

Daily Signals

The Daily Signals report lists the events reporting by their type and grouped by the day. This is often used for troubleshooting reports, such as Late to Test, Undefined, Unknown, and Activation Alarms.

Daily Signals

This report lists daily signals logged to the customer account by day or series of days.

MAIN DISTRIBUTION

Title: Daily Signals Priority: 6

From: Customer ID, Customer Name, Dealer ID, Branch ID, Group, Class Date: 08/27/2024 00:00 To: Customer ID, Customer Name, Dealer ID, Branch ID, Group, Class Date: 08/27/2024 23:59

Include Customer Name Include details Filter by Contacted Types Page breaks

Output Format: Long Normal Detail

Group By: Date Dealer Branch

Log Record Types: Signal Alarm Ignored Signal

Monitoring Status: Pending Inactive Active

Summary: None Each Day Grand Totals Only

OPTIONS ADVANCED PREVIOUS NEXT DISPLAY NOW DOWNLOAD (PDF) DOWNLOAD (RTF) SEND EMAIL

Report Parameters

- **Customer ID** - Which customer, or customers, to include. Please note, the system searching numerically if you are searching for a range.
 - **Customer Name** - Which Customer Name, or Names, to locate. This is rarely used alone and will load with the customer name values after selecting the Customer ID.
 - **Dealer ID** - Which dealer, or dealers, to include.
 - **Branch ID** - Which branch, or branches, to include.
 - **Group Code** - Which **Group code**, or codes, applied to accounts, to include.
 - **Class Code** - Which **Class code**, or codes, applied to the accounts, to include.
 - **Date** - Range of dates to look for the items.
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- **Include Customer Name** - Produces the Customer Name within the report results.
 - **Include Details** - Provides the details of the event.
 - **Filter by Contacted Types** - Filters the report by the types of contacts made.

- **Page Breaks** - Splits between customers with a page break.
- **Output Format**
 - **Normal - Default** and most condensed
 - **Long** - Signal/Alarm string presented as seen in the default alarm history.
 - **Detail** - Clearest Signal/Alarm details. Best for sending to end customers.
- **Group By**
 - **Date - Default** - Results display in date order.
 - **Dealer** - Results display grouped by Dealer.
 - **Branch** - Results display grouped by Branch.

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- **Log Record Types**
 - **Signals** - Events that log to account history and do not display to an alarm operator.
 - **Alarms** - Events that present to alarm operators.
 - **Ignored Signals** - Events that through signal programming were ignored as alarms and logged to the account activity history.
 - **Monitoring Status**
 - **Pending** - New Account not yet active.
 - **Inactive** - Non-monitored account that receives signals.
 - **Active** - Monitored Account
 - **Deactivated** - Non-monitored, non-logged account.
 - **Summary** - Produce summary counts with the results.
 - **None** - No summary
 - **Each Day - Default** - Summary for each day in the report.
 - **Grand Totals** - Final summary at the end of the report.

Options

Options allow the additional filtering of the report by Event Codes, Event Categories, Contacted Types, Resolution codes, and Customer Types.

Options

Event Codes: <small>Select All Select None</small> <div style="background-color: #0056b3; color: white; padding: 2px;">** Unknown Event</div> <div style="background-color: #0056b3; color: white; padding: 2px;">*1 GSM Link Fail</div> <div style="background-color: #0056b3; color: white; padding: 2px;">*2 GSM No Response</div> <div style="background-color: #0056b3; color: white; padding: 2px;">*3 Land Line Link Fail</div>	Event Categories: <small>Select All Select None</small> <div style="background-color: #0056b3; color: white; padding: 2px;">Access Alarms</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Burglary</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Emergency</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Environmental Alarms</div>	Contacted Types: <small>Select All Select None</small> <div style="background-color: #0056b3; color: white; padding: 2px;">Police</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Fire</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Medical</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Agency</div>
Resolution Codes: <small>Select All Select None</small> <div style="background-color: #0056b3; color: white; padding: 2px;">Actual Alarm</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Closed by Auto Client</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Company Caused</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Customer Caused</div>	Customer Type: <small>Select All Select None</small> <div style="background-color: #0056b3; color: white; padding: 2px;">Residential</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Commercial</div> <div style="background-color: #0056b3; color: white; padding: 2px;">Commercial Fire</div>	

CANCEL
DONE

Advanced

The advanced selection allows the filtering by address or Company User Defined fields.

Advanced

	From	To
City	<input type="text"/>	<input type="text"/>
State	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> CS Holds Keys	<input type="checkbox"/>	

CANCEL
DONE