

How to Build a New Phoenix00 License File

The following documentation will review the steps to update the Phoenix00.db license file.

The steps can only update the license file for 3 years at a time.

Overview

The following steps assume the following:

1. The user has access to the server.
2. The user has admin permissions to complete the steps needed.
3. The server is on version 3.4.2.3.
4. A copy of the phoenix00.db file is created before completing the steps below.

Steps:

1. Download the [eval_install_3423.exe](#) @ file and remove the "_3423" from the file name. □
2. On the Phoenix server, copy the renamed file to \phoenix\bin.

□

3. Open the Command prompt as an Administrator (click on Search>Type in CMD>Right Click on Command Prompt>Click on Run as Administrator>Click Yes if asked to allow changes).

4. When the CMD window opens, type the following:

```
CD\Phoenix\Bin <enter>
```

```
eval_install <enter>
```

⇒ **Window will display all the options available**

5. To build the 999 day eval for a CS system, type the following:

```
eval_install -v CS -e 999 -d 41234
```

NOTES:

- The last four numbers of the "-d" option **are not** important.

- The first number **is** important:

1 is for phx100

2 is for phx200

3 is for phx1500

4 is all else ****most customers will fall into this category****

- Once the correct first number is set, then hit <enter>.

6. When "Phoenix successfully installed" is shown, the phoenix00.db file that is in (X:\phoenix\data) will be overwritten.

7. To verify the update took correctly, type the following in the same CMD window:

```
C:\Phoenix\bin>readsec <enter>
```

****The options in red above will need to show EXACTLY the same information****

8. Once that has been confirmed, perform the following steps:

- Log all users out of Phoenix.
- Open Services on the Server.
- Right Click on A3 Collect (do this on all A3's).
- Select Stop.
- Right Click on A2 - Phoenix Application Server Service.
- Select Stop.
- Once all Services have stopped, Right Click on A2.
- Select Start.
- Do the same to restart all A3's that were stopped.
- Have all users log back in.

9. Open the appsrv.log located in X:\Phoenix\tmp\log and verify the new expiration date.