accounts that match the entered sift data.
- 0403    Sort by Group, Class and Account  
The Sort by Group, Class, then Account Number selection causes the function to be presented in Group (company) order then Class, then account number order.
- 0404    Sort by Group, Class and Name  
The Sort by Group, Class, then Account Name selection causes the function to be presented in Group (company) order then Class, then account name order.
- 0405    Sort by Group, Name and Data  
The Sort by Group, Account Name then Data selection causes the function to be presented in Group (company) order then account number order for accounts that match the entered sift data.

## SIMS III for Windows – Help Messages (cont.)

- 0406 Total Events  
This number is defined as the total Type 0 (autologged without zone description), 2 (exception without zone description), H (autologged with zone description) and J (exception with zone description) historical events.
- 0407 Autologged Events  
This number is defined as the total Type 0 (autologged without zone description) and Type H (autologged with zone description) historical events.
- 0408 Autologged Events Percentage  
Percentage created when Autologged events are divided by the total number of events.
- 0409 Number of Seconds to Delay Mnemonic  
This four digit field allows the entry of the mnemonic delay in seconds allowing the waiting for the removing mnemonic.
- 0410 Starting Number To Delete Accounts  
The Starting Account Number field allows entry of the beginning account to perform the function on and should be entered in the form "rr-ll-aaaaa" where rr is the receiver number, ll is the line number and aaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number. Note that entering a starting number only will cause the function to be performed on only the starting account number.  
Window available <F2> for this selection!
- 0411 Ending Number To Delete Accounts  
The Ending Account Number field allows entry of the ending account to perform the function on and should be entered in the form "rr-ll-aaaaa" where rr is the receiver number, ll is the line number and aaaaa is the control units account number. Also, the form "rlaaaa" may be used to enter the number.  
Window available <F2> for this selection!
- 0412 Starting Name To Delete Accounts  
The Starting Account Name allows entry specifying the starting account name to perform the function on.  
Window available <F2> for this selection!
- 0413 Ending Name To Delete Accounts  
The Ending Account Name field allows entry specifying the ending account name to perform the function on.  
Window available <F2> for this selection!
- 0414 Starting Grp to Delete Accounts  
The Starting Account Group field allows an entry specifying the group (or company) to begin to perform the function on.  
You MUST use <F2> for this selection!

## SIMS III for Windows – Help Messages (cont.)

- 0415 History to Delete  
The History to Delete field allows entry (mm/dd/yy) of the history file you wish to delete from the disk drive. Window available <F2> for this selection!
- 0416 Ending Grp To Delete Accounts  
The Ending Account Group field allows an entry specifying the group (or company) to complete the function on. You MUST use <F2> for this selection!
- 0417 Starting Cls to Delete Accounts  
The Starting Account Class field allows an entry specifying the class to begin the function on. You MUST use <F2> for this selection!
- 0418 Ending Cls To Delete Accounts  
The Ending Account Class field allows an entry specifying the class to complete the function on. You MUST use <F2> for this selection!
- 0419 Mnemonic to Removed Delayed Mnemonic  
This field allows the entry of the removing mnemonic when delayed.
- 0420 Report Routing To Console  
The Report Routing to Console selection allows operations personnel to direct the desired report to the video display.
- 0421 Report Routing To LPT1 Printer  
The Report Routing to LPT1 (printer) selection allows operations personnel to direct the desired report to the printer defined as LPT1.
- 0422 Report Routing To LPT2 Printer  
The Report Routing to LPT2 (printer) selection allows operations personnel to direct the desired report to the printer defined as LPT2.
- 0423 Report Routing To LPT3 Printer  
The Report Routing to LPT3 (printer) selection allows operations personnel to direct the desired report to the printer defined as LPT3.
- 0424 Report Routing To E-Mail  
The Report Routing to E-Mail (electronic mail) selection allows operations personnel to direct the desired report to a e-mail address.
- 0425 Report Routing to Fax  
The Report Routing to Fax (facsimile) selection allows operations personnel to direct the desired report to a fax device.

## SIMS III for Windows – Help Messages (cont.)

- 0426 Report Routing to Disk Drive  
The Report Routing to Disk (drive) selection allows operations personnel to direct the desired report to be written to a file on the hard disk drive.
- 0427 Report Routing To Palm Pilot E-Mail  
The Report Routing to E-Mail (electronic mail) selection allows operations personnel to direct the desired report to a e-mail address. Note that this selection removes unnecessary page headers.
- 0428 Exception Events  
This number is defined as the total Type 2 (exceptions without zone description) and Type J (exceptions with zone description) historical events.
- 0429 Exception Events Percentage  
Percentage created when Exception events are divided by the total number of events.
- 0430 Control Unit  
The Control field allows entry of a brief description of the control type.
- 0431 Control Comments  
The Control Comments field allows entry of a description of the control type and may include instructions on utilizing the device. Note that these comments are available from the exception event displays.
- 0432 Open/Close Signals  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics OPN, CLO, EOP, LOP, ECL, LCL.
- 0433 Open/Close Signals Percentage  
Percentage created when Open/Close events are divided by the total number of events.
- 0434 Test Signals  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics TST and PTS.
- 0435 Date  
The Date field allows entry (mm/dd/yy) of the date the message was generated.



## SIMS III for Windows – Help Messages (cont.)

- 0436 Time  
The Time field allows entry (hh:mm) of the time the message was generated.
- 0437 From  
The From field allows entry of the person who left the message.
- 0438 At Phone Number  
The At field allows entry of the phone number of the person the message is received from.
- 0439 To  
The To field allows entry of the person initials leaving the message.
- 0440 Reference  
The Reference field allows entry of a message reference.
- 0441 Message  
The Message field allows entry of the message.
- 0442 Purge After Review  
The Purge After Review field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether the message will be purged after delivery.
- 0443 Client SIMSWeb Access  
The Client SIMSWeb Access field allows an entry "Y" for Yes indicating full access, "N" for No or non entry = "N") indicating no access and "1" through "9" indicating various levels of acceptable access after delivery.
- 0444 Audible on Exception Pending!  
The Audible on the "New Event In" field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will issue a tone to alert an operator for any other event on the account that he/she currently has up for scheduling or dispatch. For example, if the operator is taking action on 01-01-0001 and another event from that account is received a tone may be issued to alert them to the associated event. An example is an autologged cancel for a panic.
- 0445 Audible on Exception Event  
The Audible on Exception Event field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will issue a tone to alert an operator for each exception event priority level. Note that the "P" field is for any priority other than the 1 to 9 levels. For example, placing an exception event on " hold" (<F9> key while in the exception event display downgrades the priority level to "H".

## SIMS III for Windows – Help Messages (cont.)

- 0446 Audible Tone Type  
The Audible Tone Type allows an entry (1 to 9) of a number that causes different tones and tone durations to occur. A entry of "1" provides an almost continuous tone while "9" provides about a second between it's tones. Also note that each priority level 1 to 9 may have it's own distinct tone type.
- 0447 Test Signals Percentage  
Percentage created when Test Signals events are divided by the total number of events.
- 0448 Aborts  
This number is defined as the total Type 0 (autologged without zone description) and Type H (autologged with zone description) historical events that have the mnemonics ABT and CAN.
- 0449 Late to Open Checks  
The Late to Open Checks allows an entry ("Y" for Yes or "N" for No) to define if the computer will perform late to open checks for subscriber scheduling violations. Note that only the computer defined as the primary system (Disk/Network Parameters) should have this set to "Y". Other terminals should have this set to "N".
- 0450 Linked Accts in Print Full File  
The Include Linked Accounts on Report allows an entry ("Y" for Yes or "N" for No) defining if the system will include any accounts that are linked (e.g., Zone or Notify) to the host account in the host account's database printout.
- 0451 Late to Close Checks  
The Late to Close Checks allows an entry ("Y" for Yes or "N" for No) to define if the computer will perform late to close checks for subscriber scheduling violations. Note that only the computer defined as the primary system (Disk/Network Parameters) should have this set to "Y". Other terminals should have this set to "N".
- 0452 Insert Client Names on Reports  
The Insert Names on Reports allows an entry ("Y" for Yes or "N" for No) to define if open and close reports will include the users name on the report. Note that a name must be entered on page 3 in an account's database with a corresponding user number in the "Usr" column for the name to be placed on the report.
- 0453 Enable Auto Alarm Mode  
The Enable Auto Alarm Mode allows an entry ("Y" for Yes or "N" for No) to define whether an operator can utilize the automatic presentation of exception events function available while in the Traffic Display Mode. This allows personnel to be presented exception events automatically without having to select them from the Traffic Display by using the special function key labeled "Auto".

## SIMS III for Windows – Help Messages (cont.)

- 0454 **Require Operator Identification**  
The Require Operator Identification allows an entry ("Y" for Yes or "N" for No) to define if an operators identification will be required to be entered during some facets of operation including completion of exception events and data updating.
- 0455 **Operator Alert Check**  
The Operator Alert Check allows an entry ("Y" for Yes or "N" for No) to define if this computer will perform a check for any keyboard activity. If no activity occurs for the defined interval, and within the begin and until times, the computer will prompt the operator to strike a key.
- 0456 **Interval**  
The Interval field allows an entry (00 to 99 minutes) to use for the Operator Alert Check. If no activity occurs for the defined interval period (and within the begin and until times) the computer will prompt the operator to strike a key.
- 0457 **Begin**  
The Begin field allows entry (hh:mm) of a time to begin the Operator Alert Check function.
- 0458 **Until**  
The Until field allows entry (hh:mm) of a time to cease the Operator Alert Check function.
- 0459 **Flash Temporary Comments**  
The Flash Temporary Comments allows entry ("Y" for Yes or "N" for No) to determine whether the Temporary Comments will flash during an exception event. Note that a Start/Until date entry must be present for this to work.
- 0460 **Print Empty Reports**  
The Print Empty Reports allows entry ("Y" for Yes or "N" for No) to determine whether accounts that have had no activity will be included in the printing of historical reports.
- 0461 **Enable Account Audit Trail**  
The Enable Account Audit Trail field allows an entry ("Y" for Yes or "N" for No) to define whether the system will maintain an audit trail any- time an account is edited. A report detailing the changes is available in the Account Sift Reports Main Menu selection.  
Please Note: The account audit trail will only be written after the day of the first signal allow adjustments to be done without undue report burdens.
- 0462 **Service Event Ticket Routing**  
The Event Ticket Routing allows definition of the device for routing of event tickets. Entries include "N" for No routing, 1 for LPT1 printer 2 for LPT2, 3 for LPT3 or 4 for LPT4. Generation of these tickets is performed in the exception event display.

## SIMS III for Windows – Help Messages (cont.)

- 0463 Account Numbers on Reports  
The Enable Account Numbers on Reports entry allows entry ("Y" for Yes or "N" for No) to define if, during printing historical reports for subscribers, the account number will be included on the reports.
- 0464 Military Time on Reports  
The Use Military Time on Reports allows entry ("Y" for Yes or "N" for No) to define if an event time will be provided in 24 hour military notation (e.g. 2:00 pm would be 14:00) instead of the normal a.m. or p.m. method.
- 0465 Aborts Percentage  
Percentage created when ABT/CAN Signals events are divided by the total number of events.
- 0466 Number of Clients  
Total number of clients after sifting/sorting of database completed. This value does not reflect only the accounts with history and therefore some accounts may not have history.
- 0467 Site Identifier Enabled  
The Site Identifier Enabled field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define if the system will pay attention to the Site Identifier character found in on page one of the Subscriber Database. This character is especially useful when tying multiple site together for backup.
- 0468 Site Identifier(s) Active  
The Site Identifier(s) active fields are fields that allow multiple enabling of databases (more than just this site) when in times of remote site outage.
- 0469 Delay Before Making Dead Man Call  
The Delay No field allows an entry (from 00000 to 99999 seconds) to wait for a keyboard response before placing a dead man call.
- 0470 Use Account Data Sift  
The Use Account Data Sift field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether a account sift display will be utilized to select matching accounts.
- 0471 Case Sensitive  
The Case Sensitive field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether exact upper and lower case matches are required for the search/replace function.
- 0472 Data String to Search For  
The Data String to Search For field allows entry of a string to search for.  
Wild characters are allowed: ? = any character or no character \* = any data string  
~ = no data

## SIMS III for Windows – Help Messages (cont.)

- 0473 **Replace String With**  
The Replace String With field allows entry of a string to replace.  
Wild characters are allowed: ` = substitute null
- 0474 **Enable Dealer Mnemonic Delay**  
The Enable Dealer Mnemonic Delay field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define if the system will allow the delay and removal feature found in Dealer Maintenance, Page 3.
- 0475 **Enable Serial Port PCI Polling**  
The Enable Serial Port PCI Polling field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define if the system will enable polling of serial ports
- 0476 **Serial Port Address**  
The Address field allows an entry that defines the serial port address. Note that COM1 and COM2 port addresses are 03F8 and 02F8 respectively. Port addresses above COM2 may vary based on the computer hardware. **You MUST use <F2> for this selection!**
- 0477 **Serial Port Interrupt**  
The Interrupt field allows an entry that defines the serial port interrupt. Note that COM1 and COM2 interrupts are 4 and 3 respectively. Interrupts for COM ports above COM2 may vary based on the computer hardware. **NOTE: Entry of A=10, B=11, C=12, F=15.**  
**You MUST use <F2> for this selection!**
- 0478 **Receiver Type**  
The Receiver Type field allows an entry describing the type of receiver(s) to be used as input to the program or modem for communications. **You MUST use <F2> for this selection!**
- 0479 **Serial Port Baud Rate**  
The Baud field allows entry of the baud rate of the serial device utilizes.  
**You MUST use <F2> for this selection!**
- 0480 **Number of Data Bits**  
The Data field allows entry of the number of data bits the serial device utilizes.  
**You MUST use <F2> for this selection!**
- 0481 **Number of Stop Bits**  
The Stop field allows entry of the number of stop bits the serial device utilizes.  
**You MUST use <F2> for this selection!**
- 0482 **Parity Selection**  
The Parity field allows entry of the parity the serial device utilizes.  
**You MUST use <F2> for this selection!**

## SIMS III for Windows – Help Messages (cont.)

### 0483 Use DNIS Translation Table

The DnTbl field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether the DNIS Table (C-S-S-T) will be used. This also specifies that this receiver is receiving DNIS information from the Receiver specified. If a table entry is not found for the DNIS received then the DNIS number will be passed on as rr-ll.

### 0484 Receiver Identifier

The Receiver field allows entry (2 digits 00 to 99) of a number that corresponds to the receiver. This number is arbitrary in that a receiver on COM1 is not necessarily receiver "01". Note the receiver number helps comprise an account number (e.g. rr-ll-aaaaaa where rr is the receiver number, ll is the line number and aaaaaa is the account number programmed in the control unit. Each receiver should utilize a different receiver identifier.

### 0485 Line Card Convert

The Line Card Convert field allows entry (2 digits 00 to 20) of a number corresponding to the line card receiving the control unit data. In situations where rotary or roll over line cards are used the line card conversion allows reassignment of physical line cards to logical line cards. For example, account 123 normally transmits to line card 01, however, if line 01 is busy, line 02 will receive the communication. In this situation both line 01 and 02 should be defined as logical line card 01.

### 0486 Account Group <or> Line Card Timeout

The Account Group field allows entry of the account group utilizing the receiver line card. You MUST use <F2> for this selection! <or>  
Entry of a four digit timeout values in seconds for this line card. This can be used to insure that signals are received within a specified peror a signal will be brought to operator attention

### 0487 Line Phone Number

The Line Phone Number field allows entry of the phone number the line card utilizes.

### 0488 SIMS I Compatibility Switch

The SIMS I field allows an entry ("Y" for Yes, "N" for No or no entry = N) of a response regarding previous SIMS I database conversions. If you are a first time user or have not previously had the SIMS I respond with a "N".

Other possibilities for this switch are:

- 1 = Modem II 1 & 2 digit all signals expanded
- 2 = Modem II 1 & 2 digit TRB, RST expanded
- 4 = Forces SIA to disply only four digit numbers
- S = Convert all Signals to SIA format.

## SIMS III for Windows – Help Messages (cont.)

- 0489 Enable the Global Code for Contacts  
The Enable Global Code for Contacts field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define if the system will enable the usage of the Schedules Global Code 7 for the Contacts.
- 0490 Define as Primary System  
The Define as Primary System field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether this computer is the primary system. On single terminal configurations this should be "Y" while if operating the program in a multiple terminal environment only the main system (generally the computer having receiver input) should have this set to "Y".
- 0491 Redundant Server System  
The Redundant Server System field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if the configuration operates as a hot backup in case of primary system failure.
- 0492 Alternate Backup System  
The Alternate Backup System field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if the configuration will save information to a second logical disk drive.
- 0493 Enable E-Mail Out Path  
The Enable E-Mail Out Path field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if the configuration will write information to an e-mail server path.
- 0494 DNIS Number  
The DNIS number is the number that the SIMS II program will receive from the receiver to identify which hunt group has been called. As the table is built up the DNIS number will be used to create the Receiver and Line number that is used by the SIMS program (i.e. DNIS number 9876 can be used and the converted to receiver number 01 and line number 11).
- 0495 DNIS Translation to Receiver Number  
The translated Receiver number that you want to be used by the SIMS II program in building the complete account number (i.e. rr-ll-aaaa).
- 0496 DNIS Translation to Line Number  
The translated Line number that you want to be used by the SIMS II program in building the complete account number (i.e. rr-ll-aaaa).
- 0497 Enable Accounting Output  
The Enable Accounting Output field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if accounting information is to be exchanged between programs.

## SIMS III for Windows – Help Messages (cont.)

- 0498 Enable Graphic/TVX Input  
The Enable Graphic/TVX Input field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if maps or TVX images may be utilized on this computer during exception event processing.
- 0499 Enable RAM Scratch Drive  
The Enable RAM Scratch Drive field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if a virtual disk (or RAM disk) is to be used for speeding up data sorting.
- 0500 Sharing Traffic Events  
The Sharing Traffic Events field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if pending events may be viewed on this computer.
- 0501 Enable Phone Exchange List  
The Enable Phone Exchange List allows an entry designating whether the entries in the telephone Exchange List via the path, /Account Maintenance Menu/ Table Maintenance Menu/ Telephone Exchange List/ will be used to check for local telephone exchanges as phone numbers are entered. If a 'N' is present the exchanges will not be checked.
- 0502 \Drive\Path For Redundant Server  
The \Drive\Path field allows an entry designating the drive and destination path of the alternate server's drive.
- 0503 \Drive\Path For Alternate Backup  
The \Drive\Path field allows an entry designating the drive and destination path of the alternate drive for backup.
- 0504 \Drive\Path For E-Mail Output Files  
The \Drive\Path field allows an entry designating the drive and destination path of the e-mail output file.
- 0505 Automatic Email Subject  
\$AC = Account Number  
\$AN = Account Name (first 21 characters)  
\$A2 = Account Contact Name (first 21 characters)  
\$CD = Alarm Code  
\$CN = Alarm Signal Description (10 characters)  
\$CS = Central Station Name (first 21 characters)  
\$SN = Dealer Short Name (13 characters)
- 0506 Normal Email Subject  
(blank)



## SIMS III for Windows – Help Messages (cont.)

- 0507 Exclusionary Mnemonic  
The Exclusionary Mnemonic field allows entry of "Y" for Yes, "N" for No to enable <or> transform the 5th mnemonic on a contact to act as an exclusionary. Place "TRB" in the 5th mnemonic and with the enabling of this feature that contact can be designated to come up for all call lists except when the event has a "TRB" mnemonic.
- 0508 \Drive\Path Enable Accounting Output  
The \Drive\Path field allows an entry designating the drive and path of the drive for accounting information.
- 0509 \Drive\Path For Enable Map/TVX Input  
The \Drive\Path field allows an entry designating the drive and path of the drive for graphic maps or TVX imaging.
- 0510 \Drive\Path\ For RAM Scratch Drive  
The \Drive\Path field allows an entry designating the drive and path of the RAM Scratch Drive.
- 0511 \Drive\Path\ For Traffic Events  
The \Drive\Path field allows an entry designating the drive and path of the drive containing pending events.
- 0512 Display Completed Events  
The And Complete Events field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if completed events should be displayed.
- 0513 Enable Signal Suppression  
The Enable Signal Suppression allows an entry ("Y" for Yes or "N" for No) to define if the system will automatically log subsequent signals for a predetermined period of time. Also, this function, if enabled, will cause additional signals of the same type (e.g., BUR) to be automatically completed if one of the same type is already present in the Traffic Display or being actioned by operations personnel.
- 0514 Interval (for Signal Suppression)  
The Interval for Signal Suppression allows an entry (2 digit value in minutes) to specify the duration that signal suppression will occur.
- 0515 Enable Dealer Traffic File  
The Enable Dealer Traffic File allows an entry defining whether this terminal will only be able to view events in the Traffic Display depending on the logged in operators initials and the group assigned to him/her.

## SIMS III for Windows – Help Messages (cont.)

- 0516 Utilize Record Locking  
The Utilize Record Locking field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if this computer should perform record locking during its operation. Note during program invocation the software will determine if a multi user network is installed (and what type) and configure itself accordingly. However, to actually turn on the record locking capability you MUST answer "Y" to this selection.
- 0517 Use the Port# instead of Receiver#  
The Use Port# instead of Receiver# field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying whether the Port# should be used for displaying of all Receiver Messages.
- 0518 File Tracking On  
The File Tracking On field allows an entry ("Y" for Yes, "N" for No or non entry = "N") specifying if the computer should provide a display of disk drive activity. This information will be presented on the top status line of the display next to the "Mode" prompt.
- 0519 System Administration Password  
The Enter Password field allows an entry (up to 8 characters) specifying the password required to enter into System Administration. Note that the demo version password is "12345678". Also, this password may be changed to any up to 8 character string within the Assign New System Administration Password function in System Administration.
- 0520 Assign New Password  
The Assign New System Administration Password field allows entry (up to 8 characters) specifying the password required for entry into System Administration.
- 0521 Early Openings  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics EOP.
- 0522 Early Opening Percentage  
Percentage created when the number of Early Opening events are divided by the total number of opening events.
- 0523 Late Openings  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics LOP.
- 0524 Late Opening Percentage  
Percentage created when the number of Late Opening events are divided by the total number of opening events.

## SIMS III for Windows – Help Messages (cont.)

- 0525 Late to Open's  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics LTO.
- 0526 Late to Open Events Percentage  
Percentage created when the number of Late to Open events are divided by the total number of opening events.
- 0527 Early Closing's  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics ECL.
- 0528 Early Closing Percentage  
Percentage created when the number of Early Closing events are divided by the total number of closing events.
- 0529 Late Closing's  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics LCL.
- 0530 Late Closing Events Percentage  
Percentage created when the number of Late Closing events are divided by the total number of closing events.
- 0531 Late to Close's  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics LTC.
- 0532 Late to Close Events Percentage  
Percentage created when the number of Late to Close events are divided by the total number of closing events.

## SIMS III for Windows – Help Messages (cont.)

- 0533 **Override the Recurring UnRestored Flag**  
The Override UnRestored Flag allows an entry of ("Y" for Yes, "N" or non-entry for No) specifying if the System will perform an override of the the flag found in Global Options (C-S-D-C). If Global Option is "Y" indicating a Recurring URS Signal, then if this flag is "Y" it will disable the Recurring URS Message. If the Global Flag is "N", then a "Y" in the Override Flag will create a recurring URS for only this account
- 0534 **Override the Any CAN Cancels All Flag**  
The Override Any CAN Cancels allows an entry of ("Y" for Yes, "N" or non-entry for No) specifying if the System will perform an override of the the flag found in Global Options (C-S-D-C). If Global Option is "Y" indicating a CAN will Cancel All, then if this flag is "Y" it will disable the Cancel All Global Option. If the Global Flag is "N", then a "Y" in the Override Flag will allow Any CAN to Cancel All only on this account.
- 0535 **Opn/Clo/Rst/Can/Abt**  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events that have the mnemonics OPN, CLO, EOP, LOP, ECL, LCL, RST, CAN and ABT.
- 0536 **Opn/Clo/Rst/Can/Abt Percentage**  
Percentage created when Opn/Clo/Rst/Can/Abt events are divided by the total number of events.
- 0537 **Supervisory Signals**  
This number is defined as the total Type 0 (autologged without zone description), Type H (autologged with zone description), Type 2 (exception events without zone description) and Type J (exception events with zone description) historical events. Supervisory events are calculated as the total events minus the "Opn/Clo/Rst/Can/Abt", "Redundant Signals" and "On Test / Sub Tests" values.  
RSE                      Out of Service Events and Test Events
- 0538 **Supervisory Signals Percentage**  
Percentage created when Supervisory events are divided by the total number of events.
- 0539 **Redundant Signals**  
This number is defined as the total Type 0 (autologged without zone description) and Type H (autologged with zone description) historical events that should have been exception events and were not autologged because of account/zone being "Out of Service" or "On Test". Subsequent BUR's of the same zone will create a Redundant Signal.
- 0540 **Redundant Signals Percentage**  
Percentage created when Redundant events are divided by the total number of events.

## SIMS III for Windows – Help Messages (cont.)

- 0541 Associated Signals  
This number is defined as the total Type 1 (associated without zone description) and Type I (associated with zone description) historical events. Associated Signals are those that are marked for completion when completing an actioned event (i.e. backup events marked when completing the primary event).
- 0542 Associated Signals Percentage  
Percentage created when Associated events are divided by the total number of events.
- 0543 On Test / Sub Tests  
(blank)
- 0544 Enable Enhanced Call Verification  
This field allows the entry of "Y" for Yes, "N" for No, "1" for one Contact before the Global Authority, "2" for two Contacts and finally "3" for three Contacts before the Global Authority. The ECV entries will be placed after any Premise Verify entries, but before any Authority Contacts identified with a Global Phone Number.
- 0545 Possible Dispatches  
This number is defined as the total Type 2 (exceptions without zone description) and Type J (exceptions with zone description) historical events that contain mnemonics that have been designated as dispatchable. This is identified in C-S-A (Event Priority Level) with an OCD identifier of "Y", "P", "F" and "D".
- 0546 Actual Dispatches  
This number is defined as the total Type 3 events (Priority Action Completion) based on a dispatchable mnemonic and a Disposition that is identified as an actual Police Dispatch. This is identified with C-S-E (Event Disposition) where the Dispatch field contains a "Y", "F" or "P" for Police Dispatch.
- 0547 Actual Dispatch Percentage  
Percentage created when Actual Dispatches are divided by the number of Possible Dispatches.
- 0548 Annualized Dispatch Rate  
Rate value created when number of Actual Dispatches is divided by Number of Clients. Remember the number of Clients will reflect those sorted/sifted on and not the number accounts with history.

## SIMS III for Windows – Help Messages (cont.)

- 0549 Possible Fire Department Dispatch  
This number is defined as the total Type 2 (exceptions without zone description) and Type J (exceptions with zone description) historical events that contain mnemonics that have been designated as dispatchable. This is identified in C-S-A (Event Priority Level) with an OCD identifier of "F".
- 0550 Actual Fire Department Dispatch  
This number is defined as the total Type 3 events (Priority Action Completion) based on a dispatchable mnemonic and a Dispositon that is identified as an actual Police Dispatch. This is identified with C-S-E (Event Disposition) where the Dispatch field contains a "F" for Fire Dispatch.
- 0551 Actual Fire Department Dispatch Pct  
Percentage created when Actual Dispatches are are divided by the number of Possible Dispatches.
- 0552 Possible Police Department Dispatch  
This number is defined as the total Type 2 (exceptions without zone description) and Type J (exceptions with zone description) historical events that contain mnemonics that have been designated as dispatchable. This is identified in C-S-A (Event Priority Level) with an OCD identifier of "Y", "P" and "D".
- 0553 Actual Police Department Dispatch  
This number is defined as the total Type 3 events (Priority Action Completion) based on a dispatchable mnemonic and a Dispositon that is identified as an actual Police Dispatch. This is identified with C-S-E (Event Disposition) where the Dispatch field contains a "Y", or "P" for Police Dispatch.
- 0554 Actual Police Department Dispatch Pct  
Percentage created when Actual Dispatches are are divided by the number of Possible Dispatches.
- 0555 Probable Police Department Attacks  
This number is defined as the total Type 3 events (Priority Action Completion) based on a dispatchable mnemonic and a Dispositon that is identified as an actual Police Dispatch. This is identified with C-S-E (Event Disposition) where the Dispatch field contains a "D" for Probable Police Dispatch.
- 0556 Probable PD Attacks Percentage  
Percentage created when Probable PD Dispatches are divided by the number of Possible Dispatches.

## SIMS III for Windows – Help Messages (cont.)

### 0557 Initialization String For Modem

The Initialization String allows entry of modem programming data. Hayes compatible commands include:

| Description                  | Description               |
|------------------------------|---------------------------|
| E0 Local Echo Off            | S0 Rings Before Answer    |
| M1 Speaker On                | S6 Wait Before Dial       |
| V1 Verbal Mode               | S7 No Answer Time         |
| X4 Result Codes              | S8 Pause Duration         |
| L3 Speaker Volume            | S11 Dial Touch-tone Speed |
| F1 Echo Off after Connection |                           |

### 0558 Event to Notify On <or> Exclusionary

The Message field allows entry (3 characters) of the event type that the contact is presented for <or> with the Exclusionary Mnemonic Option in Addtl Subscriber Options (Mailing Page) enabled can be used to exclude this contact from specific mnemonics. All the same wild characters pertain as in the first four mnemonic fields. Window available <F2> for this selection!

### 0559 Dialing Prefix Command

The Dialing Prefix Command allows entry of dialing preparation information. Generally this consists of commanding the modem to tone or pulse dial the phone number.

ATDT - Attention, Dial by Tone

ATDP - Attention, Dial by Pulse

### 0560 Hang-up Command

The Hang-up Command allows entry of the command utilized to hang-up the telephone. Generally this command is: ATH - Attention, Hang-up

### 0561 Suffix

The Suffix allows entry of the command suffix. Generally this is a carriage return and is entered as a "^M".

### 0562 Phone Company Access Number

The Phone Company Access Number allows entry of a number to a phone company access line. It may also be used to dial for an outside line (e.g., "9").

### 0563 Automatic Hang-up in Seconds

The Automatic Hang-up in Seconds allows an entry (00 to 99 seconds) defining the period of time to wait before hanging up the phone on no answer conditions.

### 0564 Define Delay Character

The Define Delay Character allows an entry defining the character that, when encountered in a dialed number, will cause a pause for the time specified in the 'Delay in Seconds' field.

## SIMS III for Windows – Help Messages (cont.)

- 0565 Delay in Seconds  
The Delay in Seconds allows an entry (00 to 99 seconds) defining the time to delay each time the "Define Delay Character" is encountered when dialing a phone number.
- 0566 Dialing Suffix Command  
The Dialing Suffix Command allows entry of dialing termination information. Generally this consists of commanding the modem to pause, flash, send an extension number and then hangup.
- 0567 Warning Number  
The Warning Number allows a three digit number to be entered. This warning number screen can be used as an instruction field that pertains to this group of accounts (dealer). This Warning will appear before work orders are routed.
- 0568 Digital Pager Message  
This field should identify the return number that is provided for the Digital Pager.
- 0569 - 0573  
Not currently utilized
- 0574 Modify Account Number Formatting  
This option allows the six digit account number to be entered as 11001234 (i.e. 01-01-001234) instead of 0101001234. Currently the formatting of number entered 11001234 allows for two digit receiver and line number entry (i.e. 11-00-1234).
- 0575 Week of History to Restore  
The Week of History to Restore field allows an entry (mm/dd/yy) of the week of history you wish to restore. Window available <F2> for this selection!
- 0576 Use ASCII BELL for Event Alerts  
The Use ASCII BELL for Event Alerts allows for entry ("Y" for Yes or "N" for No) to define if a ASCII BELL character will be substituted for all audio sounds that typically are routed through the PC Speaker. The ASCII BELL characters will be routed to the Computer Speakers instead allowing the volume controls to work and remoting of the speakers.
- 0577 Write Account Comments  
The Write Account Comments field allows entry of general comments to be entered for an account.
- 0578 Quick Note Message  
The Quick Note Message allows the operator to send notes and messages via fax, e-mail or just simply printed out to the selectable printers. Please note that an account number can be placed in the first box so this note can be saved into history also.



## SIMS III for Windows – Help Messages (cont.)

0579 Not Currently Utilized

0580 Event Disposition

The Exception Event Disposition fields allow entry of dispositions (or resolutions) to assign completed events to. These disposition selections are presented during the completion of an exception event. Additionally, you may enter the following letters as indications.

"D" = P.D. Dispatched / Probable Attack

"F" = Fire Department Dispatched

"P" = Police Department Dispatched

"Y" = Police Department Dispatched

"G" = Guard Service Dispatched

0581 – 0589

Not Currently Utilized

0590 Service Disposition

The Service Work Order Disposition fields allow entry of service order dispositions to assign completed work orders to. These disposition selections are presented during the completion of a service work order.

0591 – 0599

Not Currently Utilized

0600 Access Level

The Premise Access Level fields allow entry of various access levels for premise entry.

0601 - 0609

Not currently utilized

0610 Temporary Schedule Start

The Temporary Schedule Start Date field allows entry (mm/dd) of a beginning date for the Temporary Schedule to be placed in effect.

0611 Temporary Schedule Until

The Temporary Schedule Until Date field allows entry (mm/dd) of an Ending date for the Temporary Schedule to be in effect.

0612 Temporary Schedule Open Time

The Temporary Schedule Open Time field allow entry (hh:mm) of the time (if any) the premise is expected to open. Note when the entered closing time is less than the entered opening time it is assumed that the account remains open through midnight (e.g. Open at 08:00 close at 03:00) and into the following day. Also, if no Open or Close time is entered the account is assumed to be closed.

## SIMS III for Windows – Help Messages (cont.)

- 0613 Temporary Schedule Close Time  
The Temporary Schedule Close Time field allow entry (hh:mm) of the time (if any) the premise is expected to close. Note when the entered closing time is less than the entered opening time it is assumed that the account remains open through midnight (e.g. Open at 08:00 close at 03:00) and into the following day. Also, if no Open or Close time is entered the account is assumed to be closed.
- 0614 Not currently utilized
- 0615 Test Hours  
The Test Hours field allows an entry (up to 99 hours) of the time to place the account on test.
- 0616 Test Minutes  
The Test Minutes field allows an entry (up to 99 minutes) of the time to place the account on test.
- 0617 Start Date  
The Start Date field allows entry (mm/dd/yy) of the date to start the account on test.  
Window available <F2>
- 0618 Start Time  
The Start Time field allows entry (hh:mm) of the time to start the account on test.  
Window available <F2> for this selection!
- 0619 Until Date  
The Until Date field allows entry (mm/dd/yy) of the date to end the account on test.  
Window available <F2> for this selection!
- 0620 Until Time  
The Until Time field allows entry (hh:mm) of the time to end the account on test.  
Window available <F2> for this selection!
- 0621 Zones Testing  
The Zones Testing field allows entry (2 zones of up to 7 characters each) of specific zones to test. Note if no entries are made the complete account will be placed out of service.  
Window available <F2> for this selection!
- 0622 Comments About Test  
The Comments About Test field allows entry of a brief comment pertaining to the placement of the account out of service.

## SIMS III for Windows – Help Messages (cont.)

- 0623 Msg (Mnemonic) Testing  
The Msg Testing field allows entry (2 msgs) of up to 3 characters each) of specific event types to test. Note if no entries are made the complete account will be placed out of service.  
Window available <F2> for this selection!
- 0624 Mnemonic to be excluded from OUS  
The Msg field allows entry (up to 3 characters) of the mnemonic to be excluded when placing an account Out of Service.  
Window available <F2> for this selection!
- 0625 Events Still Active  
The Events Still Active selections allow personnel to automatically complete additional pending events for the same (or backup) account when completing an exception event. Mark the selections to complete with the <Spacebar>.
- 0626 – 0629  
Not currently utilized
- 0630 Last Exception Events  
Events provide the last eight exception events received and process for viewing.
- 0631 – 0634  
Not currently utilized
- 0635 Last Non Exception Events  
The Last Non Exception Events provide the last eight automatically completed events for viewing.
- 0636 – 0639  
Not currently utilized
- 0640 Last Operator Comments  
The Last Operator Comments provide the last three operator comments regarding exception events for viewing.
- 0641 – 0649  
Not currently utilized
- 0650 Multiple Matches  
The Multiple Matches prompt indicates that more than one account matches the entered information. You should highlight the desired entry to select it.

## SIMS III for Windows – Help Messages (cont.)

0651 – 0669

Not currently utilized

0670 Pending Service Work Order List

The Pending Service provides a list of all pending service work orders.

0671 – 0699

Not currently utilized

0700 Pending Service Work Orders

The Pending Service is a prioritized display providing all uncompleted service work orders entered in the system.

0701 – 0709

Not currently utilized

0710 Alarm Company

The Alarm Company field allows entry of a brief description of the company. Note that this field is provided on all exception event displays to aid operations personnel to provide the company name the system is installed by.

0711 Account Group

The Account Group field allows entry of an abbreviation or mnemonic of the company. A corresponding entry is provided in Account Maintenance for each account allowing the central station to assign accounts to the proper company.

0712 Name

The Name field allows entry of the company name.

0713 Contact

The Contact Name field allows entry of the company owner or other responsible individual.

0714 Address

The Address field allows entry of the street address the company is located at.

0715 City

The City field allows entry of the city the company is located in.

0716 State

The State field allows entry of the State the company is located in.

0717 Zip Code

The Zip code field allows entry of the company's zip code.

## SIMS III for Windows – Help Messages (cont.)

- 0718 FAX  
The Fax field allows entry of a phone number a facsimile device is attached to at the company.
- 0719 Phone Number  
The Phone field allows entry of the primary company phone number.
- 0720 Phone Number  
The Phone field allows entry of the secondary company phone number.
- 0721 Name  
The Name field allows entry of the company to receive mailed reports.
- 0722 Attention  
The Attention field allows entry of a name for reports to be directed to.
- 0723 Address  
The Address field allows entry of an address to mail reports to.
- 0724 City  
The City field allows entry of the city to mail reports to.
- 0725 State  
The State field allows entry of the state to mail the report to.
- 0726 Zip Code  
The Zip code field allows entry of the mailing addresses zip code.
- 0727 Phone  
The Phone field allows entry of the phone number at the mailing address location.
- 0728 Fax Phone Number  
The Fax field allows entry of the fax phone number at the mailing address location.
- 0729 Upload Phone Number  
The Upload field allows entry of the phone number that the computer may upload (transmit) information through a modem.
- 0730 Out of Service Entries  
The Out of Service field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that specifies whether the installation company can place an account on test or Out of Service.

## Content Continued Header

### 0731 Database Modifications

The Database Modifications field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that specifies if the installation company can request or perform data entry modifications.

### 0732 SIMSLink ID

This is the ID this dealer uses to pick up SIMSLink updates from the mail server. It is usually the name of the email account setup for the dealer which the SIMSLink remote client will connect with. The SIMSWeb daemon will write updates into this subdirectory below the mail server's home directory.

### 0733 Dealer Accounts Receivable Company

This field is used identify the three character company used in the SIMS Accounts Receivable module.

### 0734 Type Coding

The Type Coding field allows entry of user defined characters for your own customization. Any or all of the 14 fields are available for any character you wish to enter. Accounts may later be sorted, reports generated, etc. based on these entries for common characteristics.

### 0735 History Report Routing Flag

The History Report Routing selection allows operations personnel to sort on the desired method of Historical Report routing for this customer.

|                        |                        |
|------------------------|------------------------|
| Send to Client         | Send to Dealer         |
| Email E=H-S-C, J=H-S-S | Email 1=H-S-C, 6=H-S-S |
| Fax F=H-S-C, K=H-S-S   | Fax 2=H-S-C, 7=H-S-S   |
| Mail G=H-S-C, L=H-S-S  | Mail 3=H-S-C, 8=H-S-S  |
| Email H=H-S-A,         | Email 4=H-S-A 9=H-S-O  |
| Fax I=H-S-A            | Fax 5=H-S-A A=H-S-P    |
| Mail M=H-S-A           | N=No Routing           |

### 0736 Database Report Routing Flag

The Database Report Routing to selection allows operations personnel to sort on the desired method of Database Report routing for this customer.

### 0737 Force Ordered Contacts

The Forced Ordered Contacts field allows an entry ("Y" for Yes, "N" for No or no entry = "N") that specifies if the installation company wants to force the contacts to be called in order instead of at the operators discretion. Note that the order can be overwritten by manually entering either a "Y", "N" <or> "B" in the Notified field on the Priority Action Mask.

### 0738 Business Hours

The Business Hours Open Time field allows an entry (hh:mm) of the opening time of the business.

## Content Continued Header

- 0739 Business Hours  
The Business Hours Close Time field allows an entry (hh:mm) of the closing time of the business.
- 0740 M/T/W/T/F/S/S (Monday to Sunday)  
The Monday through Sunday fields allows an entry (1 character each, "Y" for Yes, "N" for No or any other entry = "N") for each day of the week the business hours are in effect for.
- 0741 Password  
The Password field allows an entry specifying a general password applicable for the account group.
- 0742 Accounts Assigned Group  
The Accounts Assigned to the Group field displays the current number of accounts assigned to an account group.
- 0743 Warning Number  
The Warning Number allows a three digit number to be entered. This warning number screen can be used as an instruction field that pertains to this group of account (dealer).
- 0744 – 0759  
Not currently utilized
- 0760 Alarm Comments  
The Alarm Comments field allows entry of information to assist operations personnel in handling the installation company's clients. These free form comments are available from any exception event display.
- 0761 Service Comments  
The Service Comments field allows entry of information to assist operations personnel in handling the installation company's clients. These free form comments are available from any exception event display.
- 0762 System Trouble Comments  
The Trouble Notes field allows entry of information to assist operations personnel in handling the installation company's clients. These free form comments are available from any exception event display.
- 0763 System Batter and Power Comments  
The Battery Notes field allows entry of information to assist operations personnel in handling the installation company's clients. These free form comments are available from any exception event display.

## Content Continued Header

- 0764 Not currently utilized
- 0765 Dispatch Report Interval  
The Dispatch Report Immediately, Daily, Weekly, Bimonthly or Monthly field allows an entry ("I" for Immediately, "D" for Daily, "W" for Weekly, "B" for Bimonthly or "M" for Monthly) specifying how often a report outlining authority dispatches is sent to the responsible party.
- 0766 Dispatch Report Routing  
The Route Dispatch by Email, Fax or LPT# field allows an entry ("E" for Email, "F" for Fax or "#" for LPT printer) specifying the method of routing the dispatch report.
- 0767 Route to Sub/Grp/Aut/O  
The Route to Subscriber, Group, Authority or Other field allows an entry ("S" for Subscriber, "G" for Group, "A" for Authority or "O" for Other) specifying the responsible party that receives the Dispatch Report.
- 0768 Phone (For Other Selection)  
The Phone field allows entry specifying an alternate phone number for transmission of the Dispatch Report to a responsible party.
- 0769 Service Report Interval  
The Service Request Report Immediately, Daily, Weekly, Bimonthly or Monthly field allows an entry ("I" for Immediately, "D" for Daily, "W" for Weekly, "B" for Bimonthly or "M" for Monthly) specifying how often a report outlining Service Requests is sent to the responsible party.
- 0770 Service Report Routing  
The Route Dispatch by Fax or LPT# field allows an entry ("F" for Fax or "#" for LPT printer) specifying the method of routing the Service Request Report.
- 0771 Route to Sub/Grp/Aut/O  
The Route to Subscriber, Group, Authority or Other field allows an entry ("S" for Subscriber, "G" for Group, "A" for Authority or "O" for Other) specifying the responsible party that receives the Service Request Report.
- 0772 Phone (for Other Selection)  
The Phone field allows entry specifying an alternate phone number for transmission of a Service Request Report to a responsible party.
- 0773 Priority Report Interval  
The Priority Report Immediately, Daily, Weekly, Bimonthly or Monthly field allows an entry ("I" for Immediately, "D" for Daily, "W" for Weekly, "B" for Bimonthly or "M" for Monthly) specifying how often a report outlining Priority 1 to 8 (and Follow Up) events are sent to the responsible party (defined in the 'Route to Sub/Grp/O' field).



## Content Continued Header

- 0774 Priority Report Routing  
The Priority Dispatch by Email, Fax or LPT# field allows an entry ("E" for Email, "F" for Fax or "#" for LPT printer) specifying the method of routing the dispatch report.
- 0775 Route to Sub/Grp/Aut/O  
The Route to Subscriber, Group, Authority or Other field allows an entry ("S" for Subscriber, "G" for Group, "A" for Authority or "O" for Other) specifying the responsible party that receives the Priority 1 to 8 (and Follow Up) Report.
- 0776 Priority Routing Level  
The Priority fields allows an entry (1 character each "Y" for Yes, "N" for No or any other entry = "N") for each of the 1 to 8 priority levels and additionally the Follow Up.
- 0777 Remove Sort By Routing  
The Remove Sort By Routing field allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether this account group will be skipped when running reports out under the "Sort By" and then Grp selection.
- 0778 Company Account Number  
The account number is comprised of three items separated by hyphens. Contractor (dealer) accounts MUST always begin with a "99". The remainder of the numbers may be chosen as you desire. For example, "99-01-9999".
- 0779 – 0789  
Not currently utilized
- 0790 General Comments  
The General Comments field allows entry of information to assist operations personnel in handling the account group's clients. These free form comments are available from any exception event display.
- 0791 Verify Before Dispatch  
The Verify Before Dispatch allows an entry ("Y" for Yes, "N" for No or non entry = N) to define whether all the accounts assigned to the group will require a premise verify during any call list type of exception event.
- 0792 Signal Suppression  
This dealer option allows all Priority Action events to be dealt with as Premise Verification first.
- 0793 Disable Service W/O's  
Entering a "Y" in this field will disable the use of Service Work Orders for any account that is covered by this contractor.

## Content Continued Header

- 0794 Start of Reserved Account Number Range  
This number begins the range of reserved account numbers for this Dealer.
- 0795 End of Reserved Account Number Range  
This number ends the range of reserved account numbers for this Dealer.
- 0796 – 0798  
Not currently utilized
- 0799 TeleLogik Access Code  
First four digits off access i.d. required to enter into the TeleLogik Menu system. These four digits identify the dealer.
- 0800 TeleLogik Technician On/Off Test  
This flag enables the dealer's technician to place account On Test and Off Test.
- 0801 TeleLogik Sub Modify Schedule  
This flag enables the dealer's subscribers to modify their schedules with extensions of opening and closing times.
- 0802 TeleLogik Sub Passcard Entry  
This flag enables the dealer's subscribers to enter their passcodes to allow for user type openings and closings.
- 0803 TeleLogik Sub Alarm Cancel  
This flag enables the dealer's subscribers to enter their passcodes to cancel alarms.
- 0804 Allow Sub On/Off Test  
This flag enables the dealer's subscribers to place their accounts on and off test.
- 0805 – 0814  
Not currently utilized
- 0815 Display Interface Signals  
The Display Interface Signals provides a visual presentation of the raw data being transmitted from the central station receiver. Selecting different receivers is accomplished by striking the <Page Up> and <Page Down> keys.
- 0816 Regenerate Data Files  
The Regenerate Data Files function allows you to fully regenerate the various database files. Normally this is only required during the initial installation of the software and thereafter only after consulting SIMS, Inc.

## Content Continued Header

0817 – 0819

Not currently utilized

0820 Traffic Display

The Traffic Display is the prioritized events screen. To select a pending event use the up or down arrow keys then strike <Enter> to invoke the response display. Events with a check mark signify completed events. Function keys (described near the bottom) allow immediate access to commonly used features. Events with initials to the right signify an event partially completed by the operator shown.

0821 – 0824

Not currently utilized

0825 SIMS II Main Menu

A - Account data entry functions.  
E - Exit SIMS II program.  
L - Miscellaneous functions.  
O - Automatically log signals for testing.  
R - Account data report functions.  
W - Service related functions.

C - Configuration and System Administration.  
H - History reports of various types.  
M - Generate manual alarm for accounts.  
P - Frequently used phone number list.  
S - Search for matching account(s).

0826 Miscellaneous Functions Menu

A - Displays copyright and messages.  
D - Current disk status.  
I - Displays raw serial data input(s).  
O - Operator Messages.  
T - Selects Program Language.

C - Current computer status.  
H - Index a history file.  
L - Log-In and out system.  
P - Program and system status.

0827 Service Menu

C - Complete or update a work order.  
H - History of completed work orders.  
P - Pending work orders.  
X - Generate scheduled service.

G - Generate a work order.  
M - Work order list for management.  
S - Service Work Order Menu.

0828 Account Maintenance Menu

A - Add an account's data.  
C - Control unit help entry.  
E - Enter/update account data.  
S - Status of account.  
V - View a dealer database.

B - Sets paper backup on for account.  
D - Enter/update dealer (group) data.  
O - Open/Close Status Reset  
T - Table Maintenance for various data entry.  
W - Write comments about account.

## Content Continued Header

- 0829 Historical Reports Menu  
A - Dealer/Group reports of event activity.  
E - Event type(s) reports (e.g., fire).  
I - Inactive accounts.  
O - Operator reports.  
T - Time Frame of events.  
Z - Report emulation menu.
- 0830 Account Sift Reports Menu  
B - Billing reports menu.  
D - Database reports.  
P - Passcard listing reports.
- 0831 Configure System Menu  
A - Automatically log specific events.  
G - Global open and close changes.  
O - Operator string definitions.  
S - System Administration functions.
- 0832 Table Maintenance Menu  
A - Account class definition.  
C - Contacts variable data definitions.  
F - Fax/Modem call list.  
O - Open and Close variable data definitions.  
Z - Zone variable data definitions.
- 0833 Delete/Clear Data Menu  
A - Deletes account data.  
H - Deletes history files.  
Y - Updates Passcard sort file.
- 0834 Not currently utilized
- 0835 System Administration Menu  
A - Define event type and priority.  
E - Event disposition definition.  
L - Data search and replace.  
O - Operator ID and access level definition.  
S - System parameters menu.
- D - Event disposition reports.  
H - History files available.  
N - Numerical statistics for zones.  
S - Subscriber reports of event activity.  
U - Unrestored account report.
- C - Customized reports.  
L - Brief listing reports.  
S - Late to Open and Late to Close listings.
- D - Deletes specified information.  
M - Maintain the Err, Hlp and Wrns.  
R - Creates reminders for operators.  
T - Set Date/Time.
- B - Account type definition.  
E - E-Mail Call list.  
G - Commonly used global phone numbers.  
T - Local telephone exchanges.
- D - Deletes previous events.  
X - Repair Account.idx file.  
Z - Manually sorts accounts.
- D - Define operational modes menus.  
G - Activity graphs menu.  
M - Modify Report(s) Text Menu.  
P - Change password for System administration.  
Z - Index data files.

## Content Continued Header

- 0836 Subscriber Reports Menu  
A - All subscriber events detail.  
C - All subscriber events summary.  
P - Open/Close intermediate.  
X - Exceptions by disposition.  
Z - Exceptions by event type.  
B - All subscriber events intermediate.  
O - Open/Close detail.  
S - Open/Close summary.  
Y - Exceptions by priority.
- 0837 System Parameters Menu  
A - Modem initialization strings and setup.  
R - Receiver and Modem configuration.  
D - Disk and Network configuration.  
S - Central station name.
- 0838 Activity Graphs Menu  
A - Displays time utilized.  
L - Line card usage.  
O - Operator action.  
S - Events per hour.  
D - Event disposition.  
M - Hourly activity.  
P - Events and priorities.  
T - Trends of activity.
- 0839 Operator Reports Menu  
O - Operator log report.
- 0840 Inactive Account Reports Menu  
D - Inactive account detailed information.  
S - Inactive account summary information.
- 0841 Activity Counter Reports Menu  
E - Event type(s) activity counters.
- 0842 Custom Reports Menu
- 0843 Event Type(s) Report Menu  
A - Priority Level detail.  
D - Event type(s) detail report.  
O - Open/Close Event Detection report.  
B - Priority Level summary.  
E - Event type(s) summary report.
- 0844 Database Reports Menu  
A - Audit trail report.  
F - Full account database.  
P - Paper backup of accounts.  
S - SIMS verification form.  
W - WordStar compatible output.  
D - Full dealer database.  
G - Global Number Error Detect.  
Q - Reduced paper backup report (132 columns).  
V - Account verification form.

## Content Continued Header

- 0845 Listing Reports Menu  
D - Numerical account detail listing.  
F - UL Line Loading Report.  
M - Mailing address labels.  
U - Unused list of accounts.  
Z - Summary list of accounts.  
S - Numerical account summary listing.  
L - Account address labels.  
O - Summary list of open accounts.  
Y - Detail list of accounts.
- 0846 Passcard Reports Menu  
S - Passcard list summary.  
L - Passcard adhesive label listing.
- 0847 Scheduling Reports Menu  
C - Late To Close schedules listing.  
O - Late To Open schedules listing.
- 0848 Report Emulations Menu  
A - ABM type activity report.  
D - BOLD type activity report.  
B - ABM type time frame report.  
E - MAS type activity report.
- 0849 Billing Menu  
B - Billing list of accounts.  
O - Specific signal detection.  
E - Billing information export.
- 0850 Account/Dealer Stats Menu  
A - Traffic event detail.  
C - Traffic event totals.  
G - False alarm statistics summary.  
I - False alarm top fifty.  
N - Numerical account statistics.  
B - Traffic event summary.  
D - Traffic top fifty.  
H - False alarm statistics detail.  
M - Modify event disposition.
- 0851 Operational Modes Menu  
A - Define Workstation/Printer Options  
B - Define Workstation Options (This Terminal)  
C - Define Global System Options (All Terminals)  
D - Define Global System Options (All Terminals)
- 0852 – 0859  
(blank)
- 0860 Time Sync through Traffic  
This option will allow the Primary System to send the time to the other Workstations. Please set the primary system to first.

## Content Continued Header

- 0861 **Enable Format Phone Number**  
This option allows the SIMS II program to format the phone numbers in various methods for the following localities.  
Y = United States of America                      A = Australian & New Zealand  
N = No Re-Formmating of Number
- 0862 **Add Options to Print Full File**  
Enabling this option allows the option information be place on the paper backups and print full file printouts. This has no effect on Client Verification Forms.
- 0863 **Enable (OUS) as Read Only**  
This option disables the ability to make modifications from the F3 entry (via Traffic Display) and the S entry from SIMS II Main Menu. This option is especially useful when using products such as the TeleLogik since operators previously could enter these masks and place infinite locks on the On Test or OUS file.
- 0864 **Enable Phone Company Access**  
This option globally enables the phone company access under the Set Modem Type entry screen for this workstation setting.
- 0865 **Enable Phone Character Check**  
This option enables/disables the character check for the phone numbers. Current acceptable characters are; (),@ W0123456789.
- 0866 **Billing Export /w Address**  
The Billing Export with Addresses allow an entry ("Y" for Yes, "N" for No and no entry = "N") to define whether the Address information will be added to the Billing Export output.
- 0867 **Novell Time Sync To Server**  
The Novell Time Sync to Server allows an entry ("Y" for Yes, "N" for No and no entry = "N") to define whether the Novell Time Sync Code is enabled when on a Novell Networking System. The Novell function used is (0E7h) and is performed during the SIMS program load time and then subsequently each hour on the hour. Enabling this function automatically disables the "Time Sync through Traffic".
- 0868 **Reduced Activity Log**  
The Reduced LPT1 Activity Log allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the LPT1 printer will print all operator activity as a complete audit trail.
- 0869 **Disable Activity Log**  
The Disable LPT1 Activity Log allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the LPT1 printer will be completely disabled as an audit log of computer activity.

## Content Continued Header

- 0870 **Print UL Class Signals**  
The Print UL Class Signals allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether any account with a Class that starts with "U" for UL will override the "Disable LPT1 Activity Log. If you desire to only print the "UL" information please enter "Y" for "Disable LPT1 Activity Log".
- 0871 **Insert Operator Names on Reports**  
The Operator Names on Reports allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether this particular terminal will allow the insertion of the Operator Name when using the operator passcard "0000" for Routine Action Mask completion.
- 0872 **Disable Passcard Requirement**  
The Disable Passcard Requirement allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether an Operator's Passcard will be allowed to be used on the Routine Action Display for completion.
- 0873 **Disable Operator PCard "0000"**  
The Disable Operator PCard "0000" allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether this particular terminal will allow the operator to use his passcard number of "0000".
- 0874 **Remote Alarm Group Processing**  
This Remote Alarm Group Processing allow an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether this particular terminal will provide a Traffic Display that is a composite of the Complete Traffic Display. This to say that the Operator of this terminal (considering this operator has a group identified) will only be able to see events that have the same group as identified in the Operator List.
- 0875 **Change "TRB on FAR" to "ISO"**  
This Bypass Check on Forced Arming allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether signal received on this particular terminal will be checked for the Forced Arm and Trouble signal sequence. When Trouble signals are preceded or followed by a Forced Arming the Trouble signals can actually be converted to Isolation or Bypass indications. Performing this test will require a five second delay on TRB's.
- 0876 **Any "CAN" cancels all Alarms**  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether any Cancel signal received will act as a Cancel All request.
- 0877 **Column Format on WordStar Report**  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether a Restoral is required to clear out a pending "URS" (unrestored signal). A "Y" entry will allow the "URS" to recycle until the "RST" is received.



## Content Continued Header

- 0878 Any "TRB" removes Premise Verify  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the premise verify number will be excluded on a dispatch screen irrespective of other premise verify requirement. This flag is useful when wanting to stop calling the premise and continue to the Dealer/Contractor Phone Number.
- 0879 Modify "CLO on CLO" to "RST".  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether a subsequent "CLO" after "CLO" will be modified to a "RST". This flag is useful when using panels that use a subsequent closing to really signify a panel general restoral.
- 0880 Column Format on WordStar Report  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether a space character will be inserted into fields allowing a fixed column format on the WordStar Report output.
- 0881 Acctng/Equip In Print Full File  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the Accounting and Equipment Lists will appear on the SIMS II Account Paper Backups.
- 0882 Workstation on Data Entry Only  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether this workstation can be used for anything other than database entry operation.
- 0883 RST is Exception when Event On Hold  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether a RST will be forced to the Traffic as an exception event if the account currently has an event on HOLD.
- 0884 Starting Add Account Nbr  
This is the starting number that will be used as a reference for the automatic account number assignment done when entering (A-A), Add an Account.
- 0885 Hexadecimal  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the incremental test will be done for the full hexadecimal range of numbers ("0-9" and "B-F").
- 0886 Any "OPN" clear UnRestoreds  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the Opening Signal will clear a pending Non-Restored zone.

## Content Continued Header

- 0887 "Late Opn" Tolerance for Temps  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the Late Opening Tolerance will be used for an entry of a Temporary Schedule entry. Entry of "Y" will add the "Late Opn" tolerance when computing next violation for a "Late to Open" event.
- 0888 Modify "OPN" on "OPN" to "RST"  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether an Opening signal received on a account currently opened will be modified to a Restoral definition.
- 0889 Disable Escape Key from Autodial  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the escape key can be used to exit from the Dialing Window.
- 0890 Auto-Test During Opening Hours  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the Auto-Test will be decremented during the hours when the account is opened. Please remember this is a global selection.
- 0891 Disable Traffic F10 Login/Logout  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the F10 Login/Logout function is enabled from the Traffic Display. If the F10 Login/Logout is disabled then the operator must logout from L-L.
- 0892 Printer Perforation Skip  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the SIMS printer output will supply a perforation skip (i.e. two blank lines after 64 lines).
- 0893 Service Orders /w Equipment List  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the accounts equipment list will be added to the service work order.
- 0894 Service Work Order Menu  
A - Work order for technician(s). B - BOLD Work Order Ticket Emulation.  
C - AlarmSoft Work Order Ticket Emulation.
- 0895 Message Maintenance Menu  
A - Allow Editing of Error Messages. B - Allow Editing of Help Messages.  
C - Allow Editing of Warning Messages. F - Print Error Message Summary List.  
G - Print Help Message Summary List. H - Print Warning Message Summary List.  
Esc Configure System Menu

## Content Continued Header

- 0896 Dealer/Group Reports Menu  
A - All subscriber events detail.  
C - All subscriber events summary.  
P - Open/Close intermediate.  
Y - Exceptions by priority.  
B - All subscriber events intermediate.  
O - Open/Close detail.  
S - Open/Close summary.  
Z - Exceptions by event type.
- 0897 Modify Report Text Menu  
A - Modify Report Text Page 1  
C - Modify Report (Client Verif/Work Order)  
E - Modify Report (Report Column Headers)  
B - Modify Report Text Page 2  
D - Modify Report (Report Column Headers)
- 0898 (blank)
- 0899 R  
This single digit field can be used for Sorting abilities.
- 0900 Qty  
This field identifies the total quantity of the part identified on this entry.
- 0901 Part No.  
This field identifies the part number on this entry.
- 0902 Description  
This field is used for the part description.
- 0903 Location  
This field is used to identify the part(s) location.
- 0904 Ins Date  
This field is used to identify the installation date for the entry. Striking Enter without first entering a date will automatically fill in today's date.
- 0905 Part Exp  
Warranty expiration from the part manufacturer.
- 0906 Labr Exp  
Labor expiration from the installing company on their labor.
- 0907 Installer  
Either name or disclosing code of the installing companies installer.

## Content Continued Header

- 0908 Operational Codes  
These fields are used as general sorting codes that may be used in identifying criteria about the equipment/labor line item.
- 0909 Zone  
This field allows the entry of the zone number to identify the actual zone the equipment is connected to.
- 0910 Cursor to PCard in F2 Search Screen  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the cursor will be automatically moved to the Passcard field when entering the Traffic F2 Search Window.
- 0911 Leave Opr's Initial When Event On Hold  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the operator's initials will be left on the traffic display when an operator places any event on F9 Hold.
- 0912 Recurring No Test Reminder  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program creation of a "NOT" signal (indicating a lack of activity) will reset the Auto-Test Timer. If the Auto-Test Timer is not reset a "NOT" will be regenerated at the next interval period (next minute, next hour or next day).
- 0913 Subsequent Page Header  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the multiple page report will have a page header for each outputted page. This feature requires the option enabled for perforation skip to printer.
- 0914 Modified Audible Sequence  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the audible alert sequence will be modified so that the audible alert will not be sounded if any signal of a lower or equal priority is received.
- 0915 Timed Hold Events  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will give the operator the ability to remove a pending event for a specified period of time. For example, if an event is only important after an hour has passed the operator may choose to remove the event from the screen for one hour and have it reappear after the hour.

## Content Continued Header

- 0916 Change Traffic Logger (N,2,3)  
This check allows an entry ("N" and "1" for LPT1, "2" for LPT2 and "3" for LPT3) to define where the traffic logging printer will be routed.
- 0917 Enable System Reminder Search  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will give the operator the ability to disable the System Reminder Search on this Primary Terminal.
- 0918 Only "TST" & "PTS" Reset Timers  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will allow signals other than TST and PTS mnemonics to reset the Auto-Test Timers.
- 0919 Enable Generic Fax Modem Driver  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the alternate fax modem driver is enabled. Normally the alternate driver is enabled.
- 0920 Enable QPSERVER stream for LPT3  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the fax output will utilize the identification string for Novell's QPSERVER setup.
- 0921 LPT1 Lines Per Page  
This entry allows the selection of lines per page for LPT1.
- 0922 LPT2 Lines Per Page  
This entry allows the selection of lines per page for LPT2.
- 0923 LPT3 Lines Per Page  
This entry allows the selection of lines per page for LPT3.
- 0924 Any "CAN" clears UnRestoreds  
This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will allow a matching cancel code to remove the pending UnRestored Alarm for the timeout stack.
- 0925 Recurring LTO/LTC Interval  
This entry allows the user to select the interval for the recurring LTO/LTC events in minutes. This is to say that if an LTC is created and signed off in error it will re-appear in this interval minutes.
- 0926 Hrs +/- for Greenwich Mean Time

## Content Continued Header

### 0926 Hrs +/- for Greenwich Mean Time

Enter with a + <or> - the offset in hours to the Greenwich Mean Time. This is necessary for those E-Mail Servers so that the E-Mail stamp is the same as the time on the E-Mail Server.

|                    |                      |                    |                      |
|--------------------|----------------------|--------------------|----------------------|
| EST = -05 Hours    | Sydney = +10 Hours   | CST = -06 Hours    | Atlantic = -04 Hours |
| MST = -07 Hours    | Baghdad = +03 Hours  | PST = -08 Hours    | Beijing = +08 Hours  |
| Alaska = -09 Hours | Auckland = +12 Hours | Hawaii = -10 Hours |                      |

### 0927 Netscape E-Mail Protocol

This check allows an entry of "1" for Netscape Navigator (v2.xx & v3.xx), "2" for Netscape Communicator (v4.x), "M" for Meceru, or "N" for the SMTP 1.0 compatability, "3" for SMTP1.1 compatability, "3" for ComServer, and finally "4" for InetMail Pro. When using the Netscape Navigator email will be written to file called "OUTBOX" and Netscape Communicator will use a file "UNSENT".

### 0928 Not currently utilized

### 0929 E-Mail Return Address

This field allows the entry of an e-mail return address for this workstation.

### 0930 Write Description to History

This option utilizes a newer, less space effective method of actually writing the zone description and/or User Name into History. This will allow the current User Name to be written instead of the binary user number to be matched later.

### 0931 Modify Alt+F4 for Local Times

This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will modify the time and date on the Alt+F4 screen to the subscriber's Local Time.

### 0932 Use Fine Resolution for Faxing

This check allows an entry ("Y" for Yes, "N" for No or no entry = "N") to define whether the program will use fine resolution in faxing. Note that when using fine faxing the time for transmission will increase dramatically.

### 0933 Enable CS Daylight Savings Time

With the entry of the following options the accounts can be made to automatically adjust for Daylight Savings compared to Central Station time

N = No Daylight Savings Time Adjustment

Y = North American Daylight Savings Time

1 = Australian Daylight Savings (NSW,VIC,SA,ACT)

2 = Australian Daylight Savings Time (Tasmania)

3 = European Daylight Savings Time

5 = New Zealand Daylight Savings Time

7 = Australian Daylight Savings (WA Test)

## Content Continued Header

0934 Require Dialing Display Comment

The Require Dialing Display Comment field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the Dialing Display Window requires the entry of a comment in the.

0935 Require Action Display Comment

The Require Action Display Comment field allows entry ("Y" for Yes, "N" for No or no entry = "N") to designate whether the Action Display will requires the entry of a Operator Comment.

0936 – 0949

Not currently utilized

0950 Report Run Date Text

(blank)

0951 Report Run Time Text

(blank)

0952 End of Report Text

(blank)

0953 Items Searched Text

(blank)

0954 Items have been found Text

(blank)

0955 Not currently utilized

0956 Report Message Text

(blank)

0957 Report Legend Text

(blank)

0958 Fold Here Text

(blank)

0959 Operator Log Report Legends

(blank)

0960 Subscriber Report Legends

(blank)

## Content Continued Header

- 0961 Group/Dealer Report Legends  
(blank)
- 0962 Service Work Order Report Text  
(blank)
- 0963 Manpower/Activity Trends Report Text  
(blank)
- 0964 – 0966  
Not currently utilized
- 0967 Routine Action History Text  
(blank)
- 0968 Temporary Schedule History Text  
(blank)
- 0969 – 0971  
Not currently utilized
- 0972 Auto-Dial/Evt Completion History Text  
This text is used in writing historical information about this SIMS Dispatch Auto-Dialing.
- 0973 Out of Service History Test  
This text is used in writing account information when placing an account In and Out of Service.
- 0974 Account Audit Trail History Text  
This text is used in writing information for the Account Audit Trail for historical purposes.
- 0975 Miscellaneous History Text  
This text is used in writing information history to the SIMS History files.
- 0976 Client Verification Header Test  
This text is found on the Client's Verification Form (R-D-S).
- 0977 Service Work Order Acceptance Text  
This text is found on the Technician's Service Work Order.
- 0978 Account Audit Trail Report Header  
This header can be found on the report and is used to identify the columns of information.



## Content Continued Header

- 0979 ABM All Events Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0980 Account Numerical Statistics Header  
This header can be found on the report and is used to identify the columns of information.
- 0981 Account Alphabetical Detail Header  
This header can be found on the report and is used to identify the columns of information.
- 0982 Account(s) Opened Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0983 Account Alphabetical Summary Header  
This header can be found on the report and is used to identify the columns of information.
- 0984 Account Status Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0985 Billing Account List Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0986 Traffic Events Detail Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0987 Disposition Activity Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0988 Disposition Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0989 Inactive Account(s) Detail Header  
This header can be found on the report and is used to identify the columns of information.
- 0990 Inactive Account(s) Summary Header  
This header can be found on the report and is used to identify the columns of information.
- 0991 Management Work Order Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0992 Account Numerical Detail Header  
This header can be found on the report and is used to identify the columns of information.

## Content Continued Header

- 0993 Account Numerical Summary Header  
This header can be found on the report and is used to identify the columns of information.
- 0994 Open/Close Historical Report(s) Header  
This header can be found on the report and is used to identify the columns of information.
- 0995 Operator Log Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0996 Passcard List Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0997 Scheduling Activity Report Header  
This header can be found on the report and is used to identify the columns of information.
- 0998 Summary List (Hlp,Err,Wrn) Header  
This header can be found on the report and is used to identify the columns of information.
- 0999 Summary Report (Hlp,Err,Wrn) Header  
This header can be found on the report and is used to identify the columns of information.