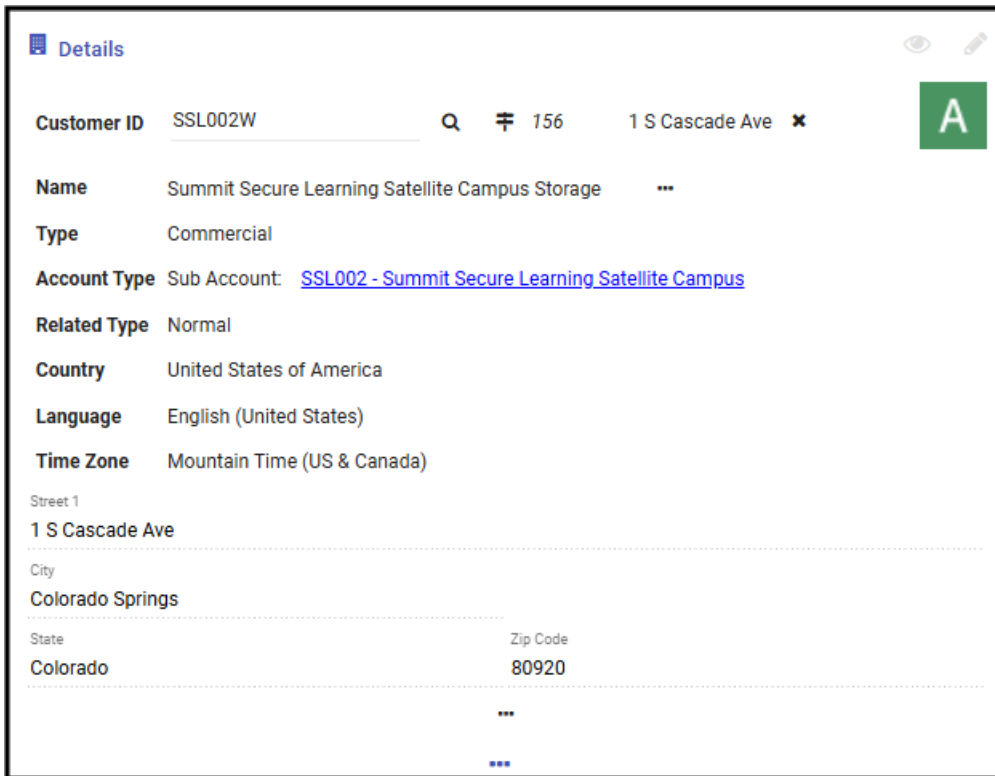


Customer Watch List


The **Customer Watch List** is designed to draw attention to a small number of accounts for operational awareness.

Adding a Customer to the Watch List

1. Load the Customer Record.



The screenshot shows a 'Details' page for a customer record. At the top right, there is an eyeball icon (representing visibility) and a pencil icon (representing edit). The main content area displays the following information:

Customer ID	SSL002W	Q	≡	156	1 S Cascade Ave	x	
Name	Summit Secure Learning Satellite Campus Storage ...						
Type	Commercial						
Account Type	Sub Account: SSL002 - Summit Secure Learning Satellite Campus						
Related Type	Normal						
Country	United States of America						
Language	English (United States)						
Time Zone	Mountain Time (US & Canada)						

Below the main information, there is a section for the address:

Street 1
1 S Cascade Ave

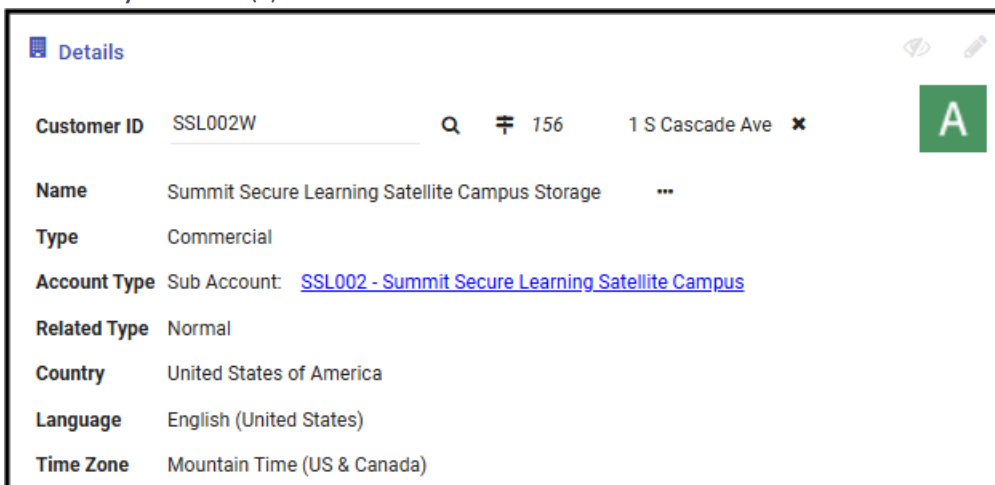
City
Colorado Springs

State
Colorado

Zip Code
80920

At the bottom of the form, there are three dots (⋮) and a blue link icon.

2. Click the eyeball icon (?).



This screenshot is identical to the previous one, showing the same customer record details. The only difference is that the eyeball icon at the top right is now highlighted with a red circle, indicating it has been clicked.

Where to find the Customers on the Watch

List

The Customer Watch list is an additional card on the Standard Dashboard.

Recent Customers

- SSL002W - Summit Secure Learning Satellite Campus Storage
- SUMMITSECURE - Summit Secure Learning
- SSL002 - Summit Secure Learning Satellite Campus
- 99001234 - Josh Tafoya
- RYDFS009 - Customer 9

Recent Alarm Customers

- SUMMITSECURE - Summit Secure Learning
- 99001235 - Michael Michaelson
- SARAH - Sarah Test
- ZZ5678 - Sam White
- 11008675 - Maria Rosales
- 1234567 - test building
- 78781100 - Bold Group
- 12345678 - Bold Group
- 11007890 - Sarah Whitmire

Customer Watch List

- SSL002W - Summit Secure Learning Satellite Campus Storage
- SUMMITSECURE - Summit Secure Learning