

Customer Services

The **Customer Services** report returns a listing of customers and the services (also known as Monitoring Types) linked to their records.

Customer Services

Customer Services report

Title: Customer Services Priority: 6 MAIN DISTRIBUTION

From: _____ To: _____

Customer ID: _____ Q # Customer ID: _____ Q #

Customer Name: _____

Dealer ID: _____ ▾ Dealer ID: _____ ▾

Branch ID: _____ ▾ Branch ID: _____ ▾

Group: _____

Class: _____ ▾

Date: 09/11/2024 00:00 09/11/2024 23:59

Include chargeable services only **Group by:** **Order by:** **Summary totals:**

Customer Customer ID None

Dealer Customer Name By service

Branch By charge code

Both

[OPTIONS](#) [ADVANCED](#) [PREVIOUS](#) [NEXT](#) [DISPLAY NOW](#) [DOWNLOAD \(PDF\)](#) [DOWNLOAD \(RTF\)](#) [SEND EMAIL](#)

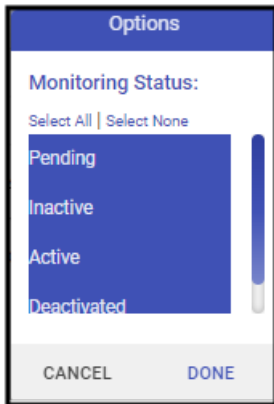
Report Parameters

- **Customer ID** - Filters which customer, or range of customers to include in the report results. Please note, that the report server searches the database numerically if you are searching for a range.
- **Customer Name** - Filters the report results based on the name, or range of names of a customer. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- **Dealer ID** - Filters results based on which dealer, or range of dealers, to include.
- **Branch ID** - Filters results based on which branch, or range of branches, to include.
- **Group Code** - Filters the report results based on which **Group code**, or range of codes, applied to accounts, to include.
- **Class Code** - Filters the report results based on which **Class code**, or range of codes, applied to the accounts, to include.
- **Date** - When selected, filters the report results based on the date(s)/time(s) selected.

- **Include chargeable services only** - Filters the results for only the services noted with the Charge checkbox enabled.
- **Group by** - Determines how the report result are grouped.
- **Order by** - Determines the order customer records show within the results.
- **Summary totals** - Determines how the groups show their totals.

Options

The options allow for additional filtering of the report results based on the Monitoring Status.



Advanced

The advanced selection allows the filtering by address or User Defined fields.

