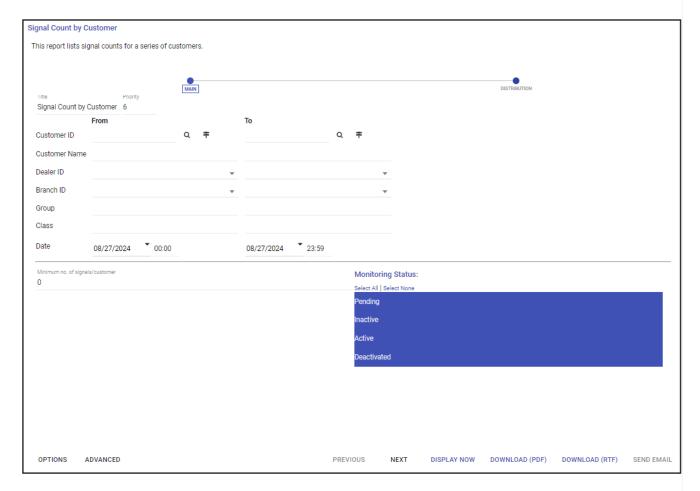
Signal Count by Customer

The **Signal Count by Customer** report produces how many Signals, Alarms, and Ignored Signals tripped by account for the account(s) and dates selected.

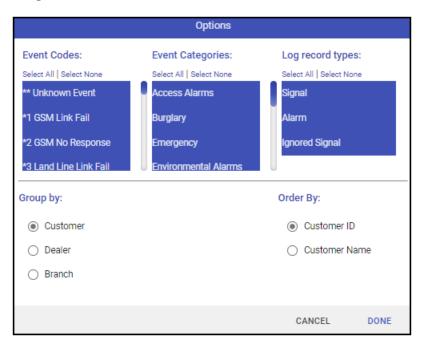


Report Parameters

- **Customer ID** Which customer, or customers, to include. Please note, the system searching numerically if you are searching for a range.
- Customer Name Which Customer Name, or Names, to locate. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- Dealer ID Which dealer, or dealers, to include.
- Branch ID Which branch, or branches, to include.
- Group Code Which Group code, or codes, applied to accounts, to include.
- Class Code Which Class code, or codes, applied to the accounts, to include.
- Signal Date Range of dates to look for the items.
- Minimum number of signals/customer Whole number of events per customer to be included within the report.
- Monitoring Status Which accounts to include based on their state.
 - Pending New Account not yet active.
 - Inactive Non-monitored account that receives signals.

- Active Monitored Account
- Deactivated Non-monitored, non-logged account.

Options



- Event Codes Filter for specific events.
- Event Categories Filter for specific Event Categories.
- Log Record Types Signal, Alarm, Ignored Signal
 - Signals Events that log to account history and do not display to an alarm operator.
 - Alarms Events that present to alarm operators.
 - **Ignored Signals** Events that through signal programming were ignored as alarms and logged to the account activity history.
- Group by Chooses how the group the records returned.
- Order By Chooses the ordering of the report results.

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.

