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Manitou

Manitou 2.1.25 Release Notes
New Features and Fixes!

New Stuff

We added a "Translated Area and Description" to Reverse Commands

Fixed Stuff

We increased the length for device descriptions

We removed any remaining instances of NEO

We fixed an issue that prevented users from sending Manual GPS signals for GPS TXTypes

We resolved an issue that was causing services to be uninstalled

We addressed an issue that caused reminder times to be listed incorrectly on the Customer Masterfile Report

We fixed an issue that caused changes to Event Action Programming to not be logged in the Audit Trail

We resolved an issue that prevented the use of template reports at the Customer level

We addressed an issue that caused the Maintenance Issues report to show too much info

We fixed an issue that was showing all video types on the Transmitter Types screen

We resolved an issue that was truncating search results in the Manitou Web Client

We added several Customer Values to Enhanced Action Patterns

We addressed an issue that caused the screen to draw incorrectly if zooming in and out

We fixed an issue that prevented data entry in Customer Permits

We resolved an issue that caused the Autoclient to suspend an alarm for too long

We addressed several issues with No Address accounts

We changed the Sort Order for Password validation in the Manitou Web Client

We fixed an issue that caused the Save As/Download As icon to appear incorrectly in Dark Mode

We resolved an issue that caused a white border to appear in the Activity Log

We addressed an issue that prevented the Service Type from being shown in the Web Client

We fixed an issue that prevented alarms from being closed from the Validate Dialog Box

We resolved an issue that caused recurring on test to put customer on test longer than expected

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Features and Enhancements

17257 – We added a "Translated Area and Description" to Reverse Commands

What changed?

We added the ability to send Translated Area and Description to the Reverse Commands.

Why was there a change?

There are some times where you will wish to send the Translated area and/or description via a reverse command. (Translated, in this case, means the output area number and description after programming). Previously, you were only able to send the input area and/or description.

How does this change impact the user?

If you need to send either of these fields, you may now do so after this update.

What does the user need to do differently as a result?

If you wish to use this, you may need to edit your Reverse Commands.

Fixes

17072 – We increased the length for device descriptions

What This means for you: Previously, the Manitou Web Client was only allowing 35 characters for a device description. This has been increased to 80 characters.

16961 – We removed any remaining instances of NEO

What This means for you: As we are now referring to Manitou NEO as the Manitou Web Client, we are removing references to "NEO" wherever they have been. This is an aesthetic change rather than a functional change. If Translation is being used for other languages, it may be necessary to edit translations if they referred to NEO.

2468 – We fixed an issue that prevented users from sending Manual GPS signals for GPS TXTypes

What This means for you: The Manitou Web Client was not allowing GPS details to be entered when sending a manual signal for a transmitter on a GPS system. The Legacy Client allows this. The Manitou Web Client has been updated to allow these signals to be entered.

17134 – We resolved an issue that was causing services to be uninstalled

What This means for you: In some cases, installing the Local Utility Service (LUS) caused other products to be uninstalled. The underlying cause of this issue has been resolved.

16912 – We addressed an issue that caused reminder times to be listed incorrectly on the Customer Masterfile Report

What This means for you: Previously, when running the Customer Masterfile report, Customer Reminders were being listed in GMT time, even for customers outside the GMT timezone. This has been addressed, and now reminder times are shown in Customer timezone.

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17105 – We fixed an issue that caused changes to Event Action Programming to not be logged in the Audit Trail

What This means for you: Some edits to Event Action Programming were not being logged. The Audit Trail will now show any edits for Event Action Programming

16958 – We resolved an issue that prevented the use of template reports at the Customer level
What This means for you: Template reports (reports based on existing reports and saved as a template) were visible to run under the Reports section of a customer account. The issue reported here was that those Template Reports, when run, were showing the full details of the report (instead of what was chosen in the Template). This has been resolved. Template reports run from the Customer section of the Manitou Web Client now contain only the parameters from the Template.

16937 – We addressed an issue that caused the Maintenance Issues report to show too much info
What This means for you: Running the Maintenance Issues report from the Manitou Web Client was showing Maintenance Issues for Dealers other than the one under whose context they were run. The underlying issue that caused this has been addressed.

16484 – We fixed an issue that was showing all video types on the Transmitter Types screen
What This means for you: In Manitou, there are several different types. Some types are related to transmitters (e.g. Videofied), where others are related to the device (e.g. 3xLogic, Avigilon, etc.) On the Transmitter Types screen, the list of available video types should NOT include the device based video types. This is now fixed, and the only video types listed will be the Transmitter based types.

14228 – We resolved an issue that was truncating search results in the Manitou Web Client
What This means for you: Previously, when using the Advanced Customer Search from the Manitou Web Client, the results were unexpectedly cut off, not allowing the results to be easily read. This has been resolved.

3883 – We added several Customer Values to Enhanced Action Patterns
What This means for you: In the Logic section of the Enhanced Action Patterns, there were several items that seemed to be missing from the list of Customer Values. These included Dealer, Branch, Agency, and Class Code. While these values would have been available via a query, adding them to the list of Customer Values speeds up creation of Enhanced Action Patterns.

13311 – We addressed an issue that caused the screen to draw incorrectly if zooming in and out
What This means for you: Using the zoom feature in Chrome (CTRL+ and CTRL-) sometimes caused the screen to redraw incorrectly. This has been addressed.

12645 – We fixed an issue that prevented data entry in Customer Permits
What This means for you: When adding a Permit to a Customer in the Manitou Web Client, if an invalid character was accidentally typed (e.g. an apostrophe), the screen would seemingly freeze and not respond when Done/Save was clicked. This has been resolved.

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17435 – We resolved an issue that caused the Autoclient to suspend an alarm for too long
What This means for you: If the first command on the action pattern was to Suspend Until Time in Schedule, and if the action pattern was kicked off by a signal received within the first sixty seconds of the schedule, the Autoclient was suspending the alarm much longer than it should have. This has been resolved.

16929 – We addressed several issues with No Address accounts
What This means for you: Users were not seeing ability to edit or remove On Test statuses for accounts with no address. This has been addressed.

15231 – We changed the Sort Order for Password validation in the Manitou Web Client
What This means for you: In the Manitou Web Client, when validating a password, Monitoring Company passwords, if any, were being displayed above other passwords. To match the sort order of the similar screen in the Legacy Client, the sort order is now (from top to bottom) Customer, Dealer, Agency, Monitoring Company.

16486 – We fixed an issue that caused the Save As/Download As icon to appear incorrectly in Dark Mode
What This means for you: When using the Dark Mode theme in the Manitou Web Client, the Save As/Download As icon (inside the Dashboard) was not appearing correctly. This has been fixed.

15140 – We resolved an issue that caused a white border to appear in the Activity Log
What This means for you: Clicking on the Scroll Bar in the Customer Activity Log screen in the Manitou Web Client was causing a white border to appear, which may have caused some text to be blocked from view. This has been resolved.

15042 – We addressed an issue that prevented the Service Type from being shown in the Web Client
What This means for you: On the Customer Services Screen in the Legacy Client, we were able to see a field labeled Service Type. This was not showing inside the Manitou Web Client. This has been resolved.

17471 – We fixed an issue that prevented alarms from being closed from the Validate Dialog Box
What This means for you: In an alarm, when Contacting a contact, after clicking on the double arrow [>>] to continue, the Validate dialog is displayed. If a password is validated, options for Cancel and Close become available at the bottom of the screen. Using these were not causing the alarm to be closed. This has been fixed.

17755 – We resolved an issue that caused recurring on test to put customer on test longer than expected
What This means for you: The Recurring On Test feature is intended to create several on test entries with the beginning and end times being set for each future On Test entry. All of the end times were being set as the final date, not the individual days specified. This has been resolved.