

Customer Record Statuses

The Manitou Customer Record Statuses contain four values:

- **Active (1)** - The account is **monitored, and exceptions are delivered to alarm operators** for processing.
- **Inactive (0)** - The account is **available to receive signaling but is NOT monitored** by the alarm operations.
- **Deactivated (2)** - The account is **not able to receive signaling** and is not monitored by the alarm operations.
- **Pending (-1)** - The account acts like Deactivated, but may be automatically enabled based on global option settings.

Active and Inactive accounts count toward the overall account licensing for your Manitou System

Deactivated and Pending do not.
