

Script Message Codes

Manitou Script Messages enables users to dynamically add information from the account and alarm history for sending messages and creating action patterns to leverage logic and inform alarm operations. The following is a listing of the available Script messages in Manitou.

| Code | Script Title | Description |
|------|---------------------------|---|
| {DN} | Alarm Event Date/Time | Local Time Zone |
| {DT} | Event Date | Date Event Arrived in Manitou |
| {TM} | Event Time | Time the Event arrived in Manitou |
| {DU} | Alarm Event Date/Time | Universal (UTC) Time |
| {AT} | Alarm Event audible type | Silent or Audible |
| {ET} | Event Description | Plain Text of the Event presented to Manitou |
| {PR} | Event Pirority | Priorities (1-99) |
| {DE} | Event Code | Translated Event presented to Manitou. |
| {CA} | Event Cateogry | Category where the event resides. |
| {AR} | Event Area | The Area or Partition upon which the event resides. |
| {AD} | Area Description | Plain Text describing the Area (or Partition) |
| {ZN} | Event Zone | The zone/point upon which the event arrived. |
| {ZD} | Zone Description | Plain Text describing the Zone/Point |
| {PO} | Point ID | The further description of the Event from the TX, or customer Programming. |
| {CM} | Event Comment | Any text tied to the event or the USER name assigned to the User number. |
| {FE} | FEP Number | Front End Processor that sent the Event into Manitou. |
| {RE} | Receiver Number | Receiver that communicated the event into Manitou |
| {LI} | Line Number | The Receiver Line that received the Event into the Receiver. |
| {RL} | Receiver Line Prefix | The identifier that is applied to the Event to direct to Customer Accounts. |
| {TX} | Transmitter ID | The monitored panel identification number. |
| {TT} | Transmitter Type | The default communications type for the transmitter. |
| {CN} | Customer ID | The customer Record Identifier. |
| {NA} | Customer Name | Plain text description of the Customer Record. |
| {A1} | Customer Address Line 1 | Primary Street Address of the Monitored site. |
| {A2} | Customer Address Line 2 | The Secondary address (unit, suite, apt,..) of the Monitored site. |
| {A3} | Customer Address Line 3 | If necessary and in use. |
| {CS} | Customer Cross Street | Locates the value within the monitored site record for Cross street. |
| {CV} | Customer Subdivision | Locates the value within the monitored site record for Subdivision. |
| {AC} | Customer City/Town | Retrives the monitored site's city value. |
| {AS} | Customer State/Province | Retrieves the monitored site's State or Province value. |
| {AP} | Customer Zip/Postal Code | Retrieves the monitored site's Zip, postal, or post code. |
| {CC} | Customer Class Code | Retrieves the Class code on the monitored record. |
| {CG} | Customer Group Code | Retrieves the Group code on the monitored record. |
| {PH} | Customer Telephone number | Retrieves the primary phone number on the monitored account. |

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| {BC} | Customer A/R Company | Retrieves the Accounting company on the monitored account. |
| {BN} | Customer A/R Number | Retrieves the Accounting ID for the monitored account. |
| {AN} | Alarm Company Name | Retrieves the configured name of the Monitoring company. |
| {RN} | Callback Phone number | Retrives the phone number with the callback identifier. |
| {DI} | Dealer ID | Retrieves the Dealer ID from the monitored record. |
| {DL} | Dealer Name | Retrieves the Dealer Name from the monitored record. |
| {BI} | Branch ID | Retrieves the Branch ID from the monitored Account |
| {BR} | Branch Name | Retrieves the Branch Name from the monitored Account |
| {PT} | Panel Type | Retrieves the Panel Type for the applicable system on the monitored account. |
| {PD} | Panel Description | Retrieves the Panel Description for the applicable system on the monitored account. |
| {YN} | System Number | Retrieves the System number for the applicable system on the monitored account. |
| {YD} | System Description | Retrieves the System description for the applicable system on the monitored account. |
| {YT} | System Type | Retrieves the System Type for the applicable system on the monitored account. |
| {YI} | System ID | Retrieves the System ID for the system on the customer record. |
| {SN} | Event Sensor | Retrieves the Sensor from the Customer or Transmitter programming. |
| {DV} | Event Device ID | Retrieves the Device ID related to the incoming event. |
| {DD} | Event Device Description | Retrieves the Device description related to the incoming event. |
| {SC} | Event Sector | Retrieves the sector number for the event related to the incoming event. |
| {SD} | Event Sector Description | Retrieves the sector details for the event related to the incoming event. |
| {UC} | Contact Name | Retrives the related contact person's name from within the monitored account. |
| {UP} | Contact's Contact Point | Retrieves the details fo the contact person's contact point (email, phone, etc.) |
| {UT} | Contact's Contact Point Type | Retrieves the details fo the contact person's contact point (email, phone, etc.) |
| {US} | Contact's Subtype Description | How the person is listed based on their type. |
| {UD} | Contact's Contact ID | When global, retrieves the ID for the Global contact. |
| {VR} | Event Confirmed Status | Verifies if an alarm event is confirmed. |
| {UL} | UL Grade | Retrieves the UL Grade on the monitored record. |
| {RT} | UL Response Time | Retrieves the UL Response time for the monitored record. |
| {UI} | User/Operator ID | Returns the User or Operator ID for the log details. |
| {RD} | Report Description | Inserts the report description into an outgoing email. |
| {AF} | Attach Data File | When applicable the command locates and includes the binary file available. |
| {ME} | Serial Number | Returns the Serial number of the monitored site record. |
| CLOG{0} | Current Month Customer Log | Returns values from the Current month's Customer Activity log. |

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| CLOG{1} | Previous Month Customer Log | Returns values from the Previous (1) month Customer Activity log. <i>Each subsequent month looks back that many months.</i> |
| {U1}... {Unnn} | User Defined Field | Returns the value of the numbered User defined field. |

Additional Notes:

- {CM} is used most often for including the User number or Name on Open/Close and other “user” events.
- When using DNIS {L} presents the number 999 for the line.
- {RN} references a callback number housed on either the dealer or Monitoring company record.
- {RD} is only for use on the outgoing script for Emails of Reports. Also, no other codes will auto-format within this script message.

The linked spreadsheet allows the ability to search for specific key words to narrow the list.

[ScriptMessageCodes.xlsx](#)