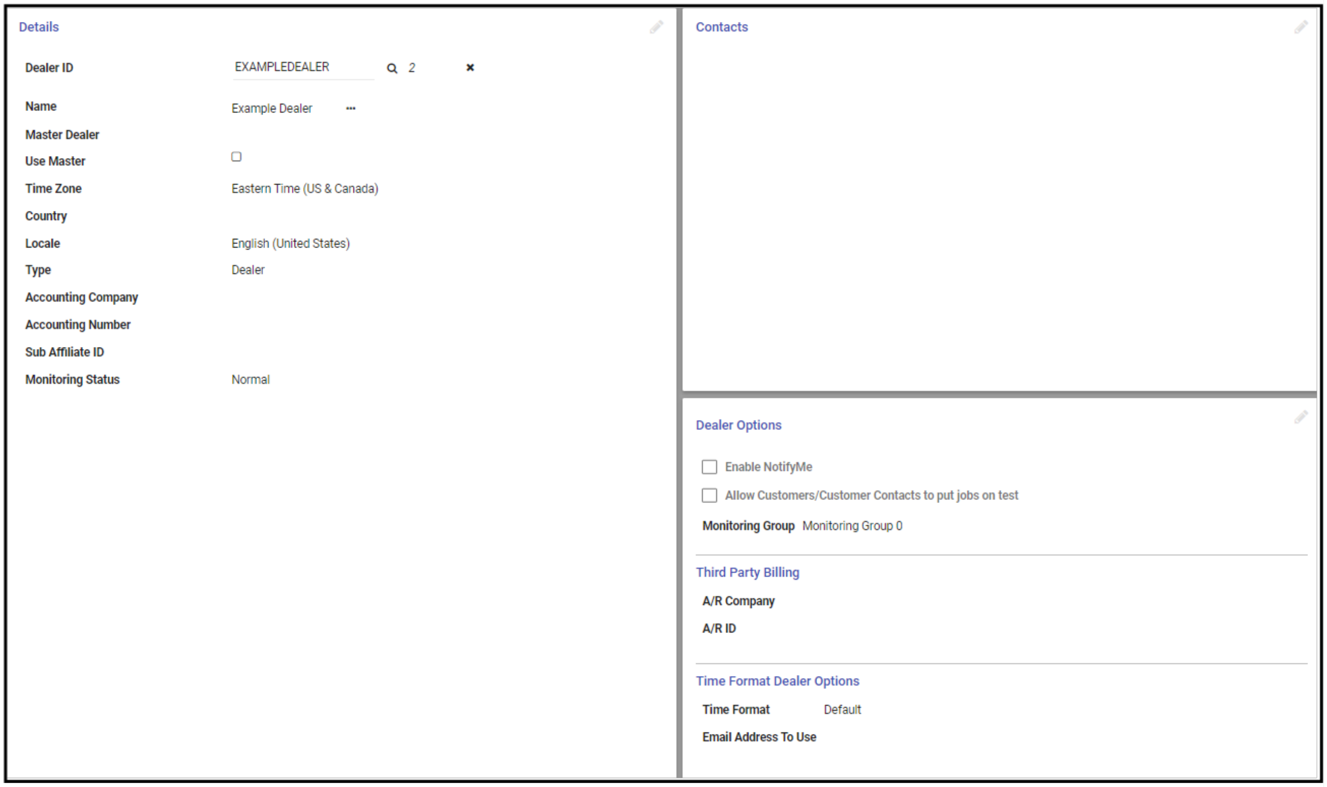
Dealer Details

The **Dealer Details** form contains three cards: Details, Contacts (Contact Points for the Dealer), and Dealer Options.



Dealer Details

The Dealer Details card contains:

- **Dealer ID** - The code applied to the Dealer based on the company's standards.
  - **Serial Number** - The italicized number to the right of the ID notes the serial number of the Dealer record within the database. This is the unique identifier of the record and entity type within the database.
- **Dealer Name** - The full name of the Dealer record.
- **Master Dealer** - When applied as a Sub-dealer, the Master Dealer identifies the ID of the dealer who is considered this dealer's master.
- **Use Master** - When selected, displays the Master Dealer content and information when delivering alarms.
- **Time Zone** - The Time zone where the Dealer's business resides.
- **Country, Local** - The country and language for the Dealer.
- **Type** - Dealer or Sub-dealer.
- **Accounting Company and ID** - If applicable which accounting ID and system this dealer links to in the Accounting system(s).
- **Sub Affiliate ID -** Related to Accounting integration.
- **Monitoring Status -** Normal or Inactive. Inactive dealer's do not bring alarms from any of their accounts to alarm operators for management.

- **Address** - When available, displays the address of the Dealer.

Contacts (Contact Points)

Lists the contact phone number(s), email(s), and Web address(es) applicable for the dealer record.

Dealer Options

The Dealer Options allow setting items related to the Dealer that apply to all the customers under the dealer.

- **Enable NotifyMe** - When the monitoring company has licensing for NotifyMe, the individual dealers may have this enabled on their dealer record.
- **Allow Customers/Customer Contacts to put jobs on test**- When enabled, the dealer is allowing their customers to place their own accounts On Test without dealer interaction.
- **Monitoring Group**- If the monitoring company has licensing for additional monitoring groups, the dealer's may have all their accounts housed under a separated group. This is often done when the dealers have special contracts to either monitor themselves or have upgraded service handling within the monitoring company. For example, if a Department of Defense (DoD) account may only allow DoD authorizies operators to manage their alarms, they will have a separate monitoring group and, likely a dealer, to manage those accounts when processing alarms.
- **Third-Party Billing**
    - **A/R Company** and **A/R ID** - When necessary, this defines the accounting company and Accounts Receivable ID to use when providing billing to the dealer.
- **Time Format Dealer Options**
    - **Time Format** - Determines if the reports produced from Manitou are delivered in AM/PM or 24 time format.
    - **Email Address to Use** - When applicable, this overrides the reply to email address when sending reports to this dealer's customers. *This requires an email address applied to the dealer within the Contacts card*.