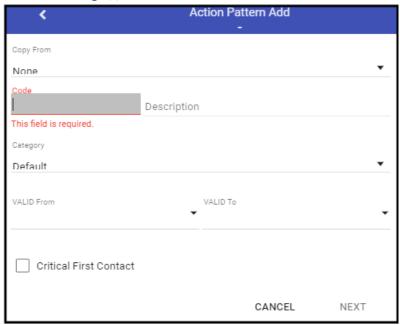
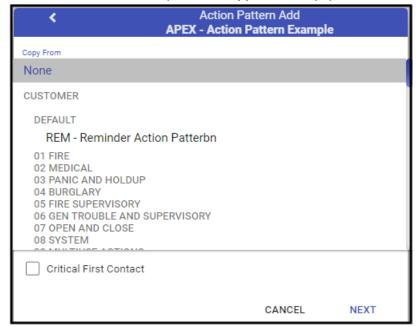
Adding an Action Pattern

Action Patterns are available on the Monitoring Company, Dealer, and Customer records. Adding Action Patterns on each entity are as follows.

- 1. Load the entity record.
- 2. Navigate to Action Patterns found on the left-hand forms within the entity.
- 3. Click the Plus sign (1).



4. If desired, choose the action pattern to copy from. This populates the details of the action pattern selected.



- 5. Enter the Action Pattern ID.
 - o If the Action Pattern is to replace a global action pattern use the Global ID such as G1, G2, etc...
 - If the Action Pattern is unique to the single entity, enter an ID that notes specific details.

- 6. Enter the Action Pattern Description. Be clear and concise.
- 7. If necessary, set the active to/from dates and if the action's first action is required to run immediately.
- 8. When set as needed, click **Next**.

