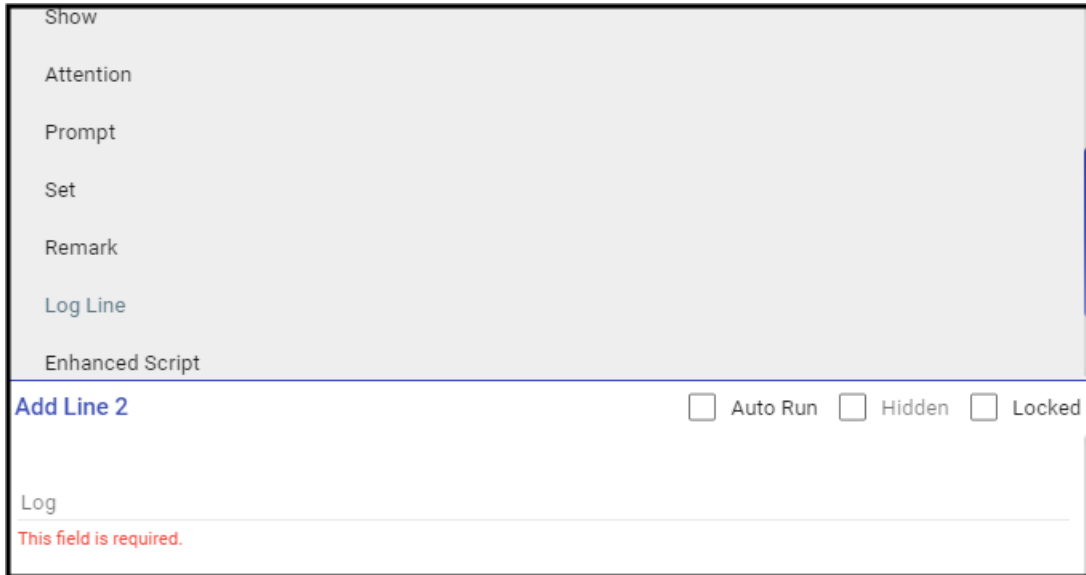


Data Handling - Log Line

The **Data Handling Log Line** command provides a vehicle to collect and enter data into the alarm, and customer, activity log while processing alarms. This feature may collect variables and insert collected data from them into the customer activity log.



The screenshot shows a configuration window for the 'Log Line' command. The window has a title bar with the text 'Show'. Below the title bar, there is a list of options: 'Attention', 'Prompt', 'Set', 'Remark', 'Log Line', and 'Enhanced Script'. The 'Log Line' option is selected. Below the list, there is a section for 'Add Line 2' with three checkboxes: 'Auto Run', 'Hidden', and 'Locked'. Below this section, there is a text input field labeled 'Log' with a red error message below it: 'This field is required.'

Example Log Lines

- The Customer responded @DISP for Dispatch.
- @ALRMCNT {ED}(s) received in the last 5 minutes.
- Operator observed @VIDEOVIEW at the location.
- Customer notified. They will arrive at the location in @ETA minutes. They are arriving in a @AUTODESCR

[Script Messages](#) allow the automatic collection of alarm based data and the Variables, preceded by the at symbol (@), collect data from the items related to or during the alarm processing.
