SWS - Forms in the Report Menu -Report Queue

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Accessing and Navigating the Report Queue

Perform the following steps to preview, publish, delete, abort, re-queue or republish Reports listed in the Report Queue: I can't get the Abort button to enable.

1. Navigate to the Reports menu, and select "Report Queue".

Result: The "Report Queue" form displays as shown in the following screenshot:

| Description | User ID | Status | Submitted | Started | Finished | Priority | Error Message |
|-----------------------------------|---------|----------------------|---------------------|---------------------|---------------------|----------|---------------|
| Daily Signals | AMYC | Publishing Completed | 01/02/2014 09:00.48 | 01/02/2014 09:00:49 | 01/02/2014 09:00:51 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 01/01/2014 16:01:13 | 01/01/2014 16:01:14 | 01/01/2014 16:01:16 | 10 | |
| Dealer level customer status | GH | Publishing Completed | 01/01/2014 13:38:43 | 01/01/2014 13:38:44 | 01/01/2014 13:38:46 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 01/01/2014 12:25:53 | 01/01/2014 12:25:54 | 01/01/2014 12:25:55 | 10 | |
| Customer Activity | AMYC | Publishing Completed | 01/01/2014 12:15:38 | 01/01/2014 12:15:39 | 01/01/2014 12:15:42 | 10 | |
| Dialy Signals | BOLD | Report Completed | 01/01/2014 11:36:28 | 01/01/2014 11:36:30 | 01/01/2014 11:36:30 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 01/01/2014 09:00:48 | 01/01/2014 09:00:49 | 01/01/2014 09:00:50 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/31/2013 16:01:11 | 12/31/2013 16:01:12 | 12/31/2013 16:01:14 | 10 | |
| Daly Signals | AMYC | Publishing Completed | 12/31/2013 12:25:53 | 12/31/2013 12:25:56 | 12/31/2013 12:25:56 | 10 | |
| Customer Activity | AMYC | Publishing Completed | 12/31/2013 12:15:34 | 12/31/2013 12 15:35 | 12/31/2013 12:15:37 | 10 | |
| Dialy Signals | BOLD | Report Completed | 12/31/2013 11:36:29 | 12/31/2013 11:36:29 | 12/31/2013 11:36:29 | | |
| Customer Activity SYS-REC14 | GH | Publishing Completed | 12/31/2013 10:37:49 | 12/31/2013 10:37:49 | 12/31/2013 10:37:50 | 10 | |
| Monthly Customer Activity for 268 | GHTEMP | Publishing Completed | 12/31/2013 10:00:03 | 12/31/2013 10:00:05 | 12/31/2013 10:00:07 | 10 | |
| Daily Signals | AMYC | Publishing Completed | 12/31/2013 09:00:49 | 12/31/2013 09:00:50 | 12/31/2013 09:00:54 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/30/2013 16:01:14 | 12/30/2013 16:01:16 | 12/30/2013 16:01:18 | 10 | |
| Customer Activity | DATA | Publishing Completed | 12/30/2013 14:58:43 | 12/38/2013 14:58:45 | 12/30/2013 14 58:46 | 10 | |
| Daily Signals | AMYC | Publishing Completed | 12/30/2013 12:25:56 | 12/30/2013 12 25:58 | 12/30/2013 12:25:59 | 10 | |
| Customer Activity | AMYC | Publishing Completed | 12/30/2013 12:15:35 | 12/30/2013 12:15:36 | 12/30/2013 12:15:39 | 10 | |
| Daily Signals | AMYC | Publishing Completed | 12/30/2013 09:00:49 | 12/30/2013 09:00:50 | 12/30/2013 09:00:52 | 10 | |
| Customer Activity | BOLD1 | Publishing Completed | 12/30/2013 07:00:01 | 12/30/2013 07:00:03 | 12/30/2013 07:00:05 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/29/2013 16:01:14 | 12/29/2013 16:01:14 | 12/29/2013 16:01 17 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 12/29/2013 12:25:53 | 12/29/2013 12:25:54 | 12/29/2013 12:25:55 | 10 | |
| Customer Activity | AMYC | Publishing Completed | 12/29/2013 12:15:37 | 12/29/2013 12:15:40 | 12/29/2013 12:15:40 | 10 | |
| Daily Signals | AMYC | Publishing Completed | 12/29/2013 09:00:49 | 12/29/2013 09:00:50 | 12/29/2013 09:00 52 | | |

2. If you want to preview a Report, select the Report from the Report Queue list, and click "Preview".

Results: The "Report Preview" window displays as shown in the following screenshot:

| Report Previ | | 600 | A & C C 4 0 100% - | ۵ • |
|------------------|------------------------------------|-------------------|--|----------|
| Normal | Arial | | | |
| 12/31/2013 | 11:36 | | ID: BOLD | |
| | | | Daily Signals Report | |
| | | 13 | Dr. & Mrs. Junes T. Patterson Customer ID. 917456 Instable Details Group By: Data Summay: Each Day Contacted Types Signed, Aura, Ignored Signal 2/31/2013 00:00 00 Thes.12/31/2013 23:59 [Mourtain Time (US & Canada)] | |
| 12/31/2013 | | | | |
| Time 10:57:02 | Customer ID 987456 | Type Cat A SYS | | |
| | | | ** Summary ** | |
| Cat SYS | Descripti System Ale TOTALS: | ALL R | Signada % Alarmo % Ignared % Total % 0 0.0 1 100.0 0 0.0 1 100.0 0 1 0 0 1 | |
| | | | ** Grand Summary ** | |
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- 3. If you want to publish a Report, select the Report from the Report Queue list, and click "Publish".
- 4. If you want to delete a Report, select the Report from the Report Queue list, and click "Delete".

Result: The Report you selected no longer displays in the Report Queue list.

5. If you want to re-queue a Report, select the Report from the Report Queue list, and click "Re-queue".

Result: The Report you selected now displays with a white highlight and the "Status" column displays as "Pending" as shown in the following screenshot:

| Description | User ID | Status | Submitted | Started | Finished | Priority | Enor Message |
|-----------------------------------|---------|----------------------|---------------------|---|---------------------|----------|--------------|
| Dialy Signals | AMIYE | Publishing Completed | 01/02/2014 12:25:53 | 01/02/2014 12:25:55 | 01/02/2014 12:25:57 | | |
| Customer Activity | AMYC | Publishing Completed | 01/02/2014 12:15:37 | 01/02/2014 12:15:38 | 01/02/2014 12:15:40 | 10 | |
| Customer Activity Test 3 | BOLD | Report Completed | 01/02/2014 12:02:27 | 01/02/2014 12:02:28 | 01/02/2014 12:20:20 | 6 | |
| Dialy Signals | BOLD | Report Completed | 01/02/2014 11:36:29 | 01/02/2014 11:36:30 | 01/02/2014 11:36:30 | 10 | |
| Dially Signals | AMYC | Publishing Completed | 01/02/2014 09:00:48 | 01/02/2014 09:00:49 | 01/02/2014 09:00:51 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 01/01/2014 16:01:13 | 01/01/2014 16:01:14 | 01/01/2014 16:01:16 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 01/01/2014 12:25:53 | 01/01/2014 12:25:54 | 01/01/2014 12:25:55 | 10 | |
| Customer Activity | BOLD | Publishing Completed | 01/02/2014 11:32:02 | 01/02/2014 11:32:03 | 01/02/2014 11:32:06 | 10 | |
| Dialy Signals | BOLD | Publishing Completed | 01/01/2014 04:36:28 | 01/01/2014 04 36 30 | 01/02/2014 11:08:50 | 10 | |
| Dially Signals | AMYC | Publishing Completed | 01/01/2014 09:00:48 | 01/01/2014 09:00:49 | 01/01/2014 09:00:50 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/31/2013 16:01:11 | 12/31/2013 16:01-12 | 12/31/2013 16:01:14 | 10 | |
| Daily Signals | BOLD | Pending | 01/02/2014 13:32:31 | | | 10 | |
| Customer Activity | AMYC | Publishing Completed | 12/31/2013 12:15:34 | 12/31/2013 12:15:35 | 12/31/2013 12 15 37 | 10 | |
| Dially Signals | BOLD | Publishing Completed | 12/31/2013 04:36:29 | 12/31/2013 04:36:29 | 01/02/2014 11:11:49 | 10 | |
| Customer Activity SYS-REC14 | GH | Publishing Completed | 12/31/2013 10:37:49 | 12/31/2013 10:37:49 | 12/31/2013 10:37:50 | 10 | |
| Monthly Customer Activity for 268 | GHTEMP | Publishing Completed | 12/31/2013 10:00:03 | 12/31/2013 10:00:05 | 12/31/2013 10:00:07 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 12/31/2013 09:00 49 | 12/31/2013 09:00:50 | 12/31/2013 09:00:54 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/30/2013 16:01:14 | 12/30/2013 16:01:16 | 12/30/2013 16:01 18 | 10 | |
| Customer Activity | DATA | Publishing Completed | 12/30/2013 14:58:43 | 12/30/2013 14:58:45 | 12/30/2013 14 58 46 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 12/30/2013 12:25:56 | 12/30/2013 12:25:58 | 12/30/2013 12:25:59 | 10 | |
| Customer Activity | AMYC | Publishing Completed | 12/30/2013 12:15:35 | 12/30/2013 12:15:36 | 12/30/2013 12:15:39 | 10 | |
| Dialy Signals | AMYC | Publishing Completed | 12/30/2013 09:00 49 | 12/30/2013 09:00:50 | 12/30/2013 09:00:52 | 10 | |
| Customer Activity | BOLD1 | Publishing Completed | 12/30/2013 07:00:01 | 12/30/2013 07:00:03 | 12/30/2013 07:00:05 | 10 | |
| Signal Count by Customer | BOLD | Publishing Completed | 12/29/2013 16:01:14 | 12/29/2013 16:01:14 | 12/29/2013 16:01:17 | 10 | |
| D-ally Signals | AMYC | Publishing Completed | 12/29/2013 12:25:53 | 12/29/2013 12:25:54 | 12/29/2013 12:25:55 | 10 | |
| Customer Activity | AMOUC | Publishing Completed | 12/29/2013 12:15:37 | 100000000000000000000000000000000000000 | 12/29/2013 12 15 40 | | |

6. If you want to republish a Report, click "Republish".

Result: The "Republish reports" window displays as shown in the following screenshot:

| Destination Type: —— | |
|--------------------------------|--|
| Printer Fax Email | Only Failed Failed and Successful User ID: |
| | |
| Last Publish Attempt: | |
| Last Publish Attempt: From: | 00:00:00 |
| | ✓ 00:00:00 ÷ ✓ 23:59:59 ÷ |

7. Select "Printer", "Fax", or "Email", and click "Republish".