Your Manitou Guide: Start Here

We've put together the below outline to guide you on your knowledge journey. For a complete list of all the Manitou content, reference our **Manitou Knowledge Base (KB)**.

We recommend you start with watching the Manitou Overview eLearning.

Supervisor Workstation (SWS)

Supervisor Workstation KB Category

Getting Started with SWS

This section includes topics such as:

- Navigation
- Forms in the View, Tools, Maintenance, and Reports Menu

eLearning: Supervisor Workstation Overview

Manitou Web Client

Logging on to the Manitou Web Clients

Manitou Web Client overview of icons and navigation

Alarm Handling

Alarm Handling KB Category

This section includes topics such as:

- Alarm Queue
- Alarm Tracking
- · Alarm Handling Guide

eLearning: Alarm Handling

eLearning: Advanced Operations

Data Entry

Data Entry KB Category

This section includes data entry topics for:

- Dealer
- Authority
- Monitoring Company
- Branch
- Global Keyholder

eLearning: Data Entry

Customer Wizard

Customer Wizard KB Category

This section includes topics such as:

- Setup of the customer using the wizard
- New Customer Entry complete guide

Action Patterns

Action Pattern KB Category

This section includes topics such as:

- Action Patterns
- Enhanced Action Patterns
- Residential vs. Commercial Enhanced Action Patterns

eLearning: Action Pattern Creation