Handled Signals by Operator

The **Handled Signals by Operator** report provides a list of the accounts and signals processed by operators.
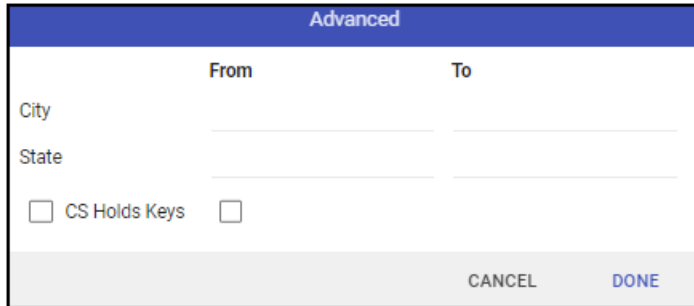

Report Parameters

- **Customer ID** - Which customer, or customers, you wish to include. Please note, the system searching numerically if you are searching for a range.
- **Customer Name** - Which Customer Name, or Names, you seek. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
- **Dealer ID** - Which dealer, or dealers, to include.
- **Branch ID** - Which branch, or branches, to include.
- **Group Code** - Which Group code, or codes, applied to accounts, to include.
- **Class Code** - Which Class code, or codes, applied to the accounts, to include.
- **User ID** - Chooses who, or what range of people, to include.
- **Date** - Range of dates to look for these items.
- **Monitoring Status** - Which accounts to include based on their state.
  - **Pending** - New Account not yet active.
  - **Inactive** - Non-monitored account that receives signals.
  - **Active** - Monitored Account

- o **Deactivated** - Non-monitored, non-logged account.
- **Customer Type** - Determines the type of customer to include in the report.
- **Panel Types** - When available, determines which panel types to include in the report.

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.