How Events Receive their Action Pattern

After a signal translates, and is ready for delivery to an operator, the **Event Programming** determines what actions the operator should take to process the alarm.   This event programming applies the **Action Pattern** to use for alarm processing and is found at many locations in Manitou.

- **Customer** - This is the most specific action pattern usually applied ONLY when no other level is sufficient to manage and apply the Action Pattern.
- **Dealer** - When there is no override on the Customer, the Signal Handler then checks for the Action Pattern on the Dealer Event Programming for the Event and zone.
- **Transmitter Type** - When there is no override on the Customer or Dealer, the Signal Handler checks the Transmitter Type for Event programming that matches the output event and zone.
- **Event Code** - When no override action pattern found on any of the above, the Action Pattern ID noted on the Event Code looks at the Monitoring Company for the Action Pattern to deliver.
- **Event Category** - This is the "when all else fails" location when no Action Pattern is found at any other level.