SWS - Tools Menu - Options - System Options

The **System** Options review the features related to the Alarm Systems and features in Manitou.

Dealer Billing

These options relate to the items related to the **Dealer Billing licened** systems.

- **Dealer billing by monitoring service** - If you select "Yes", Dealer Billing will be done by Monitoring.
- **Dealer billing prorating** - If you select "Yes", Dealer Billing charges will be prorated based on when the services start or end. If there is no start date entered and the service is denoted as chargeable, service begins at the time of entry. If a start date is specified, the service begins on the specified start date.
- **Dealer billing standard annual cycle** - This option defines in which month the Standard Annual Dealer Billing Cycle should begin.
- **Dealer billing standard quarter cycle** - This option defines in which month the Standard Quarterly Dealer Billing Cycle should begin.
- **Dealer billing standard semi-annual cycle** - This option defines in which month the Standard Semi-Annual Dealer Billing Cycle should begin.
- **Dealer billing summary billing** - If you select "Yes", the system generates Dealer Billing invoices in summary format for recurring charges.
- **Next dealer billing cycle to generate** - This read-only option displays the year and month of the next billing cycle to generate.

Do not warn if alarm arrives for deactivated customer

This option, when set to **Yes**. the system will not notify the Operators that an Alarm arrived for a Deactivated Customer.

DragonFly

These options relate to the items related to **DragonFly licensed** systems.

- **DragonFly Customer Type** - Specifies the type of Customer (Residential, Commercial, and so on).
- **DragonFly Key** - This string can be any value and you use it for calculating the signature to verify validity.
- **DragonFly Receiver Line Prefix** - This selection will determine the Receiver Line Prefix of the Transmitter of the Customer that is to be created/updated.
- **DragonFly System Monitoring Type** - The Monitoring Type used for the Monitoring Service tied to the System and is created automatically when generating a new DragonFly Customer.
- **DragonFly Token** - This string can be any value and is used for calculating the signature to verify validity.

- **DragonFly Transmitter Type** - This selection will determine the Transmitter Type of the Transmitter of the Customer that is to be created/updated.
- **DragonFly Video Monitoring Type** - The Monitoring Type used for the Monitoring Service tied to a Transmitter (if the DragonFly Transmitter Type supports video).

Last overdue signal check

This option defines the last expected Event time that the system checked for overdue signals. Use this tool when the Overdue Checker has been closed for any length of time. Setting this option to the current date and time prevents the Overdue Checker from going back to the very last time it looked for overdue signals and sending in a large quantity of Overdue Alarms.   This is a read-only option.

PBX Assistant

These options relate to the items related to licensed PBX Assistant systems.

- **PBX assistant** - This option defines for which Operator types the PBX Assistant is active to display the call control panel. Your choices are: "Central Station Operator", "Dealer Restricted Operator", and "Branch Restricted Operator".
- **PBX Assistant Auto-Ready** - This option defines when an agent's availability is automatically set to ready. Your choices are: "Never", "At Logon", and "Register Alarm Handler".

Resolution Codes

- **Resolution code group setup** - This option defines the number and length of the desired levels of Resolution Code capability. Each group's start and stop points define the length of the group in characters. Utilizing different Resolution Code groups allows you to better classify the nature and conclusion of an Alarm.
- **Validate the resolution code is complete** - If you select "Yes", the system requires an Operator to enter a valid Resolution Code when closing an Alarm or when updating existing data.
- **Use External Browser for URLs** - If you select Yes, URLs are opened by the default browser on the workstation. If you select NO, URLs are opened in the integrated Manitou CS Operator Workstation browser.

Web Features

- **Web membership database details** - This read-only option displays the last known information for the Active Web Membership Database.
- **Web timeout** - This option defines the number of minutes that pass before an active Web session times out. The maximum number of minutes is 480. If timed out, the Web user must log in again before continuing with the session.

Workflow functionality

This option, when set to **Yes**, enables Workflows and Workflow Components to use in conjunction with Action Patterns. This is is no longer a feature available in Manitou.