Customer Activity Log

The full **Customer Activity Log** form loads the full-page of the customer activity log for view-ability. The Activity Log filters by *default to the last 30 days from the current day*.



Searching the Customer Activity Log

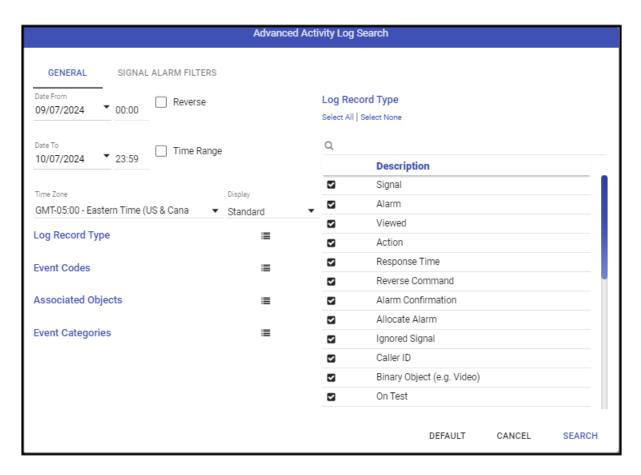
The Customer Activity log, found on the left-hand side form navigation within a customer record, may be searched for the current information within the default view through the search icon.



Filtering the Customer Activity Log



Clicking the Filter icon launches the Activity filter form.



- Date From/To Defaults to the last 30 days, but can be expanded or defined more specifically.
- Reverse loads the most recent activity to the top of the filtered activity.
- **Time Range** looks for the hours and minutes defined in the From and To for the individual period for each day selected in the From and To dates.
- Time Zone Allows the change of the time zone to reflect the values based on the time zone selected.
- Log Record Type Selects the details to include. Common filters of the Log Record Types are Signal and Alarm and Actions.
- Event Codes Filters the activity for the selected event code(s).
- Associated Objects Filters the activity with items that are associated, such as video or audio files.
- Event Categories Filters the activity for the selected Event Categories, such as Burglary, Fire, or the like.

Reset Filtered Customer Activity

The Cancel symbol (I) removes any filters to the Activity log and resets to the default 30 days and all Log Record Types.