

# SWS - Forms in the Maintenance Menu - Permit Types

A Permit Type defines the set of Unique Reference Numbers (URNs) for Police, Fire and Medical Services. In Manitou, these Entities are known as Authorities. Once defined, the URN types become part of the Manitou Customer record.

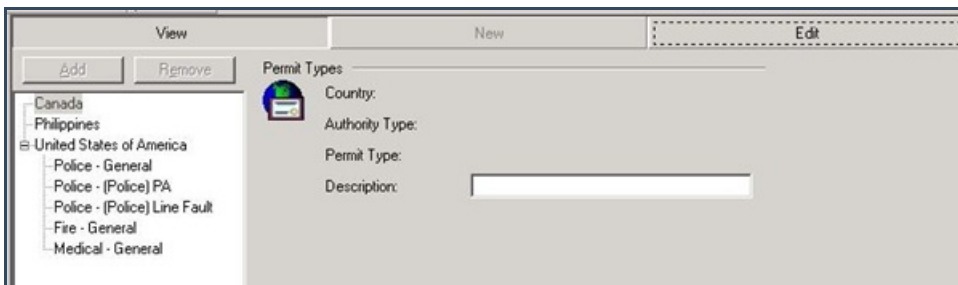
Currently, three Authority Types can be added and configured in the Permit Types section:

- Police
- Fire
- Medical

## Adding a Permit Type

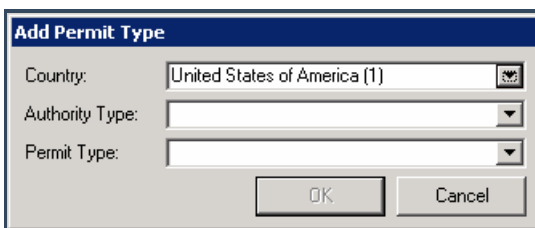
1. Navigate to the Maintenance menu and select "Permit Types".

**Result:** The "Permit Types" window displays as shown in the following screenshot:



2. Click "Edit" and then click "Add".

**Result:** The "Add Permit Type" window displays as shown in the following screenshot:



3. Select the appropriate Country for your new Permit Type from the dropdown menu.
4. Select the Authority Type from the dropdown menu.
5. Select the Permit Type from the dropdown menu.

**Note:** If your new Authority Type is Fire or Medical, your Permit Type is automatically set to "General". If your Authority Type is Police, your Permit Type options are: "Burglary", "PA", and "Line Fault".

6. Click "OK".

**Result:** The "Add Permit Types" window closes, and the system returns you to the Permit Types form.

7. Click "Save".

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