

Enhanced Scripts - Assigning to Contacts

Once created, Enhanced Scripts must be applied to contacts or used within Action Patterns.

Please note, Manitou only enables access to Script subscriptions to contacts and entities with email addresses.

Subscribing to Scripts on Customer Records

1. Load the Customer Record.
2. Navigate to **Enhanced Subscriptions**.
3. Drop down the **filter** and select All to view all available contacts available for linking to the subscriptions.

Enhanced Subscriptions

Filter

Show Subscribed Only

Q

Subscribed

Edit Bulk

Edit Custom

ID

Owner

Name

Type

E-Mail

Ev Code

Ev Cat

Dispatch

Script

Res Code

Acct Change

Bulk Entry Selections

Email

E-Mail

Event Code

Event Cat

Dispatch

Script

Resolution Code

Account Change

Custom Data Entry

Subscription

Contact

Contact Point

Triggers

Event Event

Code Cat

Dispatch Script

Resolution Account

Code Change

CANCEL

DONE

4. The **Search** bar enables users to find the contacts to include.

Enhanced Subscriptions

Filter

Show All

Q

SUMMIT

Subscribed

Edit Bulk

Edit Custom

ID

Owner

Name

Type

E-Mail

Ev Code

Ev Cat

Dispatch

Script

Res Code

Acct Change

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

Bulk Entry Selections

Email

E-Mail

Event Code

Event Cat

Dispatch

Script

Resolution Code

Account Change

Custom Data Entry

Subscription

Contact

Contact Point

Triggers

Event Event

Code Cat

Dispatch Script

Resolution Account

Code Change

CANCEL

DONE

5. Once found, tick the box to **subscribe** users. There are two choices, Bulk or Custom. Bulk allows the left-hand selection of the items to include. The Custom lists the individual(s) to specify what to include.

Enhanced Subscriptions

Filter

Show All

Q

SUMM

Subscribed	Edit Bulk	Edit Custom	ID	Owner	Name	Type	E-Mail	Ev Code	Ev Cat	Dispatch	Script	Res Code	Acct Change
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	Summit Secure Learning	Commercial		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	National Monitoring	Dealer		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	North Branch			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	MARK MARSHALL	Keyholder		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	BILL SPENCE	Technician		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SUMMITSECURE	Summit Secure Learning	ISABELLA BOROKOWSKI	Technician		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Bulk Entry Selections

Email

E-Mail

Event Code

Event Cat

Event Categories

Select All | Select None

HOLDUP - Holdup / Personal Attack

MEDICAL - Medical Alarms

NOTIFYME - NotifyMe

OPCL - Open / Close

Dispatch

Script

Resolution Code

Account Change

Custom Data Entry


Subscription	Contact	Contact Point	Triggers	Event Code	Event Cat	Dispatch	Script	Resolution Code	Account Change
Summit Secure Learning			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
MARK MARSHALL			<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	X

CANCEL

DONE

6. Once completed, click **DONE**.

Assign Subscriptions on Entities

1. Load the entity record. Dealer, Branch, Monitoring Company.
2. Navigate to the Contact List.
3. Select the contact to update.
4. Click the Edit pencil().
5. Select Enhanced Subscriptions.
6. Drop down the Subscribed option and select All
7. Select the User and Subscribe to the appropriate items.

Contact Edit - National Mon Owner

PROFILECONTACT POINTSNAME & ADDRESSWEB MEMBERSHIPUSER DEFINED FIELDSENHANCED SUBSCRIPTIONS

Customer ID SearchMax Records2000SEARCH

FilterShow All

Q

Subscribed	Edit Bulk	Edit Custom	Name	E-Mail	Ev Code	Ev Cat	Dispatch	Script	Res Code	Acct Change
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Summit Secure Learning	janecontact@notarealemail.co.us.edu	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Bulk Entry Selections

EmailE-Mail

☒ Event Code

Event Codes

Select All | Select None

*7 - GSM Remote Link Fail

*8 - GSM Remote Resp OK

*A - Activation

*A1 - Unknown Card

☐ Event Cat

☒ Dispatch

☐ Script

☐ Resolution Code

☒ Account Change

Custom Data Entry

Subscription

CustomerContact Point

Triggers

Event Event Code CatDispatch ScriptResolution Account Change

CANCELPREVIOUSDONE

8. When done, click DONE.

National Mon Owner

☐ Suppress

PROFILENOTESNAME & ADDRESSWEB MEMBERSHIPUSER DEFINED FIELDS

ENHANCED SUBSCRIPTIONS

Q

ID	Customer	E-mail	Event Code	Event Cat	Dispatch	Script	Res Code	Acct Change
SUMMITSECURE	Summit Secure Learning	janecontact@notarealemail.co.us.edu	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>