## **Bold Launcher**

This Windows utility N resides in the system tray and launches local files or applications on request.

**Note:** If you don't have the Local Utility Service or the Bold Launcher running, you will get the following error (and/or ones like it) under the following conditions:

- 1. Open a Customer with a contact that has a phone number.
- 2. Click the phone icon beside the number.
- 3. Press the Enter key on your keyboard.

Note the following error: Status: Error

Duration: 00:00:00

Message: SignalR: Connection must be started before data can be sent. Call .start() before.send()