

Signal Count by Customer

The **Signal Count by Customer** report produces how many Signals, Alarms, and Ignored Signals tripped by account for the account(s) and dates selected.

Signal Count by Customer

This report lists signal counts for a series of customers.

Priority: **MAIN** | DISTRIBUTION

Title: Signal Count by Customer 6

From: To:

Customer ID:

Customer Name:

Dealer ID:

Branch ID:

Group:

Class:

Date: 08/27/2024 00:00 to 08/27/2024 23:59

Minimum no. of signals/customer: 0

Monitoring Status: Select All | Select None

Pending

Inactive

Active

Deactivated

OPTIONS ADVANCED PREVIOUS NEXT DISPLAY NOW DOWNLOAD (PDF) DOWNLOAD (RTF) SEND EMAIL

Report Parameters

- **Customer ID** - Which customer, or customers, to include. Please note, the system searching numerically if you are searching for a range.
- **Customer Name** - Which Customer Name, or Names, to locate. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- **Dealer ID** - Which dealer, or dealers, to include.
- **Branch ID** - Which branch, or branches, to include.
- **Group Code** - Which **Group code**, or codes, applied to accounts, to include.
- **Class Code** - Which **Class code**, or codes, applied to the accounts, to include.
- **Signal Date** - Range of dates to look for the items.
- **Minimum number of signals/customer** - Whole number of events per customer to be included within the report.
- **Monitoring Status** - Which accounts to include based on their state.
 - **Pending** - New Account not yet active.
 - **Inactive** - Non-monitored account that receives signals.

- **Active** - Monitored Account
- **Deactivated** - Non-monitored, non-logged account.

Options

Options

Event Codes: <small>Select All Select None</small> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">** Unknown Event</div> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">*1 GSM Link Fail</div> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">*2 GSM No Response</div> <div style="background-color: #2e5496; color: white; padding: 5px;">*3 Land Line Link Fail</div>	Event Categories: <small>Select All Select None</small> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">Access Alarms</div> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">Burglary</div> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">Emergency</div> <div style="background-color: #2e5496; color: white; padding: 5px;">Environmental Alarms</div>	Log record types: <small>Select All Select None</small> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">Signal</div> <div style="background-color: #2e5496; color: white; padding: 5px; margin-bottom: 5px;">Alarm</div> <div style="background-color: #2e5496; color: white; padding: 5px;">Ignored Signal</div>
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Group by: <input checked="" type="radio"/> Customer <input type="radio"/> Dealer <input type="radio"/> Branch	Order By: <input checked="" type="radio"/> Customer ID <input type="radio"/> Customer Name
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CANCEL
DONE

- **Event Codes** - Filter for specific events.
- **Event Categories** - Filter for specific Event Categories.
- **Log Record Types** - Signal, Alarm, Ignored Signal
 - **Signals** - Events that log to account history and do not display to an alarm operator.
 - **Alarms** - Events that present to alarm operators.
 - **Ignored Signals** - Events that through signal programming were ignored as alarms and logged to the account activity history.
- **Group by** - Chooses how the group the records returned.
- **Order By** - Chooses the ordering of the report results.

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.

Advanced

	From	To
City	<input type="text"/>	<input type="text"/>
State	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> CS Holds Keys <input type="checkbox"/>		

CANCEL
DONE

