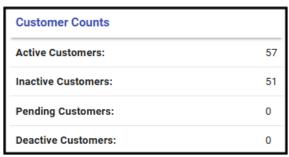# Manitou Overview Dashboard Statistics

The Standard Dashboard also contains statistics that help clarify and note specific details within the company's accounts.
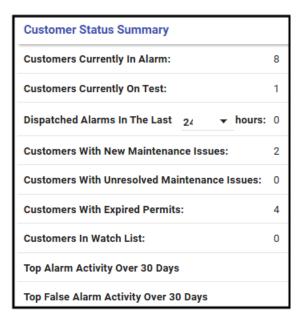
Counts

Customer Counts	
Active Customers:	57
Inactive Customers:	51
Pending Customers:	0
Deactive Customers:	0

The Counts section details the number of customer account records by **Active**, **Inactive**, **Pending**, and **Deactivated**.

> ℹ️ When the company's accounts are fewer than 2000, these items may be drilled into directly from this view. Greater than that amount and the system provides as warning that it cannot load the listing.

Customer Status Summary

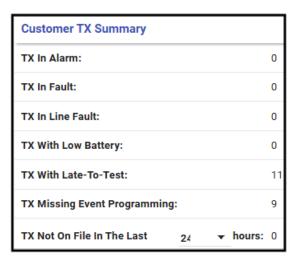| Customer Status Summary	
Customers Currently In Alarm:	8
Customers Currently On Test:	1
Dispatched Alarms In The Last 24 ▼ hours:	0
Customers With New Maintenance Issues:	2
Customers With Unresolved Maintenance Issues:	0
Customers With Expired Permits:	4
Customers In Watch List:	0
Top Alarm Activity Over 30 Days	
Top False Alarm Activity Over 30 Days	

The Customer Status Summary notes specific items regarding the Customer records within the Manitou data. This can help operations head of larger issues.

- **Currently in Alarm** allows users to see in one list the accounts with active alarms in the queue for processing. Upon selecting that customer the details of what alarms are in the queue for them.
- **Currently On Test** is a quick view of the accounts on test at this point in time.
- **Dispatched Alarms in X hours** allows the user to pick and see the listing of alarms dispatched by operators in the last 24, 48, and 72 hours.
- **New Maintenance Issues** reveals of listing of accounts where Maintenance issues were added and have yet to be managed.
- **Unresolved Maintenance issues** provides a listing of all pending Maintenance issues within the system.
- **With Expired Permits** displays any accounts with a permit expiration date that is before the current day.
- **Customers in Watch List** loads any customers flagged for inclusion in the Watch List
- **Top alarm Activity over 30 Days** lists the top customers, defined in the Manitou settings, that sent the highest numbers of alarms to Manitou in the last 30 days.
- **Top False Alarm Activity over 30 Days** lists the top number of customers, defined in the Manitou settings, that sent the highest number of alarms closed with a False alarm Resolution code.

Customer Transmitter Summary

Customer TX Summary	
TX In Alarm:	0
TX In Fault:	0
TX In Line Fault:	0
TX With Low Battery:	0
TX With Late-To-Test:	11
TX Missing Event Programming:	9
TX Not On File In The Last 24 ▼ hours:	0

The Customer Transmitter Summary reveals the customers, based on the transmitters assigned to the record, useful statistics for system and account management.

- **TX in Alarm** lists all the current customer transmitters that are actively in alarm, meaning they are not yet restored.
- **TX in Fault** lists any transmitters that sent a fault into Manitou and has not yet restored.
- **TX in Line Fault** lists any transmitters which sent a line fault and has not yet restored.
- **TX with Low Battery** lists all Transmitters on customer accounts that show a low battery that is not yet restored.
- **TX with Late to Test** lists all Transmitters that received a late to test and were not restored by a test or other signal.
- **TX Missing Event Programming** lists any transmitters that sent alarms into Manitou but did not find an Action Pattern to assign to it at any level.
- **TX Not on File in the Last X** hours shows any transmitters communicating into Manitou without a matching transmitter on a customer record in the last 24, 48, or 72 hours.