

SWS - Getting Started

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Welcome

This manual is intended to provide instruction and reference for core features and functions within the Manitou Supervisor Workstation (SWS). SWS allows Supervisors to efficiently perform the following functions:

- View the alarm queue to display the current alarm traffic and Operator Response information.
- Define access permissions for user groups and users that can be applied to limit certain aspects of Manitou functionality.
- Change and customize Event Codes and Categories.
- Manage system hardware.
- Monitor all system functions and resources.
- Receive warnings and error messages.

Manitou CS 2.X.X System Requirements

Please have the following components in place before upgrading:

Database Drive Space Allocation

- You will need to have enough disk space to double the current size of your existing Manitou Database. For example, if your current Manitou Database is 20 GB you will want to have at least 20 GB of free space on that drive.
- Installation of a Verified SSL Certificate for BoldNet
- If you plan to use BoldNet, you will need to have an SSL Certificate installed. This certificate must be verified by a trusted root authority.
- Latest Microsoft Windows Updates
- Latest Microsoft .NET 4.XX
- Microsoft Windows Server 2012 R2 or higher
- You need to be running Windows Server 2012 R2 or higher on all machines hosting Manitou applications, components and/or services. We recommend, however, that you run Microsoft Windows Server 2019 or higher.
- Microsoft Windows XP Professional or higher
- If you are running any Manitou services on a Workstation (e.g., publishing that requires a faxing service), you will need to run Windows 10 Professional or higher. If you are not running any Manitou services on your Workstation, we still recommend running Microsoft Windows 10 Professional or higher.
- A monitor and graphics card that supports resolution of 1920 X 1080

You will need to stop data entry during the upgrade!!

Getting Started

Logging into SWS

Perform the following steps to log into SWS:

Double-click the SWS icon:



Which will bring up the SWS login screen:



Enter the User ID and Password, then click **OK**.

The SWS window displays as shown below:

