Logging into the Customer Portal / Resetting Your Password

Log in

1. Visit https://support.boldgroup.com
2. Enter your Username and Password

Home Page

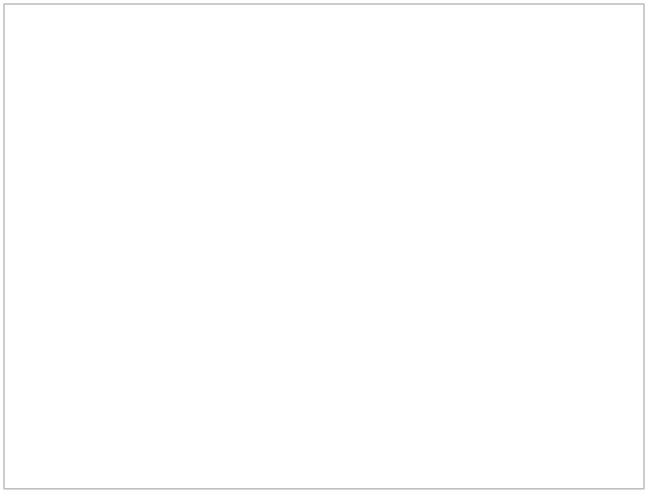
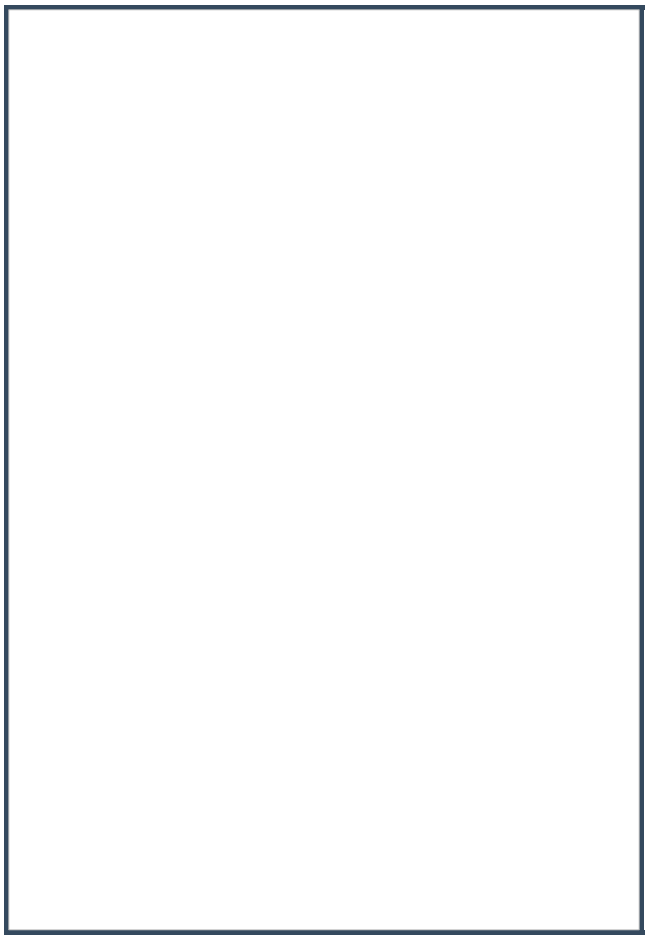
The Home Page allows you to:

- Submit a case
- View your cases and status via “MY CASES” tab
- View Bold Group Support Hours of Operations
- View Help Center
    - View your product's Knowledge Base
    - Link to BoldU
- View Release Notes
- Link to the main Bold Group site

Forgot your password?

1. Click Forgot your password?
2. Enter your username; click Reset Password

3. Check your email



4. Change your password