

General Schedules in Manitou

General Schedules allow the company to enable and disable items based on the day of the week and times of the day. Depending on the entity, what General Schedules exist vary.

Customer General Schedules

The screenshot shows the 'General Schedule Add' form for Customer General Schedules. It features a blue header bar with the title 'General Schedule Add'. Below the header, there is a 'Schedule ID' field with a red asterisk indicating it is required, followed by a 'Description' field. Underneath, the 'Schedule Type' section includes radio buttons for 'Keyholder Availability' (selected), 'Programming', 'Access Control', 'Call List Availability', 'Reminder', and 'Action Pattern'. The main configuration area has columns for days of the week (MON, TUE, WED, THU, FRI, SAT, SUN), two time ranges (START1, END1 and START2, END2), and two time selection fields (FROM and TO). Each day has a checkbox, and there is an 'ADD' button below the checkboxes. The bottom right corner contains 'CANCEL' and 'DONE' buttons.

Dealer and Monitoring Company General Schedules

The screenshot shows the 'General Schedule Add' form for Dealer and Monitoring Company General Schedules. It features a blue header bar with the title 'General Schedule Add'. Below the header, there is a 'Schedule ID' field with a red asterisk indicating it is required, followed by a 'Description' field. Underneath, the 'Schedule Type' section includes radio buttons for 'Keyholder Availability' (selected), 'Call List Availability', 'Action Pattern', and 'On Test'. The main configuration area has columns for days of the week (MON, TUE, WED, THU, FRI, SAT, SUN), two time ranges (START1, END1 and START2, END2), and two time selection fields (FROM and TO). Each day has a checkbox, and there is an 'ADD' button below the checkboxes. The bottom right corner contains 'CANCEL' and 'DONE' buttons.

Agency, Authority, Branch General Schedules

The screenshot shows the 'General Schedule Add' form for Agency, Authority, Branch General Schedules. It features a blue header bar with the title 'General Schedule Add'. Below the header, there is a 'Schedule ID' field with a red asterisk indicating it is required, followed by a 'Description' field. Underneath, the 'Schedule Type' section includes radio buttons for 'Keyholder Availability' (selected) and 'Call List Availability'. The main configuration area has columns for days of the week (MON, TUE, WED, THU, FRI, SAT, SUN), two time ranges (START1, END1 and START2, END2), and two time selection fields (FROM and TO). Each day has a checkbox, and there is an 'ADD' button below the checkboxes. The bottom right corner contains 'CANCEL' and 'DONE' buttons.

Global Keyholder General Schedules

MON	TUE	WED	THU	FRI	SAT	SUN	START1	END1	START2	END2	FROM	TO
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						

General Schedule Types

Keyholder Availability

Keyholder Availability allows you to enable phone number contact points outside of hours they may answer. For example, if a business closes at 5 PM, it doesn't make sense to attempt to call the site number when no one is there.

Programming

Sets the time frame for use on [Transmitter Programming Commands](#). This is used within the **InSched** command.

Access Control

Sets the times when Access Control events are valid or generate alarms. Requires Access Control licensing and configuration.

Call List Availability

Call Lists can be managed on a **day-of-the-week** and **time-of-the-day** basis using the General Schedules. For example, the agency may have a specific group of people to call during business hours and a rotating group of people outside of hours. All you need to do is create the schedules and then link them appropriately to when they are available.



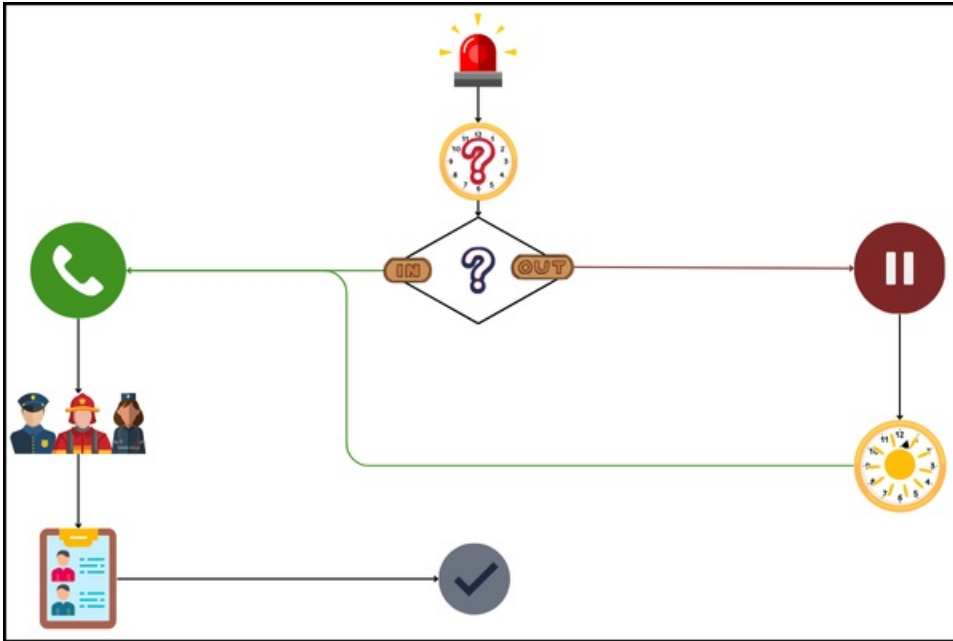
Please remember that the last available list must not be linked to another schedule, and we recommend the use of a "when all else fails" call list to catch any errors or incorrect times.

Reminder

The [Reminder](#) General Schedule is designed to be specific about the Reminders on Customer or other entity records. This can ensure that the Reminders only generate for completion within a specific schedule or time frame.

Action Pattern

Action Pattern General Schedules are used within an Action Pattern to allow for logical decisions. One common Action Pattern General Schedules are for changing the actions taken on an alarm based on the General Schedule.



This example demonstrates what actions to take when the alarm arrives based on if it is inside and outside the schedule.

On Test

The On-Test General Schedule determines the days of the week, and times of the day, that technicians may place accounts On and Off Test without having to contact the Monitoring center.