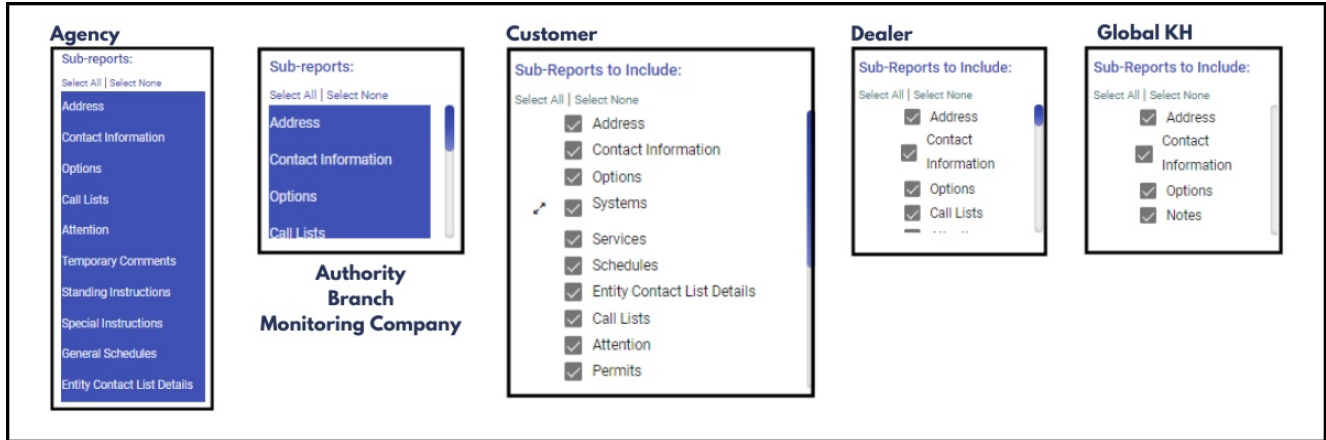# Master File Sub-Reports

Each entity (customer, dealer, agency, branch, authority, global keyholder, and monitoring company) master file report contains sub-reports. This guide steps through the elements of the sub reports available.

All Master File Sub-Reports

These sub-reports are available on all Master File Reports.

- **Address** - Includes the name and address of the entity.
- **Contact Information** - The record-specific phone number(s) and other contact points.
- **Options** - The options included on the record(s).
- **Call Lists** - The Call Lists that are present on the record(s).
- **Attention** - Any attentions applied to the record(s).
- **Temporary or Standing Comments, and Special Instructions** - Comments tied to the record(s).
- **General Schedules** - The Keyholder availability and any other General Schedules for the record(s).
- **Entity Contact List Details -** The persons and entities listed on the Contact List for the record(s).

Customer Master File Sub-Reports

- **Systems** - The Systems, Transmitters, Programming, Defaults, Event Actions programming, Areas & Zones, System Linking, Sectors, Readers, Devices, Assets, and Reminders.
  - **Transmitters** - Signaling equipment at the location.
  - **Programming** - Signal translations, commands, and actions.
    - **Transmitter Programming Defaults** - Signal Translations and commands on the applied Transmitter Type.
    - **Event Programming Defaults** - Default Event Actions Programming that applies the Action Patterns to the events on the Transmitter Type.
  - **System Linking** - When account is a Main account, any linking of the signals and which Sub accounts they are routed.
  - **Areas & Zones** - The partitions and points noted at the site.

- **Sectors** - PSIM (separate licensing) areas monitored.
  - **Readers** - Access Control (separate licensing) readers configured for the record(s).
  - **Devices** - Cameras, Audio, and the like configured on the record(s).
  - **System Assets** - PSIM (separate licensing) items listed in the record(s).
  - **Reminders** - Configured Reminders for the record(s).
- **Services** - Billable items logged to the account.
- **Schedules** (Open/Close Schedules) - Open/Close Schedule(s) applied to the record(s) and the schedule details.
- **Permits** - Police, Fire, Medical permits applied to the record(s).
- **Action Patterns** - Record-specific Action Patterns applied to the record(s).
- **Reverse Commands** - When applicable, and reverse commands applied to the record(s).
- **User Defined** - Details of any User Defined data on the record(s).
- **Access Control Details** - (separate licensing) Details the Access Control details configured on the record(s).

Dealer Master File Sub-Reports

- **Action Patterns** - Dealer-specific Action Patterns applied to the record(s).
- **Reverse Commands** - Commands used by the record(s).
- **Transmitter Ranges -** Grouping of Receiver Line Prefixes and available Transmitter IDs for use on the Dealer's customers.
- **Dealer Transmitters** - Specific listing of Transmitter Types applied to the dealer.
- **Dealer Event Programming** - Dealer overriding Event actions applying specific Action Patterns to the events for the specific dealer.
- **Dealer Billing Charges** - Dealer-specific billing charges listed on the record(s).
- **Dealer Billing Rates -** Dealer-specific billing rates applied to the record(s).
- **Dealer Control Panels** - Listing of the dealer's available Control Panels.
- **Dealer Reverse Commands** - Reverse commands applied to the Dealer record(s).

Monitoring Company Master File Sub-Reports

- **Action Patterns** - Global Action Patterns created for the company.
- **Reverse Commands -** Company available Reverse Commands.
- **Dealer Billing Charges** - Company configured Billing Charges available for use on dealers.
- **Dealer Billing Rates** - Company configured Billing Rates available for use on dealers.