

Your Manitou Guide: Start Here



For your onboarding journey, check out this comprehensive [guide](#).

We've put together the below outline to guide you on your knowledge journey. For a complete list of all the Manitou content, reference our [Manitou Knowledge Base \(KB\)](#).

We recommend you start with watching the [Manitou Overview eLearning](#).

Supervisor Workstation (SWS)

[Supervisor Workstation KB Category](#)

[Getting Started with SWS](#)

This section includes topics such as:

- Navigation
- Forms in the View, Tools, Maintenance, and Reports Menu

[eLearning: Supervisor Workstation Overview](#)

Manitou Web Client

[Logging on to the Manitou Web Clients](#)

[Manitou Web Client overview of icons and navigation](#)

Alarm Handling

[Alarm Handling KB Category](#)

This section includes topics such as:

- Alarm Queue
- Alarm Tracking
- Alarm Handling Guide

[eLearning: Alarm Handling](#)

Data Entry

[Data Entry KB Category](#)

This section includes data entry topics for:

- Dealer
- Authority
- Monitoring Company
- Branch
- Global Keyholder

[eLearning: Data Entry](#)

Customer Wizard

[Customer Wizard KB Category](#)

This section includes topics such as:

- Setup of the customer using the wizard
- [New Customer Entry complete guide](#)

Action Patterns

[Action Pattern KB Category](#)

This section includes topics such as:

- Action Patterns
- Enhanced Action Patterns
- Residential vs. Commercial Enhanced Action Patterns

[eLearning: Action Pattern Creation](#)