

Bold Local Utility Service

Last Modified on 03/29/2024 12:03 pm EDT

This Windows service handles the background communication between the workstation and the Manitou server system. It passes the Workstation ID to the Application Server for authentication and verification against the authorized workstation's data within the Supervisor Workstation.

Important: You must stop this service when updating Manitou 2.0. To stop the Bold Local Utility Service, do the following:

1. Open the Windows Task Manager.
2. Click the **Services** tab.
3. Right-click **BOLD_LOCAL_UTIL** and click **Stop** from the shortcut menu.

Note: If you don't have the Local Utility Service or the Bold Launcher running, you will get the following error (and/or ones like it) under the following conditions:

1. Open a Customer with a contact that has a phone number.
2. Click the phone icon beside the number.
3. Press the Enter key on your keyboard.
 1. Note the following error: Status: Error

Duration: 00:00:00

Message: SignalR: Connection must be started before data can be sent. Call .start() before.send()