

Script Message Codes

Manitou Script Messages enables users to dynamically add information from the account and alarm history for sending messages and creating action patterns to leverage logic and inform alarm operations. The following is a listing of the available Script messages in Manitou.

Code	Script Title	Description
{DN}	Alarm Event Date/Time	Local Time Zone
{DT}	Event Date	Date Event Arrived in Manitou
{TM}	Event Time	Time the Event arrived in Manitou
{DU}	Alarm Event Date/Time	Universal (UTC) Time
{AT}	Alarm Event audible type	Silent or Audible
{ET}	Event Description	Plain Text of the Event presented to Manitou
{PR}	Event Pirority	Priorities (1-99)
{DE}	Event Code	Translated Event presented to Manitou.
{CA}	Event Cateogry	Category where the event resides.
{AR}	Event Area	The Area or Partition upon which the event resides.
{AD}	Area Description	Plain Text describing the Area (or Partition)
{ZN}	Event Zone	The zone/point upon which the event arrived.
{ZD}	Zone Description	Plain Text describing the Zone/Point
{PO}	Point ID	The further description of the Event from the TX, or customer Programming.
{CM}	Event Comment	Any text tied to the event or the USER name assigned to the User number.
{FE}	FEP Number	Front End Processor that sent the Event into Manitou.
{RE}	Receiver Number	Receiver that communicated the event into Manitou
{LI}	Line Number	The Receiver Line that received the Event into the Receiver.
{RL}	Receiver Line Prefix	The identifier that is applied to the Event to direct to Customer Accounts.
{TX}	Transmitter ID	The monitored panel identification number.
{TT}	Transmitter Type	The default communications type for the transmitter.
{CN}	Customer ID	The customer Record Identifier.
{NA}	Customer Name	Plain text description of the Customer Record.
{A1}	Customer Address Line 1	Primary Street Address of the Monitored site.
{A2}	Customer Address Line 2	The Secondary address (unit, suite, apt,...) of the Monitored site.
{A3}	Customer Address Line 3	If necessary and in use.
{CS}	Customer Cross Street	Locates the value within the monitored site record for Cross street.
{CV}	Customer Subdivision	Locates the value within the monitored site record for Subdivision.
{AC}	Customer City/Town	Retrives the monitored site's city value.
{AS}	Customer State/Province	Retrieves the monitored site's State or Province value.
{AP}	Customer Zip/Postal Code	Retrieves the monitored site's Zip, postal, or post code.
{CC}	Customer Class Code	Retrieves the Class code on the monitored record.
{CG}	Customer Group Code	Retrieves the Group code on the monitored record.
{PH}	Customer Telephone number	Retrieves the primary phone number on the monitored account.

{BC}	Customer A/R Company	Retrieves the Accounting company on the monitored account.
{BN}	Customer A/R Number	Retrieves the Accounting ID for the monitored account.
{AN}	Alarm Company Name	Retrieves the configured name of the Monitoring company.
{RN}	Callback Phone number	Retrieves the phone number with the callback identifier.
{DI}	Dealer ID	Retrieves the Dealer ID from the monitored record.
{DL}	Dealer Name	Retrieves the Dealer Name from the monitored record.
{BI}	Branch ID	Retrieves the Branch ID from the monitored Account
{BR}	Branch Name	Retrieves the Branch Name from the monitored Account
{PT}	Panel Type	Retrieves the Panel Type for the applicable system on the monitored account.
{PD}	Panel Description	Retrieves the Panel Description for the applicable system on the monitored account.
{YN}	System Number	Retrieves the System number for the applicable system on the monitored account.
{YD}	System Description	Retrieves the System description for the applicable system on the monitored account.
{YT}	System Type	Retrieves the System Type for the applicable system on the monitored account.
{YI}	System ID	Retrieves the System ID for the system on the customer record.
{SN}	Event Sensor	Retrieves the Sensor from the Customer or Transmitter programming.
{DV}	Event Device ID	Retrieves the Device ID related to the incoming event.
{DD}	Event Device Description	Retrieves the Device description related to the incoming event.
{SC}	Event Sector	Retrieves the sector number for the event related to the incoming event.
{SD}	Event Sector Description	Retrieves the sector details for the event related to the incoming event.
{UC}	Contact Name	Retrieves the related contact person's name from within the monitored account.
{UP}	Contact's Contact Point	Retrieves the details for the contact person's contact point (email, phone, etc.)
{UT}	Contact's Contact Point Type	Retrieves the details for the contact person's contact point (email, phone, etc.)
{US}	Contact's Subtype Description	How the person is listed based on their type.
{UD}	Contact's Contact ID	When global, retrieves the ID for the Global contact.
{VR}	Event Confirmed Status	Verifies if an alarm event is confirmed.
{UL}	UL Grade	Retrieves the UL Grade on the monitored record.
{RT}	UL Response Time	Retrieves the UL Response time for the monitored record.
{UI}	User/Operator ID	Returns the User or Operator ID for the log details.
{RD}	Report Description	Inserts the report description into an outgoing email.
{AF}	Attach Data File	When applicable the command locates and includes the binary file available.
{ME}	Serial Number	Returns the Serial number of the monitored site record.
CLOG{0}	Current Month Customer Log	Returns values from the Current month's Customer Activity log.

CLOG{1}	Previous Month Customer Log	Returns values from the Previous (1) month Customer Activity log. <i>Each subsequent month looks back that many months.</i>
{U1}... {Unnn}	User Defined Field	Returns the value of the numbered User defined field.

Additional Notes:

- {CM} is used most often for including the User number or Name on Open/Close and other “user” events.
- When using DNIS {LI} presents the number 999 for the line.
- {RN} references a callback number housed on either the dealer or Monitoring company record.
- {RD} is only for use on the outgoing script for Emails of Reports. Also, no other codes will auto-format within this script message.

The linked spreadsheet allows the ability to search for specific key words to narrow the list.

[ScriptMessageCodes.xlsx](#)