

# SWS - Forms in the Report Menu - System Reports - Master File Reports - Reverse Channel Routes

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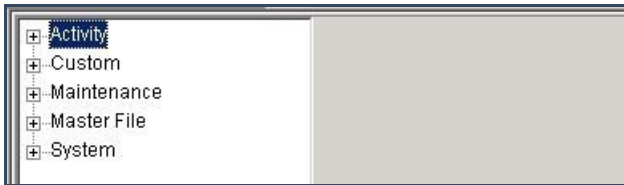
The Reverse Channel Routes Report displays all Protocols currently configured in Manitou. The Report also includes a description of the Protocol, Application Type, Receiver Line Prefix, , the FEP Number, Receiver Number, Line Number, Receiver Code, and whether the Reverse Channel is associated with a Dealer.

## Generating a Reverse Channel Routes Report

Perform the following steps to generate a Reverse Channel Routes Report:

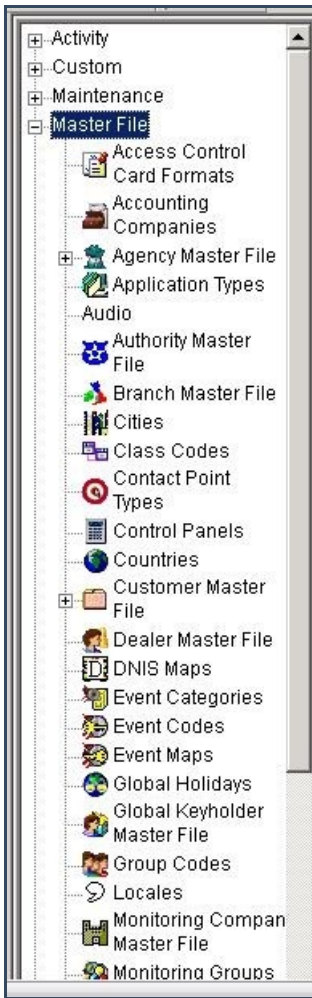
1. Navigate to the Reports menu, and select "System Reports".

**Result:** The "System Reports" Navigation Tree displays as shown in the following screenshot:



2. Click the "Master File" Navigation Tree Node.

**Result:** The Master File section of the Navigation Tree expands as displayed in the following screenshot:



3. Double-click "Reverse Channel Routes".

**Result:** The "Reverse Channel Routes" form displays as shown in the following screenshot:

Reverse Channel Routes

Report Description:  Priority:

From :  To :

Dealer ID

Receiver Line Prefix

- 00 - default
- 01 - Dealer Acc...
- 02 - sfadfdssfd01
- 03 - New Prefix01
- 04 - RLD 04
- 06 - RLD - 06
- 07 - RLD 07
- 83 - RLD - 83
- H1 - RLD H1
- H2 - RLD H2
- H3 - RLD H3
- HAWK - Hawk
- OZ - OzVision
- UP - uplink

Application Type

- Broker
- Sentry
- Marshaller
- Application Server
- Report Server
- Publisher
- Signal Handler
- Logger
- VRT
- Dispatcher
- FEP
- Auto-Client
- Database Server
- Standby Databa...
- Replication Dat...
- Monitor
- Broker Test
- Report Scheduler
- Watchdog
- Overdue Checker

Protocol

- 1 - Red Care
- 2 - MonTech
- 3 - Director
- 4 - BT ADACS
- 5 - HID Access ...
- 8 - RedCare NGr
- 9 - RSI Frontel GI
- 100 - AdPro Fas...

4. To run a Reverse Channel Routes Report, enter a beginning value in the "Dealer ID" "From:" field and an ending value in the "To:" field. The system will report on all items that fit between the beginning and ending values.
5. Items in the "Receiver Line Prefix" area of the form display as preselected. If you want, deselect any items you want to exclude from your Report.
6. Items in the "Application Type" area of the form display as preselected. If you want, deselect any items you want to exclude from your Report.
7. Items in the "Protocol" area of the form display as preselected. If you want, deselect any items you want to exclude from your Report.
8. Click "Next".

**Result:** The Distribution Tab displays as shown in the following screenshot:

Override or unlisted destination:

Override recipient's name:

Override destination type:

Override destination address (Fax/Email):

Contact list destination:

Default printer:

Contact list type:

Customer:

Show suppressed contacts  Hold for preview

Contacts

- Anytime Bill
- Mary Beth
- Pete - Non Opening user
- Same Spade
- John Doe
- Jg
- Jeff Herd
- Non Rotating user 1
- Non Rotating user #2
- Jane Doe
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21

Dealer

- Dealer GH 202 for testing

Branch

Agency

Authority

Customer

- George's testing account
- Company (printer only)

Reports Distribution

9. For instructions on distributing your Report, refer to the "System Reports" document.