What Makes a Quality Schedule

Open/Close Schedules require values that allow users to arm (Close) and disarm (Open) the site and match to the monitoring of these events for any potential violations of the monitored schedule. Below are examples of Open/Close Schedules and Why they work, or don't work.

Good Schedule - Standard Open/Close with No Weekend Hours

Bad Schedule - Standard Open/Close with No Weekend Hours

Good Schedule - Checks only that the System is Armed Once a Day

This schedule allows the operations to only receive Late to Close events if, *and only if*, the system is not armed at 23:30 daily. This is a common schedule used for business and retail operations.

Bad Schedule - Checks only that the system is Armed Once a Day

This same schedule fails to allow for any items other than a closing at the EXACT time of the Must Close time.

Good Schedule - No Late to Close but Arm/Disarm after hours are exceptions.

This schedule sets the No Activity value at the general Must Close Time which prevents a Late to Close generating to an operator.

Bad Schedule - Must Close forces the Late to Close

to an operator.

Bad Schedule

OC1

Description	Standard Open/Close Schedule	Show OC Schedule For 10/08/2024

Window Code

☐ Linked Schedule

PERMANENT | ALTERNATE | HOLIDAYS | TEMPORARY

Day	Time	Action
Mon	06:00	May Open
Mon	08:00	May Open/Close
Mon	22:00	Must Close
Tue	06:00	May Open
Tue	08:00	May Open/Close
Tue	22:00	Must Close
Wed	06:00	May Open
Wed	08:00	May Open/Close
Wed	22:00	Must Close
Thu	06:00	May Open
Thu	08:00	May Open/Close
Thu	22:00	Must Close
Fri	06:00	May Open
Fri	08:00	May Open/Close
Fri	22:00	Must Close

Overall

Monday - 10/07/2024
- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

⊘ Tuesday - 10/08/2024
- 06:00 May Open/Close
- 17:00 Must Close

Wednesday - 10/09/2024
- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Thursday - 10/10/2024
- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Friday - 10/11/2024
- 06:00 May Open
- 08:00 May Open/Close
- 22:00 Must Close

Saturday - 10/12/2024
- (Nothing Set)

Sunday - 10/13/2024
- (Nothing Set)

Must Close WILL generate a *Late to Close* <u>and any</u> Open/Close (*arm/disarm*) beyond that time is an exception to the schedule and generate Unscheduled Open or Close events.