

# SIMS - Manitou Feature Comparison

Feature	Manitou	SIMS
Action Patterns (step-by-operator instructions)	Yes	No
Enhanced Action Patterns (logic-based actions)	Yes	No
One Account - All Equipment (Transmitters)	Yes	No
Each Contact has all Contact Points assigned to one record.	Yes	No
Reports that can be customized for content.	Yes	Yes - requires Formwriter III
On-board report scheduling.	Yes	Yes - requires Formwriter III
Global Holiday configurable to individual customer needs.	Yes	Yes
Event Maps and Global Signal Processing.	Yes	No
Signal Programming for Delay at multiple levels (Customer, Transmitter, Global)	Yes	Yes
Individual Duress Passwords (passcodes)	Yes	Yes
Global Call Lists	Yes	Yes - Notify Accounts
Relies on Operators to read Notes/Comments	No	Yes
Simple Keystroke Navigation	Yes	Yes
Emailing for Reports	Yes	Yes
Automated SMS	Yes	Yes
Automated Outbound Text-to-speech calls	Yes	No
Internal Instant Messaging (tracked)	Yes	No
>50 Resolution Codes	Yes	No
Email Reports right from the Production	Yes	Yes
On-board Service Module	No	Yes
One-click Temporary Schedules	No	Yes
Search and Replace through User Interface	No	Yes
Global Zip Code Validation	Yes	Yes
Copy/Paste into Customer Records	Yes	Yes
Auto-Dialing through TAPI interface	Yes	Yes
Web App for Technician User	Yes	Yes
Website for Customer/Dealer Use	Yes	Yes
Dealers can do full data entry (including new account entry when given permission to do so)	Yes	Limited data entry
App for Solo Workers	Yes	No
App for Personal Safety/Health (PERS)	Yes	No
Electronic Logger for Receiver Printer Output	Yes	Yes
DR Solution	Yes	Yes
Floor plans available to view - interactive	Yes	No
Live Video Verification	Yes	Yes
Access Control Integration	Yes	No
GPS Integration	Yes	No

