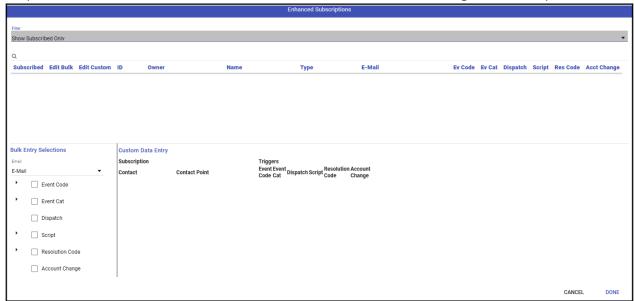# Enhanced Scripts - Assigning to Contacts

Once created, Enhanced Scripts must be applied to contacts or used within Action Patterns.
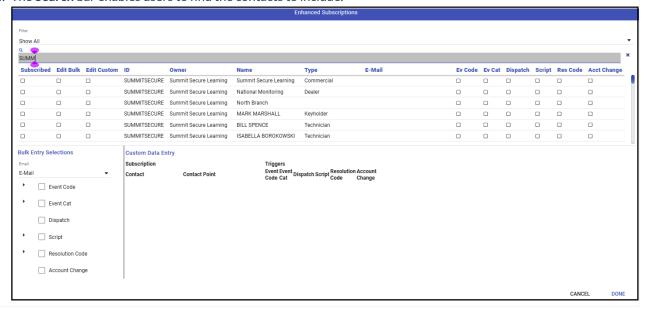
Please note, Manitou only enables access to Script subscriptions to contacts and entities with<u>email addresses</u>.
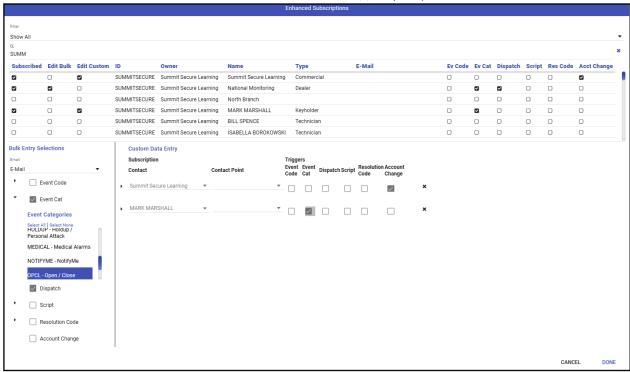
Subscribing to Scripts on Customer Records

1. **Load** the Customer Record.
2. **Navigate** to **Enhanced Subscriptions.**
3. Drop down the **filter** and select All to view all available contacts available for linking to the subscriptions.

4. The **Search** bar enables users to find the contacts to include.

5. Once found, tick the box to **subscribe** users. There are two choices, Bulk or Custom. Bulk allows the left-hand selection of the items to include. The Custom lists the individual(s) to specify what to include.

6. Once completed, click DONE.

Assign Subscriptions on Entities

1. Load the entity record. Dealer, Branch, Monitoring Company.
2. Navigate to the Contact List.
3. Select the contact to update.
4. Click the Edit pencil(✎).
5. Select Enhanced Subscriptions.
6. Drop down the Subscribed option and select All
7. Select the User and Subscribe to the appropriate items.

Contact Edit - National Mon Owner

PROFILE · CONTACT POINTS · NAME & ADDRESS · WEB MEMBERSHIP · USER DEFINED FIELDS · ENHANCED SUBSCRIPTIONS

Customer ID Search
*

Max Records
2000

SEARCH

Filter
Show All

Subscribed	Edit Bulk	Edit Custom	Name	E-Mail	Ev Code	Ev Cat	Dispatch	Script	Res Code	Acct Change
☑	☑	☐	Summit Secure Learning	janecontact@notarealmail.co.us.edu	☑	☐	☑	☐	☐	☑

Bulk Entry Selections

Email
E-Mail

▼ ☑ Event Code

Event Codes
Select All | Select None
*7 - GSM Remote Link Fail
*8 - GSM Remote Resp OK
*A - Activation
*A1 - Unknown Card

▶ ☐ Event Cat
☑ Dispatch
▶ ☐ Script
▶ ☐ Resolution Code
☑ Account Change

Custom Data Entry

Subscription

Triggers

Customer	Contact Point	Event Code	Event Cat	Dispatch	Script	Resolution Code	Account Change

CANCEL   PREVIOUS   DONE

8. When done, click DONE.

National Mon Owner   ☐ Suppress   🗑 ✏

PROFILE   NOTES   NAME & ADDRESS   WEB MEMBERSHIP   USER DEFINED FIELDS   **ENHANCED SUBSCRIPTIONS**

ID	Customer	E-mail	Event Code	Event Cat	Dispatch	Script	Res Code	Acct Change
SUMMITSECURE	Summit Secure Learning	janecontact@notarealmail.co.us.edu	☑	☐	☑	☐	☐	☑