Maintenance Reports

The Maintenance Report section contains the reports that apply to account and system maintenance. The reports available in Manitou under Maintenance Reports are:

Maintenance

Access Control Card Lookup

Access Control Cards / Pins

ASAP Validate

Audit Trail

Billing Reconciliation

Customer Add/Del

Customers With Transmiter Type

Maintenance Issues

Permit Exception

Permit Expiration

Where Used On Contact List

- **Access Control Card Lookup—**This report lists the cards listed in Manitou and is used specifically for accounts licensed for access control. Access control data is housed in Manitou.
- **Access Control Cards / Pins—These** are Used specifically for accounts licensed for Access Control and have Access Control data housed in Manitou. This report lists the cards with the PIN details.
- **ASAP Validate** - Used for companies licensed for ASAP to PSAP automated notifications to the responding Authorities. Bulk validation of customers with The Monitoring Association (TMA) ASAP re-transmission to authorities.
- **Audit Trail** - Reports on the edits made to records within Manitou.
- **Billing Reconciliation** - Produces a list of customers that have inconsistent billing setup information between SedonaOffice and Manitou. This requires SedonaOffice licensing and integration.
- **Customer Add/Del -** The Customer Add/Delete report lists the accounts added and removed within the time frame defined.   Deletion includes any status changes from Active to Inactive or Deactivated.
- **Customers with Transmitter Type** - Lists the accounts based on the Transmitter Type(s) selected.
- **Maintenance Issues -** Returns all Maintenance issues based on the parameters set.
- **Permit Exception** - Notes any accounts that have an exception regarding the requirement of the account's applied Authority and the lack of a permit on the customer record.
- **Permit Expiration** - Lists any accounts with an expiration date within the time frame defined. This does not list expired permits that are currently expired.
- **Where Used on Contact List** - This report helps companies find what accounts list the specified entities.