

Customer General Schedules

The available **General Schedules** within the Customer Record are:

Schedule Type

Keyholder Availability Programming Access Control Call List Availability Reminder Action Pattern

- **Keyholder Availability** - Enable/Disable Phone numbers by the days/times/dates defined.
- **Programming** - Enable/Disable/Change events based on the days/times/dates defined.
- **Access Control** - Defines the Access Control availability based on the days/times/dates defined.
- **Call List Availability** - Defines the General Schedule for which Call List to use based on the days/times/dates defined.
- **Reminder** - Defines the availability of the reminders when generated.
- **Action Pattern** - Used to enable/disable/manage Action Patterns based on the days/times/dates defined.

See the **General Schedule** articles for How to add General Schedules, found [here](#).
