

New Customer Systems - Transmitter - Event Monitoring

After adding a System, you may add a Transmitter (Communicator) to that System.

Customer Wizard - new customer name

NAME & ADDRESS

CONTACT POINTS

MONITORING DETAILS

SYSTEMS

CONTACTS

CALL LISTS

USER DEFINED FIELDS

Systems

System	System Type	Description	TXs	Areas	Zones
No Results					

ADD

Adding a Transmitter

- Click Add
- Enter the Transmitter Details

Add System 1 - System 1

SYSTEM **TAS** **AREAS & ZONES** **PROGRAMMING** **DEVICES** **REMEMBERS**

TX

TX No
1

Caller Id 1

Description

Caller Id 2

Transmitter Type ☐ All Remote Address _____

Receiver Line Prefix _____
This field is required.

TX ID _____
This field is required.

TX Protocol Type
None

TX Dates

Path Enabled _____

Connect Date _____

Termination Date _____

Interval

Test Unit _____

TX Options

- ☐ Generate Restore Overdues
- ☐ Any Activity Satisfies Test
- ☐ Extended Signalling
- ☐ Regular Activity Expected
- ☐ Backup TX
- ☐ Do Not Use Dealer Programming
- ☐ Raw Event Programming

TX Type Details

Show All

- ☐ Audio Capable
- ☐ Create Call Session (No Listen-In)
- ☐ Drop Listen-In if no alarm
- ☐ Video Capable
- ☐ Monitored Transmission Path
- ☐ Generate Late to Test only when Closed
- ☐ Encrypted
- ☐ Add-On Module

Show All

Notes

CANCEL DONE

- **Transmitter Number** - Index number (Counting number, first is 1, second is 2, etc.) **automatically generated by Manitou.**
- **Transmitter Description** - Detailed description of the Transmitter. Some example descriptions are: "Digital Dialer TXID nnnn", "TXID number", and "Accounting Reference number". Enter this based on your company's business practices.
- **Transmitter Type** - Select the one that matches the signal type or translations you utilize. "DFLT" allows for any intelligent format to send signals based on the Event Maps.
- **Receiver Line Prefix** - Which Receiver, Dealer, or "DNIS" that matches this account?
- **Transmitter ID** - This is the Panel account number. Often 4 digits on traditional alarm panels. Non-traditional or XML panels may have different number and/or letter combinations.
- When necessary, select the **Transmitter Test interval.**

All other data is optional.

SYSTEM

TAS

AREAS & ZONES

PROGRAMMING

DEVICES

REMEMBERS

TX

TX No

1

Caller Id 1

Description

Caller Id 2

Transmitter Type

Remote Address

Receiver Line Prefix

TX ID

TX Protocol Type

None

TX Dates

Path Enabled

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TX Type Details

Audio Capable

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Notes

CANCEL

DONE

Transmitter Options

The Transmitter Options allow for Transmitter specific options.

- **Generate Restore Overdue** - Ensures that any events with a Restore Required will generate a Restore Overdue if not restored within the prescribed period of time.
- **Any Activity Satisfies Test** - Allows any real signal from the panel to satisfy the test period noted in the Transmitter Test Interval.
- **Extended Signaling** - Used only on older panels where two signals are required to create one event. This must be programmed on the transmitter programming to marry together the events.
- **Regular Activity Expected** - Used only when you do not have a Transmitter Test Interval but want to be sure to verify the account signals on a regular basis.
- **Backup Transmitter** - Flags this Transmitter as a backup for billing purposes.
- **Do Not Use Dealer Programming** - skips over any Events pointed to Dealer Action patterns.
- **Raw Event Programming** - Do not choose this for any new accounts. This is enabled to allow conversion accounts to signal in their legacy fashion. This is NOT RECOMMENDED for use in Manitou.

Transmitter Type Details

Are populated from the Transmitter Type and are not editable on the Customer record.

Transmitter Notes

Optionally, you may add specifics about that transmitter including panel location or the like. This information, when entered is visible while processing alarms.

When all Transmitter information is entered as expected. Click **Done to return to the Wizard.**

When all Transmitter Details are Entered Correctly. You may repeat for all additional Transmitters, but we recommend committing the new account to the database before doing so.
