

SWS - Forms in the Maintenance Menu - Event Categories

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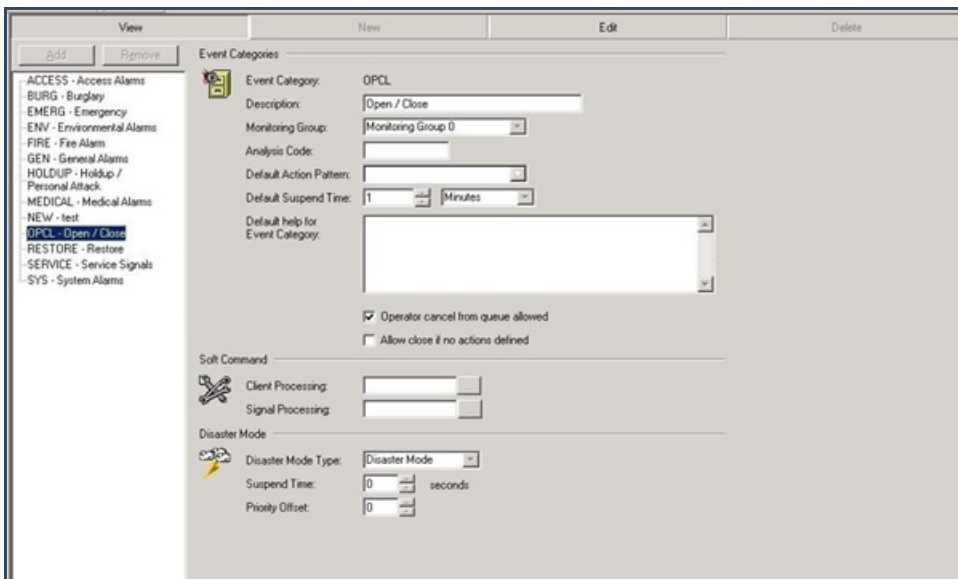
Event Categories are broad groups of Event Codes.

The Event Categories form displays all the Event Categories defined within Manitou, and allows a user to add, edit, or delete them.

Adding an Event Category

1. Navigate to the Maintenance menu, click "Events" and then click "Event Categories".

Result: The "Event Categories" form displays as shown in the following screenshot:



The screenshot shows the "Event Categories" form in the SWS application. The form is titled "Event Categories" and has a menu bar with "View", "New", "Edit", and "Delete". Below the menu bar are buttons for "Add" and "Remove". The form is divided into two main sections. The left section is a list of event categories, including "ACCESS - Access Alarms", "BURG - Burglary", "EMERG - Emergency", "ENV - Environmental Alarms", "FIRE - Fire Alarm", "GEN - General Alarms", "HOLDUP - Holdup / Personal Attack", "MEDICAL - Medical Alarms", "NEW - test", "OPCL - Open / Close", "RESTORE - Restore", "SERVICE - Service Signals", and "SYS - System Alarms". The "OPCL - Open / Close" category is currently selected. The right section is a form for editing the selected category. It includes fields for "Event Category:" (OPCL), "Description:" (Open / Close), "Monitoring Group:" (Monitoring Group 0), "Analysis Code:", "Default Action Pattern:", "Default Suspend Time:" (1 Minutes), and "Default help for Event Category:". There are also checkboxes for "Operator cancel from queue allowed" (checked) and "Allow close if no actions defined" (unchecked). Below these are "Soft Command" fields for "Client Processing:" and "Signal Processing:". At the bottom, there is a "Disaster Mode" section with a "Disaster Mode Type:" dropdown (Disaster Mode), "Suspend Time:" (0 seconds), and "Priority Offset:" (0).

2. Click "Edit" and then click "Add".

Result: The "Add Event Category" window displays:



The screenshot shows the "Add Event Category" dialog box. It has a title bar that says "Add Event Category". Inside the dialog, there are two text input fields: "Event Category:" and "Description:". Below the input fields are two buttons: "OK" and "Cancel".

3. In the "Event Category:" field, enter the name of your new Event Category.
4. In the "Description:" field, enter a brief description of your new Event Category, and click "OK".

Result: Your new Event Category now displays in the Event Categories list, and displays on the form as the currently selected item.

5. Select the Monitoring Group that will handle alarms for your new Event Category from the "Monitoring Group:" dropdown menu.
6. If you want, enter an Analysis Code in the "Analysis Code:" field.

Note: The Analysis Code is an identifying feature used for accounting and billing purposes.

7. If you want, select a Default Action Pattern from the "Default Action Pattern:" dropdown menu.

Note: The default Action Pattern is the Global Action Pattern that an Operator uses for alarm handling unless a Dealer or Customer Action Pattern has been defined.

8. If you want, select the "Operators cancel from queue allowed" checkbox.

Note: This option gives an Operator the ability to cancel an alarm in your new Event Category while it is still in the Alarm Queue.

9. If you want, select the "Allow close if no actions defined" checkbox.

Note: This option gives an Operator the ability to close an alarm of your new Event Category.

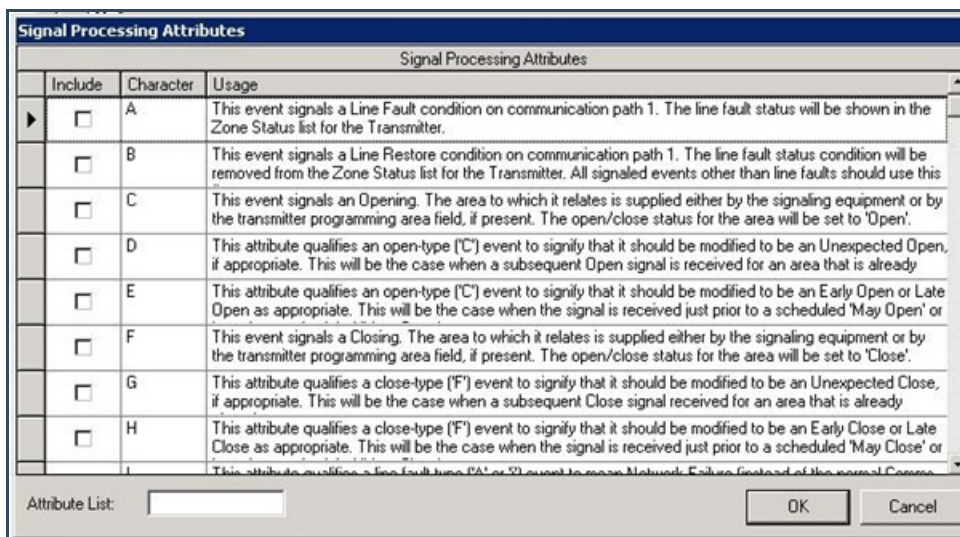
10. If you want, enter general instructions for your new Event Category into the "Default Help for Event Category:" field.

Note: Any text entered into the "Default Help for Event Category:" field automatically displays to users as part of the alarm handling action pattern.

11. If you want, click the "..." button to the right of the "Signal Processing:" field.

Result: The "Signal Processing Attributes" window displays as shown in the following screenshot:

Note: Signal Processing Attributes are also known as Soft Commands.

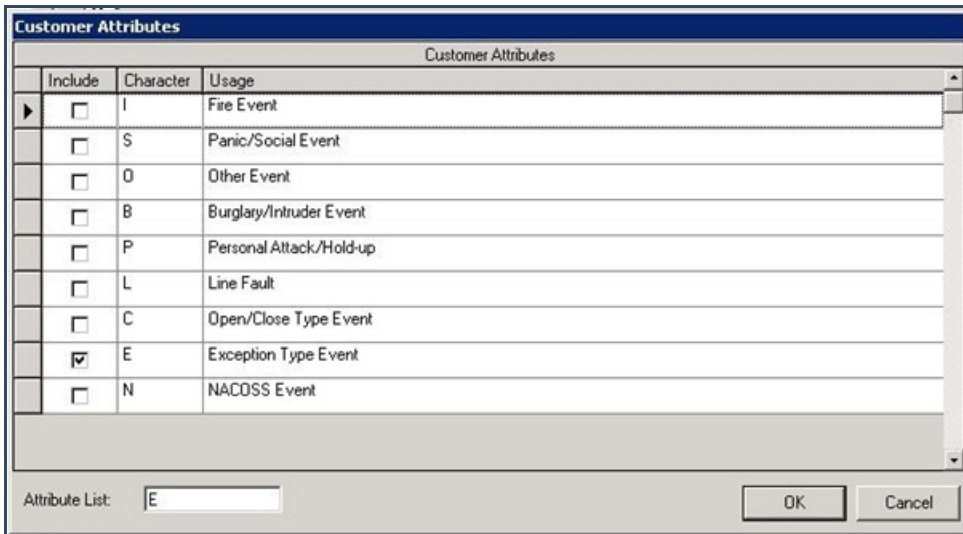


12. Select all the Signal Processing Attributes that you want to apply to your new Event Category and click "OK".

Note: Every attribute you choose to associate with your new Event Code helps Manitou better translate and understand the received signal.

13. If you want, click the "..." button to the right of the "Client Processing:" field.

Result: The "Customer Attributes" window displays as shown in the following screenshot:



14. Select all the Customer Attributes that apply to your new Event Category and click "OK".

Note: Customer Attributes denote certain Customer characteristics. Mainly, they are used by management to classify events for report filtering.

Removing an Event Category

Perform the following steps to remove an already defined Event Category from Manitou:

1. Navigate to the Maintenance menu, click "Events" and then click "Event Categories".

Result: The "Event Categories" form displays as shown in the following screenshot:

Note: All the Event Categories already defined in Manitou are displayed in the scroll-down menu on the left side of the form.

2. Click "Edit".
3. Select the Event Category you want to remove from the scroll-down menu and click "Remove".

Result: The Event Category you selected no longer displays in the list.