

Creating a Dealer System Account

Last Modified on 10/31/2023 12:12 pm EDT

Dealer system accounts have multiple purposes. They can be a “home for orphaned signals,” when the dealer has a Transmitter ID Range, they can house Open/Close Schedules that can be linked to their customer records, and you can create Reminders for use on multiple customer records. The following are the steps required to create a Dealer System Account.

Instructions:

1. Create a New Customer with a USER ID that is easy to identify as the Dealer’s System Account.
2. Be sure to pick the Dealer where this account is tied.
3. On the Name & Address page
 - Select the customer Type of Commercial
 - Select Account Type of System.
 - Enter the Dealer’s Full Company Name.
4. Click Finish.

The screenshot shows a form for creating a new customer. At the top, there are two radio buttons: "Create new Customer" (selected) and "Copy from Existing Customer". Below this, the form fields are as follows:

- Customer ID: SAFEANDSOUND_DS
- Accounting Company: (dropdown menu)
- Accounting Number: (text input with search icon)
- Country: United States of America
- Time Zone: GMT-07:00 - Mountain Time (US & Canada)
- Language: English (United States)
- Dealer: SNS - Safe & Sound Security (dropdown menu with value 1)
- Monitoring Status: Active

At the bottom right of the form, there are two buttons: "CANCEL" and "NEXT".

Additional Notes:

- There is no need for an address on a System Account. Just an ID, Name, and type of System.
- Each Dealer may have ONLY ONE system account.

Some example account IDS:

- AAAA_SECURITY_DS
- DS_ACMEALARMS
- ACMEALARMS_DS

