Authority Response Report

The **Authority Response** report lists the details regarding Authority (or Authorities) response(s) including times and details of their response.

Authority Respons	se							
Authority response	e report							
						_		
Intie Authority Respon	Phonty ISE 6	MAIN				DISTRIBUTION		
	From		То					
Customer ID		Q 7		Q 🕈				
Customer Name								
Dealer ID		Ψ.			Ŧ			
Branch ID		v			*			
Group								
Class								
User ID		Ψ.			Ŧ			
Authority ID		Q		Q				
Date	08/27/2024 00:00		08/27/2024 23:59					
Minimum On-Site (min	utes)		Include details			Monitoring status:		
0						Select All Select None		
						Pending		
						Inactive		
						Active		
						Deactivated		
OPTIONS A	DVANCED			PREVIOUS	NEXT DISPLAY	Y NOW DOWNLOAD (PDF)	DOWNLOAD (RTF)	SEND EMAIL

Report Parameters

- **Customer ID** Which customer, or customers, to include in the report. Please note, that the report server searches the database numerically if you are searching for a range.
- **Customer Name** Which Customer Name, or Names, to locate. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- **Dealer ID** Which dealer, or dealers, to include.
- Branch ID Which branch, or branches, to include.
- Group Code Which Group code, or codes, applied to accounts, to include.
- Class Code Which Class code, or codes, applied to the accounts, to include.
- Zip Code the Zip/Postal Code, or range, of the account(s) for the report.
- User ID filters the report results based on the user ID(s) selected.
- Authority ID filters the report results based on the Agency ID.
- Date Range of dates to look for the items.

- Minimum Onsite Minutes filters out any onsite times less than the defined value..
- Include details includes the history details of the response.
- Monitoring Status Which accounts to include based on their state.
 - **Pending** New Account not yet active.
 - Inactive Non-monitored account that receives signals.
 - Active Monitored Account
 - **Deactivated** Non-monitored, non-logged account.

Options

The Options allow the filtering of the report results by Event Codes and Event Categories.

Options							
Event Codes:	Event Categories:						
Select All Select None	Select All Select None						
** Unknown Event	Access Alarms						
*1 GSM Link Fail	Burglary						
*2 GSM No Response	Emergency						
*3 Land Line Link Fail	Environmental Alarms						
	CANCEL DONE						

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.

Advanced								
	From	То						
City								
State								
CS Holds Keys								
		CANCEL	DONE					