

On Test Query

Some events will continue to trip to alarm operators, even when the account is on test such as Restore Overdue. This query finds the **On Test Status** for the alarm customer.

The queries provided should be tested to ensure they meet the customer's specific needs. The company makes no guarantees regarding their accuracy or suitability.

```
SELECT SYSNO = CASE
  WHEN SYSNO IS NOT NULL THEN "P_ONTEST"
  WHEN SYSNO IS NULL THEN "ONTEST"
  ELSE "NO_ONTEST" END
FROM OUTSRV
WHERE SERIALNO = {ME}
```

- **SELECT** - Starts the Query
- **SYSNO** - Column to search.
- **CASE** - Starts the variables to search.
- **WHEN SYSNO IS NOT NULL** - looks for non-NULL values in the table for the System Number.
- **THEN "P_ONTEST"** - The returned value when the SYSNO is NOT NULL.
- **WHEN SYSNO IS NULL** - Looks for NULL values in the table for the System Number.
- **ELSE "NO_ONTEST"** - Value to return if no values found in the table.
- **FROM OUTSRV** - What table to search.
- **WHERE SERIALNO = {ME}** - Looks for the alarm's customer account serial number for the same serial number in the table.



Note: Returned values require a continuous value. The underscore ensures that the values are continuous.