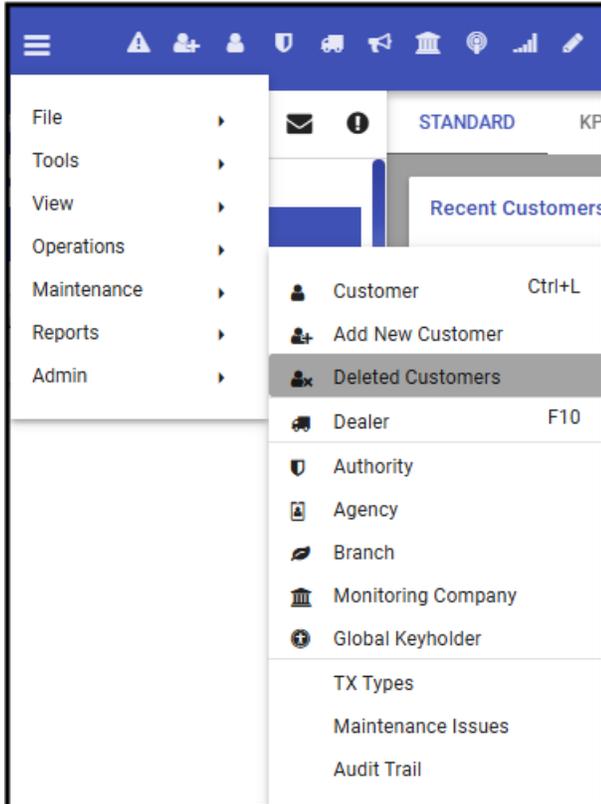


Deleted Customers

Once deleted, the details of the customer record deletion and the account's activity history move to the **Deleted Customers** form. This is found under the Maintenance Menu.



Once selected, the Deleted Customers list loads to the **last 30 days** of deletions. Users may expand that time frame by selecting the date picker and choosing different dates. Users may also search for specific Customer IDs.

Deleted Customers

Date From: 01/07/2025 | Date To: 02/08/2025 | Customer ID (Optional): | SEARCH

Q

Date	ID	Name
02/07/2025	157	New Customer A
02/07/2025	158	Customer B
02/07/2025	159	Customer C
02/07/2025	160	Customer D

Rows: 10 | 1-4 of 4

157 - New Customer A

Deleted: 02/07/2025 09:08:51

User ID: CARYN

Customer ID: 157

Name: New Customer A

Dealer: National Monitoring

Branch: North Branch

Country: United States of America

Language: English (United States)

Timezone: Mountain Time (US & Canada)

Delete Code: 2501

Reason: Accidental creation

Customer Activity Log | Standard | COMMENT | RESOLUTION CODE | LISTEN

Q

Date	Time	Log Description	User ID	Workstation
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- The upper left card of the Deleted Customers is the **listing** of the deleted customers for the range, or Customer ID selected.

Deleted Customers

Date From: 01/07/2025 | Date To: 02/08/2025 | Customer ID (Optional): | SEARCH

Q

Date	ID	Name
02/07/2025	SUMMITMAIN	Summit Secure Main Office
02/07/2025	157	New Customer A
02/07/2025	158	Customer B
02/07/2025	159	Customer C
02/07/2025	160	Customer D

Rows: 10 | 1-5 of 5

- The right-hand card of the Deleted Customers contains the **specifics of the deletion** based on the selected record.

SUMMITMAIN - Summit Secure Main Office

Deleted	02/07/2025 09:15:58
User ID	CARYN
Customer ID	SUMMITMAIN
Name	Summit Secure Main Office
Dealer	Mountain Monitoring
Branch	
Country	United States of America
Language	English (United States)
Timezone	Mountain Time (US & Canada)
Delete Code	2501
Reason	No longer in use.

- The lower card of the screen displays the **Customer Activity log** details for the selected deleted record.