

# Bold Launcher

Last Modified on 03/29/2024 12:05 pm EDT

This Windows utility **N** resides in the system tray and launches local files or applications on request.

**Note:** If you don't have the Local Utility Service or the Bold Launcher running, you will get the following error (and/or ones like it) under the following conditions:

1. Open a Customer with a contact that has a phone number.
2. Click the phone icon beside the number.
3. Press the Enter key on your keyboard.

1. Note the following error: Status: Error

Duration: 00:00:00

Message: SignalR: Connection must be started before data can be sent. Call .start() before.send()