Custom Dashboards

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Note: The Custom Dashboard is only available at the Monitoring Company level.

Overview

With the Custom Dashboard you can tailor one or more dashboard views to fit your needs and wants, for example, you can add the following:

- Widgets, for example, Alarm Queues, Clocks, Customer Watch Lists, and Weather Charts.
- Alarm Counts, for example, Alarm Priority Levels.
- Statistics, for example, New Alarms, Manually Closed Alarms, and Maximum Customer Users Allowed.
- External data which is third-party data in the form of a table for the dashboard to interpret and display. **Note:** This is an additionally licensed feature and is not available in BoldNet Neo.
- Health which reads the server environmental information.

Additionally, you can:

- Select Themes, for example, a Dark or Light Theme.
- Select how you display data, for example, Bars, Pie Charts, and Tables.
- Set the Axis Value for a given display.
- Use the Health option which monitors the server environmental information. Features of Custom Dashboards and Layouts

Dashboards

Click the **Edit** icon to manage dashboards. When you click the icon, the **Layout Design** card appears. On this card you can:

- Select a Layout to edit.
- Add, Remove, and Import a Layout.
- Set a Default Layout.
- Provide a Description for the Layout.
- Set a Refresh Interval in seconds. The minimum refresh time is five seconds.

Layouts

Click the **Select Data** icon to manage a particular layout. When you click the icon, the

Select Data card appears. On this card you can:

- Select the display type for the data, for example, Bar chart, Pie chart, or Table.

- Type a Title for the layout display.

- Search for and filter a Description, for example, Priority 1 Alarms.

- Select a Theme.

- Change the Depth and 3D Angle of the display.

- Select and manage Widgets, Alarm Counts, Statistics, and External data.

- Adjust the numerical scale of the Value Axis on certain charts, for example, a Bar chart, by setting the Minimum and Maximum values for the display.

- Filter data on Donut charts, for example, if you are displaying Priority Alarms 1 through 5, you can select from the list related on the Donut chart to include or exclude different levels of priority alarms.

Change labels of Layouts by clicking the **Change Labels** icon. This option can be especially useful if labels overlap with one another on the layout display.

- Move Layouts simply by using the drag-and-drop operation on the dashboard. Note that some layouts will auto adjust in size based on what column or row you place the item.

- Get specific details on a chart by pausing your pointing device over a specific area of the chart. For example, if you pause your pointing device on a single bar of a Bar chart, an exact count of alarms by postal code appears.