

# Account and Entity Types

There are different record types in Manitou, listed below, detail these elements.

The account records include:

- **Customer – Monitored Location.**
    - **Commercial** - Business Monitored location. This can include any non-residential records.
    - **Residential** - A privately owned monitored location where people live.
  - **Dealer – Business installing, managing, and offering monitoring services to Customers.**
  - **Authority – Emergency response organization.** Known as AHJ (Authority Having Jurisdiction), PSAP (Public Safety Answering Point), or specific authority types.
    - **Police** - Responding authority for Burglary and Intrusion related issues.
    - **Fire** - Responding authority to manage fire alarms.
    - **Medical** - Sometimes under Fire or Police authorities, respond to medical related alarms.
  - **Agency – Businesses that may access monitored locations to offer some sort of service**(for example, cleaning service or cash transportation service).
  - **Branch – Group used to further subdivide accounts either for an organization or regional management.** Like Dealer, without the ability to program alarm types.
  - **Monitoring Company – The Alarm Monitoring business.**
  - **Global Keyholder – Individuals who may reside on multiple entity records**
  - **TX Types –** This allows for the designation of a specific set of **Transmitter Types** used by the system. This is useful when dealing with a large entity using numerous Transmitter Types.
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