

Agency Response Report

The **Agency Response** report lists the details regarding Agency (or Agencies) response(s) including times and details of their response.

Agency Response

Agency response report

Title: Agency Response Priority: 6 MAIN DISTRIBUTION

From: To:

Customer ID: Customer Name: Dealer ID: Branch ID: Group: Class: User ID: Agency ID: Team Name: Date: 08/27/2024 00:00 - 08/27/2024 23:59

Minimum On-Site (minutes): 0 Include details Monitoring status: Select All | Select None

Pending
Inactive
Active
Deactivated

OPTIONS ADVANCED PREVIOUS NEXT DISPLAY NOW DOWNLOAD (PDF) DOWNLOAD (RTF) SEND EMAIL

Report Parameters

- **Customer ID** - Filters which customer, or range of customers to include in the report results. Please note, that the report server searches the database numerically if you are searching for a range.
- **Customer Name** - Filters the report results based on the name, or range of names of a customer. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- **Dealer ID** - Filters results based on which dealer, or range of dealers, to include.
- **Branch ID** - Filters results based on which branch, or range of branches, to include.
- **Group Code** - Filters the report results based on which **Group code**, or range of codes, applied to accounts, to include.
- **Class Code** - Filters the report results based on which **Class code**, or range of codes, applied to the accounts, to include.
- **Zip Code** - the Zip/Postal Code, or range, of the account(s) for the report.
- **User ID** - filters the report results based on the user ID(s) selected.
- **Agency ID** - filters the report results based on the Agency ID.
- **Team Name** - filters the data based on the specific selected Team Name.

- **Date** - Range of dates to look for the items.

- **Minimum Onsite Minutes** - filters out any onsite times less than the defined value.
- **Include details** - includes the history details of the response.
- **Monitoring Status** - Which accounts to include based on their state.
 - **Pending** - New Account not yet active.
 - **Inactive** - Non-monitored account that receives signals.
 - **Active** - Monitored Account
 - **Deactivated** - Non-monitored, non-logged account.

Options

The Options allow the filtering of the report results by Event Codes and Event Categories.

Options

Event Codes: Select All | Select None

- ** Unknown Event
- *1 GSM Link Fail
- *2 GSM No Response
- *3 Land Line Link Fail

Event Categories: Select All | Select None

- Access Alarms
- Burglary
- Emergency
- Environmental Alarms

CANCEL DONE

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.

Advanced

	From	To
City	<input type="text"/>	<input type="text"/>
State	<input type="text"/>	<input type="text"/>

CS Holds Keys

CANCEL DONE