My Dashboard

Last Modified on 03/29/2024 12:20 pm EDT

Once you log on to Manitou 2.0, the **My Dashboard** is the first window to appear which provides a "snapshot" of important data and alarms. From this view you can use a standard dashboard or create one or more custom dashboards. The following options are available from the **My Dashboard**:

Home Desktop

In Data Entry mode, the options are:

• My Dashboard - Returns you to the Home panel, Recent Customer card, and

Statistics from within the system.

- Current A list of recent accounts you've opened from which you can select.
- Open Account options for the currently selected account. Standard Dashboard

The Standard Dashboard provides the following information:

Recent Customers

This is a selectable list of the most recent Customer accounts you've viewed or worked on. If you select a Customer, you have access to Customer related **Details**, **Contacts**, **Customer Activity Log**, **On Test information**, and **System** information.

Recent Alarm Customers

This is a selectable list of the most recent Customer accounts that have been "in alarm." If you select a Customer, you have access to Customer related **Details**, **Contacts**, **Customer Activity Log**, **On Test information**, and **System** information.

Customer Watch List

This is a selectable list of Customer accounts that are on a Watch List meant to be easily accessible for close monitoring of events. If you select a Customer, you have access to Customer related **Details**, **Contacts**, **Customer Activity Log**, **On Test information**, and **System** information.

Statistics

You can view and select **Customer Counts**, **Customer Status Summary**, and **Customer TX Summary** information from where you can navigate through more detailed statistical information for a selected Customer.

- **Customer Counts** Lists the total number of Active, Inactive, Pending, and Deactivated Customers (includes a related pie chart).
- Customer Status Summary Lists the number of Customers in various conditions within alarm monitoring,

maintenance, permits, and so on.

• Customer TX Summary – Lists the number of transmitters in various conditions.

Note: You can filter the statistics by selecting All Customers, Customers with No Dealer, and Customers with No Branch from All Customers.