

Manitou - QR - Manitou Monitoring Types

This article details the different Monitoring Types that can be used to create billing services.

Monitoring Types are found within the Supervisor Workstation (SWS); Maintenance Items>Setup>Monitoring Types.

Customer Level Monitoring Services

- Report - Used for Scheduled Report intervals (Days, Weeks, Months).
- Rotating Call List - Used to set Rotation intervals (days).
- UL Service - Indicates the account has UL (part of the default database - applies when a grade is added to a customer record).
- Other - Any other Customer Level Billable Service (be sure the descriptions differ).

System Level Monitoring Services

- GPS/Location Monitoring - Location-based monitoring (part of the default database - applies when a grade is added to a customer record).
- Event Monitoring - Types of monitoring done by the company. The default is set to Alarms Only and Log Only. If billing differently for local calls vs 1-800 calls, this is where the services would be added.
- Access Control - Access control systems like Honeywell Winpak.
- Other System - Any other System Level Billable Service.

Sub-System Level Monitoring Services

- Audio Enabled - Audio events that are presented to Manitou.
- Two-Trip Signal - Programming on a customer record utilizing the Transmitter Programming Command: TwoTrip.
- Dual Signal - Programming on a customer record utilizing the Transmitter Programming Command: Dual.
- Entry/Exit - Programming on a customer record utilizing the Transmitter Programming Command: EntryExit.
- Fire Test Allowed - Signifies Fire Test events allowed on the customer record.
- Guard Tour - Programming on a customer record utilizing the Transmitter Programming Command: Tour.
- Reminder Service - Interval set on Reminders created on the Customer Systems form.
- Video Enabled - Video events that are presented to Manitou.
- Video Check-in - Check-in featuring Video.
- Other - Any other Sub-System Level Billable Service.

Transmitter Level Monitoring Services

- Backup Transmitter - Indicates a flagged transmitter is considered a backup for billing purposes.
- Transmitter Test - Sets the differing Transmitter Test intervals. Every transmitter with a test must have a service that matches that interval.
- Overdue Restores - Applies when the "generate restore overdue" checkbox is selected on the Transmitters form within a customer record.
- Monitored Transmission Path - Applies when the "Monitored Transmission Path" checkbox is selected on the customer Transmitters form.

- Other - Any other Transmitter Level Monitoring Service.

Area Level Monitoring Services

- Open/Close Schedule Allowed - Determines the billing and state of the open/close event monitoring for a Customer record. The default two items are Log-Only and Monitor.
 - Open/Close Manual Verify - Based on the type of event, open/close or both, the system generates the events as alarms.
 - Other - Any other Area Level Monitoring Service.
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