


What Makes a Quality Schedule

Open/Close Schedules require values that allow users to arm (Close) and disarm (Open) the site and match to the monitoring of these events for any potential violations of the monitored schedule. Below are examples of Open/Close Schedules and Why they work, or don't work.

Good Schedule - Standard Open/Close with No Weekend Hours

Good Schedule



Sets an earliest Access Time
Sets the **Late to Open** Line
Sets Arm/Disarm Timeframe
Sets the **Late to Close** Line

Day	Time	Action
Mon	06:00	May Open
Mon	06:00	Must Open
Mon	06:01	May Open/Close
Mon	17:00	Must Close
Tue	06:00	May Open
Tue	06:00	Must Open
Tue	06:01	May Open/Close
Tue	17:00	Must Close
Wed	06:00	May Open
Wed	06:00	Must Open
Wed	06:01	May Open/Close
Wed	17:00	Must Close
Thu	06:00	May Open
Thu	06:00	Must Open
Thu	06:01	May Open/Close
Thu	17:00	Must Close
Fri	06:00	May Open
Fri	06:00	Must Open
Fri	06:01	May Open/Close
Fri	17:00	Must Close

Overall

Monday - 05/30/2024

- 06:00 May Open
- 06:00 Must Open
- 06:01 May Open/Close
- 17:00 Must Close

Tuesday - 10/01/2024

- 06:00 May Open
- 06:00 Must Open
- 06:01 May Open/Close
- 17:00 Must Close

Wednesday - 10/02/2024

- 06:00 May Open
- 06:00 Must Open
- 06:01 May Open/Close
- 17:00 Must Close

Thursday - 10/03/2024

- 06:00 May Open
- 06:00 Must Open
- 06:01 May Open/Close
- 17:00 Must Close

Friday - 10/04/2024

- 06:00 May Open
- 06:00 Must Open
- 06:01 May Open/Close
- 17:00 Must Close

Saturday - 10/05/2024

- (Nothing Set)

Sunday - 10/06/2024

- (Nothing Set)

Bad Schedule - Standard Open/Close with No Weekend Hours

Bad Schedule

OC1


Description: Standard Open/Close Schedule
 Window Code:
 Linked Schedule

PERMANENT ALTERNATE HOLIDAYS TEMPORARY

Day	Time	Action
Mon	08:00	May Open
Mon	17:00	Must Close
Tue	08:00	May Open
Tue	17:00	Must Close
Wed	08:00	May Open
Wed	17:00	Must Close
Thu	08:00	May Open
Thu	17:00	Must Close
Fri	08:00	May Open
Fri	17:00	Must Close

Overall

- Monday - 10/07/2024
 - 08:00 May Open
 - 17:00 Must Close
- Tuesday - 10/08/2024
 - 08:00 May Open
 - 17:00 Must Close
- Wednesday - 10/09/2024
 - 08:00 May Open
 - 17:00 Must Close
- Thursday - 10/10/2024
 - 08:00 May Open
 - 17:00 Must Close
- Friday - 10/11/2024
 - 08:00 May Open
 - 17:00 Must Close
- Saturday - 10/12/2024
 - (Nothing Set)
- Sunday - 10/13/2024
 - (Nothing Set)

 Users may **ONLY** Open
Any Close Events are a Violation of the schedule

Good Schedule - Checks only that the System is Armed Once a Day

Good Schedule

OC2


Description: Good LTC Schedule
 Window Code:
 Linked Schedule

PERMANENT ALTERNATE HOLIDAYS TEMPORARY

Day	Time	Action
Mon	23:30	Must Close
Mon	23:31	May Open/Close
Tue	23:30	Must Close
Tue	23:31	May Open/Close
Wed	23:30	Must Close
Wed	23:31	May Open/Close
Thu	23:30	Must Close
Thu	23:31	May Open/Close
Fri	23:30	Must Close
Fri	23:31	May Open/Close
Sat	23:30	Must Close
Sat	23:31	May Open/Close
Sun	23:30	Must Close
Sun	23:31	May Open/Close

Overall

- Monday - 09/30/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Tuesday - 10/01/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Wednesday - 10/02/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Thursday - 10/03/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Friday - 10/04/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Saturday - 10/05/2024
 - 23:30 Must Close
 - 23:31 May Open/Close
- Sunday - 10/06/2024
 - 23:30 Must Close
 - 23:31 May Open/Close

 Sets Arm/Disarm Timeframe
 Sets the **Late to Close** Line

This schedule allows the operations to only receive Late to Close events if, *and only if*, the system is not armed at 23:30 daily. This is a common schedule used for business and retail operations.

Bad Schedule - Checks only that the system is Armed Once a Day

Bad Schedule

OC2

Description: Bad Schedule Show OC Schedule For 10/02/2024

Window Code: Linked Schedule

PERMANENT ALTERNATE HOLIDAYS TEMPORARY

Day	Time	Action
Mon	23:30	Must Close
Tue	23:30	Must Close
Wed	23:30	Must Close
Thu	23:30	Must Close
Fri	23:30	Must Close
Sat	23:30	Must Close
Sun	23:30	Must Close

Overall

Monday - 09/30/2024
23:30 Must Close

Tuesday - 10/01/2024
23:30 Must Close

Wednesday - 10/02/2024
23:30 Must Close

Thursday - 10/03/2024
23:30 Must Close

Friday - 10/04/2024
23:30 Must Close

Saturday - 10/05/2024
23:30 Must Close

Sunday - 10/06/2024
23:30 Must Close



Only allows for **close** to happen at EXACTLY 23:30
Any **Closing** not EXACTLY at 23:30 violates the schedule
ANY **Open** (disarm) violates the schedule

This same schedule fails to allow for any items other than a closing at the EXACT time of the Must Close time.

Good Schedule - No Late to Close but Arm/Disarm after hours are exceptions.

This schedule sets the No Activity value at the general Must Close Time which prevents a Late to Close generating to an operator.

Good Schedule

OC1

Description: Standard Open/Close Schedule Show OC Schedule For 10/08/2024

Window Code: Linked Schedule

PERMANENT ALTERNATE HOLIDAYS TEMPORARY

Day	Time	Action
Mon	06:00	May Open
Mon	08:00	May Open/Close
Mon	22:00	No Activity
Tue	06:00	May Open
Tue	08:00	May Open/Close
Tue	22:00	No Activity
Wed	06:00	May Open
Wed	08:00	May Open/Close
Wed	22:00	No Activity
Thu	06:00	May Open
Thu	08:00	May Open/Close
Thu	22:00	No Activity
Fri	06:00	May Open
Fri	08:00	May Open/Close
Fri	22:00	No Activity

Overall

Monday - 10/07/2024
06:00 May Open
08:00 May Open/Close
22:00 No Activity

Tuesday - 10/08/2024
06:00 May Open/Close
17:00 Must Close

Wednesday - 10/09/2024
06:00 May Open
08:00 May Open/Close
22:00 No Activity

Thursday - 10/10/2024
06:00 May Open
08:00 May Open/Close
22:00 No Activity

Friday - 10/11/2024
06:00 May Open
08:00 May Open/Close
22:00 No Activity

Saturday - 10/12/2024
(Nothing Set)

Sunday - 10/13/2024
(Nothing Set)



No Activity does not generate a *Late to Close* but any Open/Close (*arm/disarm*) beyond that time is an exception to the schedule and generate **Unscheduled Open or Close** events.

No MUST Open prevents the Late to Open alarm but allows Opening (*disarm*) between 6-8 AM and **May Open/Close** allows for both Open/Close (*arm/disarm*) between 8 and the No activity Time.

Bad Schedule - Must Close forces the Late to Close

to an operator.

Bad Schedule



OC1

Description Standard Open/Close Schedule Show DC Schedule For 10/08/2024

Window Code

Linked Schedule

PERMANENT ALTERNATE HOLIDAYS TEMPORARY

Day	Time	Action
Mon	06:00	May Open
Mon	08:00	May Open/Close
Mon	22:00	Must Close
Tue	06:00	May Open
Tue	08:00	May Open/Close
Tue	22:00	Must Close
Wed	06:00	May Open
Wed	08:00	May Open/Close
Wed	22:00	Must Close
Thu	06:00	May Open
Thu	08:00	May Open/Close
Thu	22:00	Must Close
Fri	06:00	May Open
Fri	08:00	May Open/Close
Fri	22:00	Must Close

Overall

Monday - 10/07/2024

- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Tuesday - 10/08/2024

- 06:00 May Open/Close
- 17:00 Must Close

Wednesday - 10/09/2024

- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Thursday - 10/10/2024

- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Friday - 10/11/2024

- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Saturday - 10/12/2024

- (Nothing Set)

Sunday - 10/13/2024

- (Nothing Set)

Must Close WILL generate a *Late to Close* and any *Open/Close (arm/disarm)* beyond that time is an exception to the schedule and generate *Unscheduled Open or Close* events.