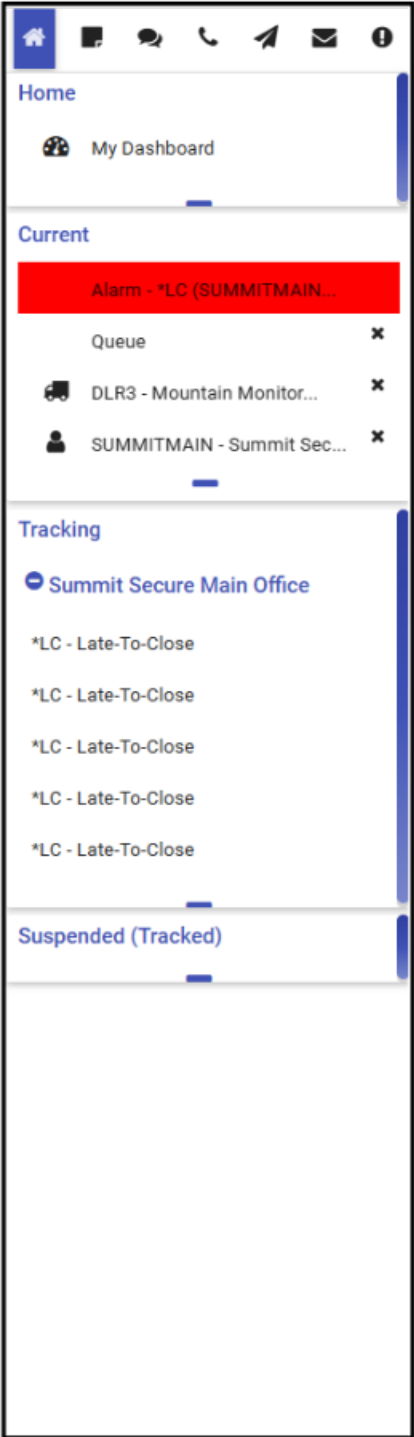


Manitou Overview Navigator

The left-hand portion of the Manitou Web Client is the **Navigation** card/frame.

Home Tab

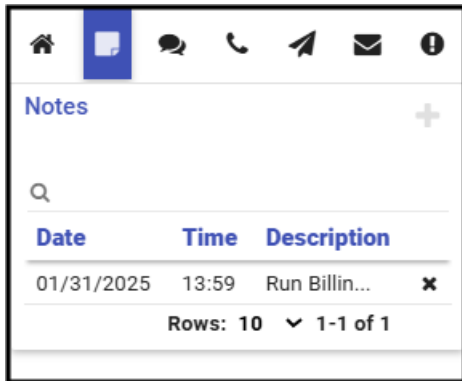


This section contains direct access to **My Dashboard**, **Current** open items. Any items active for the user, list with the

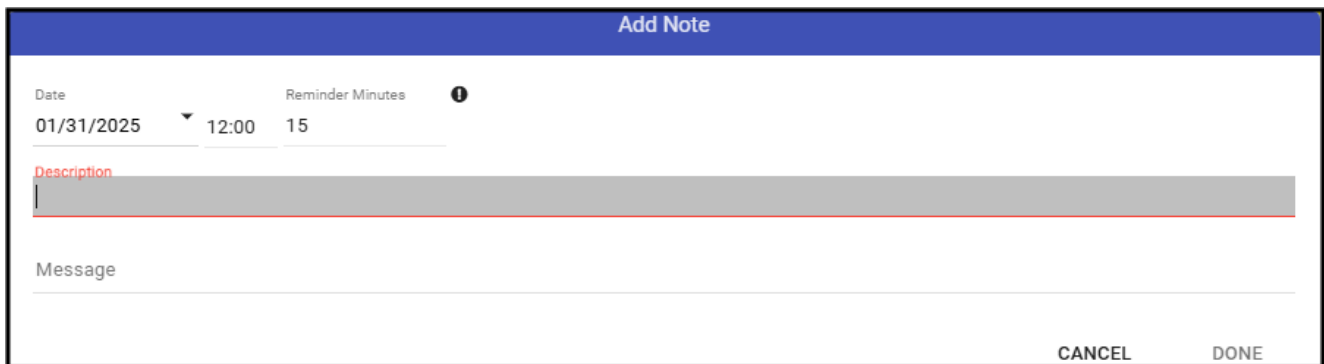
current in-focus item listed at the top.

Additional Navigation Tabs

Notes

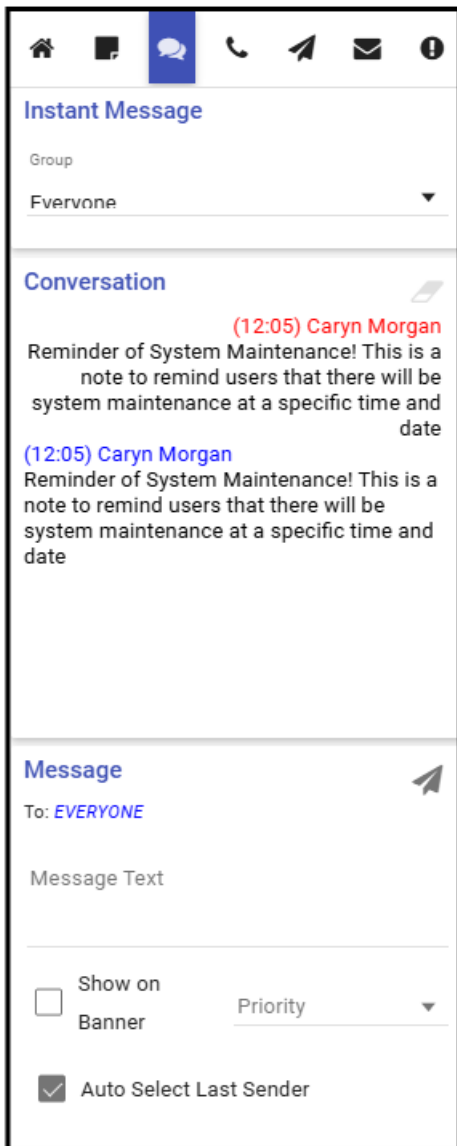


This is a rarely used feature that allows users to add personal reminders for themselves. Some use this feature to set a reminder to take an action after the user returns from time off.



These reminders trip a maximum of two times based on the settings listed and only if the user is logged into Manitou at the time.

Instant Messenger

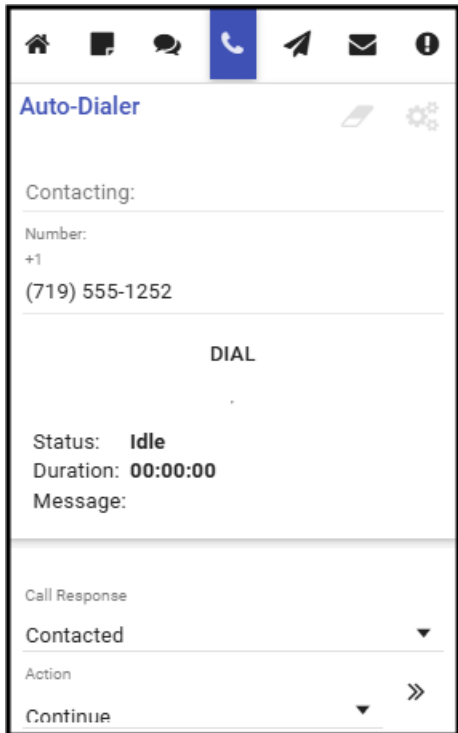


The Instant Messenger is an excellent way for alarm operators and other users to communicate, especially if they are housed in different locations.

- **Group** allows the selection of who should receive the message.
 - **Everyone** goes to all logged in users.
 - **User** provides a list of logged in users from which to choose.
 - **User Groups** allows the selection of specific sub-set of logged in users such as Operator, Administrators, Supervisors, and so on.
 - **Dealers** allows the selection of specific logged in dealers to send a message.
- **Conversation** displays the current IM conversation for the user. When sending to everyone the user also receives their message back.
- **Message** is where the user types their communication.
- **Show on Banner** allows a message to be displayed on the lower portion of the screen in the Watchdog message area. The **Priority** determines the color of **Green, Yellow, or Red**.
- **Auto select Last Sender** chooses the reply to person based on the last person who sent the user a message.

All messages sent and received are logged.

Auto Dialer



The Auto Dialer tab allows for the dialing of phone numbers and tracking calls made during alarm processing.

- **Number** is the number the auto dialer will contact when the user selects Dial.
- **Status** displays the success or process of the auto dialing of the number.
- **Call Response** lists how the call proceeded. Contacted, Not In, Error, Left Message are a few of the standard selections available.
- **Action** is **Continue** to complete the contact.

SMS

The screenshot shows a mobile application interface for sending a text message. At the top, there is a navigation bar with icons for home, a document, a speech bubble, a phone, a paper plane (highlighted in blue), an envelope, and an information icon. Below the navigation bar, the title "Text Message" is displayed in blue. The form contains the following fields:

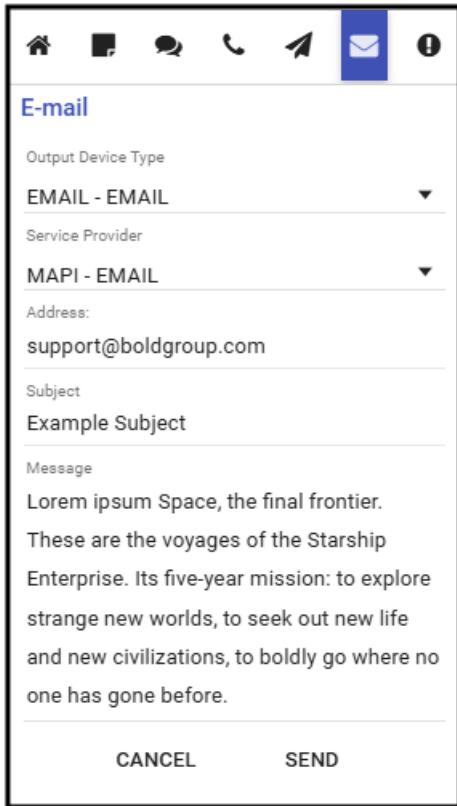
- Output Device Type:** A dropdown menu with "APCO - APCO" selected.
- Service Provider:** A dropdown menu with "ASINC - ASINC" selected.
- Contacting:** A section with a dotted line separator.
- Number:** A field containing "+1" and "(719) 555-1252" separated by a dotted line.
- Message:** A field containing "SMS Message to send."

At the bottom of the form, there are two buttons: "CANCEL" and "SEND". Below the buttons, a note reads: "Supported Contact Point type must be selected to send a Text Message. Such as Pager, Fax, Auto Text and SMS".

The SMS feature allows sending SMS messages to contact points that are enabled to receive SMS messages.

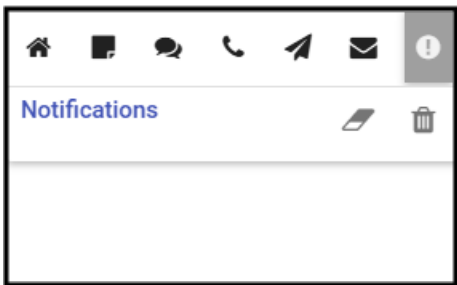
- **Output Device Type** and **Service Provider** comes from the Manitou configured settings.
- **Number** is the number to send the SMS.
- **Message** is the content of the message.

Email



The email tab allows the sending of emails to email addresses in alarms, on customers, or manually.

Notifications



The Notifications tab flashes when there are items requiring a user's attention such as the Auto Client handling an alarm for an account the user has open, other users in the same account, and so on.

[←←Manitou Overview](#) [→Manitou Overview Standard Dashboard](#)