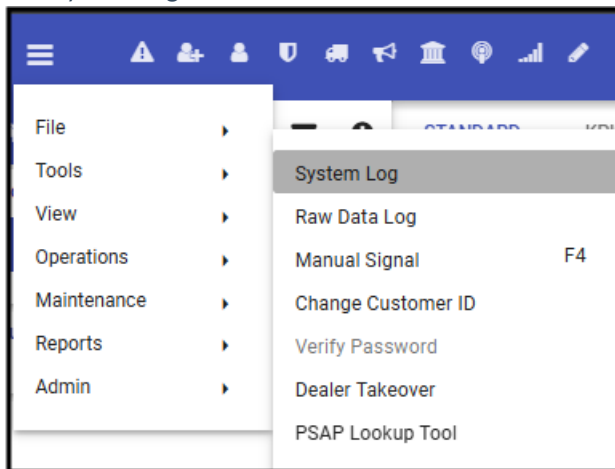


Tools Menu - System Log

The Manitou System Log displays the Manitou system details for a number of items.

System Log

The System Log is found under the Tools menu in Manitou.



Upon loading, the System Log lists the last 24 hours of log activity for all items.

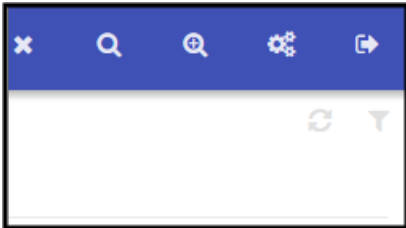
Time	Category	Qualif	Event Text	User ID
02/07/2025 10:39:48	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.	CARYN
02/07/2025 10:39:36	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.	CARYN
02/07/2025 10:36:39	Log On/Log Off	Logged On	Caryn Morgan	CARYN
02/07/2025 10:23:14	Log On/Log Off	Logged Off	Caryn Morgan	CARYN
02/07/2025 09:50:13	Log On/Log Off	Logged On	Caryn Morgan	CARYN
02/07/2025 09:45:19	Log On/Log Off	Logged On	Caryn Morgan	CARYN
02/07/2025 09:34:33	Log On/Log Off	Logged Off	Caryn Morgan	CARYN
02/07/2025 09:29:03	Log On/Log Off	Logged Off	Bold Technologies	BOLD
02/07/2025 09:15:58	Edits	Customer	Delete SUMMITMAIN - Summit Secure Main Office	CARYN
02/07/2025 09:15:58	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:13:25	Alarm Mode	Enter Alarm Mode	Caryn Morgan [Mon Grp: 0, Type: All Types]	CARYN
02/07/2025 09:13:05	Edits	Customer	Edit SUMMITMAIN - Summit Secure Main Office	CARYN
02/07/2025 09:13:05	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:08:51	Edits	Customer	Delete 157 - New Customer A	CARYN
02/07/2025 09:08:51	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:08:50	Edits	Customer	Edit 157 - New Customer A	CARYN
02/07/2025 09:07:33	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:07:32	Edits	Customer	Delete 158 - Customer B	CARYN
02/07/2025 09:07:31	Edits	Customer	Edit 158 - Customer B	CARYN
02/07/2025 09:07:05	Edits	Customer	Delete 159 - Customer C	CARYN
02/07/2025 09:07:05	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:07:04	Edits	Customer	Edit 159 - Customer C	CARYN
02/07/2025 09:06:32	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/07/2025 09:06:31	Edits	Customer	Edit 160 - Customer D	CARYN
02/07/2025 09:06:31	Edits	Customer	Delete 160 - Customer D	CARYN
02/07/2025 09:02:16	Edits	Customer	Edit 160 - Customer D	CARYN
02/07/2025 09:02:15	Edits	Customer	Add 160 - Customer D	CARYN
02/07/2025 09:01:30	Edits	Customer	Add 159 - Customer C	CARYN

Filtering the System Log

In order to best view the data available within the System log, the filter options allows users to focus on the data most

important to them.

1. Click the **Filter funnel** to load the System Log filter.



2. Set the **Filter** values.

A screenshot of the 'System Log Filter' configuration page. It features a blue header with the title 'System Log Filter'. Below the header, there are two rows of date and time selection. The first row shows 'Date From' as 02/07/2025 and 'Time' as 00:00. The second row shows 'Date' as 02/07/2025 and 'Time' as 23:59. There are three checkboxes: 'Reverse' (checked), 'Time Range' (unchecked), and 'Except Time' (unchecked). Below these is a 'Timezone' dropdown menu set to 'Default'. There are three rows for filtering: 'Category' (No Filter), 'Qualif' (No Filter), and 'User ID' (All Users). Each row has a dropdown arrow and an 'Except' checkbox. At the bottom right, there are 'SEARCH' and 'RESET' buttons.

- **Choose** a category (listed below) to filter for or exclude from the results.
- Set the **time frame** as desired.
- Set **how to return** the results.

3. Click **Search**
4. **Review** the results.

When filtering by categories, as noted below, if there are available sub categories, the system allows further selection of their sub values.

Categories in the System Logs

- **Log on/Log off** - Entry and exits into and out of Manitou.
- **Report Server** - Success and failures of the items completed by the Report Server.
- **Publisher** - Success and failures of the items sent to publishing destinations.
- **Watchdog Messages** - Listing of Watchdog messages presented to Manitou.
- **Edits** - Edits made to entities and records within Manitou.
- **Report Scheduler** - Success and failures of the Report Scheduler notices to the Report Server.
- **User Messages** - Listing of communications between users in Manitou.
- **Alarm Mode** - Entry and exit of users into Manitou.
- **Reverse Command** - Successes and failures of reverse commands sent to monitored locations.
- **Miscellaneous** - Instances of revealing private contact points and manual signals created.
- **Edit Detail**

- **PBX Assistant** - Success and failure of items completed through the PBX assistant.

Example System Log Filters

Edits

The Edits is a common filter in the Manitou System Log.

The screenshot shows the 'System Log Filter' interface. It includes date and time selection fields for 'Date From' (02/03/2025, 10:00) and 'Date' (02/07/2025, 15:59). There are checkboxes for 'Reverse' (checked), 'Time Range' (checked), and 'Except Time' (unchecked). The 'Timezone' is set to '[Default]'. The 'Category' dropdown is set to 'Edits' with an 'Except' checkbox checked. The 'Qualif' dropdown is set to 'No Filter' with an 'Except' checkbox unchecked. The 'User ID' dropdown is set to 'All Users' with an 'Except' checkbox unchecked. At the bottom right, there are 'SEARCH' and 'RESET' buttons.

This shows any edits made to any record within Manitou.

System Log

Q

Time	Category	Qualif	Event Text
02/07/2025 09:15:58	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:15:58	Edits	Customer	Delete SUMMITMAIN - Summit Secure Main Office
02/07/2025 09:13:05	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:13:05	Edits	Customer	Edit SUMMITMAIN - Summit Secure Main Office
02/07/2025 09:08:51	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:08:51	Edits	Customer	Delete 157 - New Customer A
02/07/2025 09:08:50	Edits	Customer	Edit 157 - New Customer A
02/07/2025 09:07:33	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:07:32	Edits	Customer	Delete 158 - Customer B
02/07/2025 09:07:31	Edits	Customer	Edit 158 - Customer B
02/07/2025 09:07:05	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:07:05	Edits	Customer	Delete 159 - Customer C
02/07/2025 09:07:04	Edits	Customer	Edit 159 - Customer C
02/07/2025 09:06:32	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:06:31	Edits	Customer	Delete 160 - Customer D
02/07/2025 09:06:31	Edits	Customer	Edit 160 - Customer D
02/07/2025 09:02:16	Edits	Customer	Edit 160 - Customer D
02/07/2025 09:02:15	Edits	Customer	Add 160 - Customer D
02/07/2025 09:01:30	Edits	Customer	Edit 159 - Customer C
02/07/2025 09:01:30	Edits	Customer	Add 159 - Customer C
02/07/2025 09:00:36	Edits	Customer	Edit 158 - Customer B
02/07/2025 09:00:35	Edits	Customer	Add 158 - Customer B
02/07/2025 08:58:54	Edits	Customer	Edit 157 - New Customer A
02/07/2025 08:58:52	Edits	Customer	Add 157 - New Customer A

Clicking values within the edits reveal the details of the **Audit Trail**, if available.

The screenshot shows a web application interface with a 'System Log' sidebar. The main content area displays a table of log entries. One entry, 'Delete SUMMITMAIN - Summit Secure Main Office', is highlighted. A modal window is open over this entry, showing the audit trail details. The modal has a title bar 'Delete SUMMITMAIN - Summit Secure Main Office' and three status buttons: 'Unreviewed' (yellow), 'Approved' (green), and 'Unapproved' (orange). Below the buttons is a search bar 'Q' and a table with the following columns: Date, User ID, Contact Type, Contact ID, Change Type, Category, Item, Field, Old Value, New Value, Review ID, Review Date, and Comment. The table lists 10 rows of audit trail data, all showing 'Delete' operations on 'Person Info' contacts by user 'CARYN' at 09:15:58 on 02/07/2025. The contacts listed are MARK MARSHALL, ADAM MOSEY, JIM CASSAR, JOHN SANTOS, TONY BELMONTE, GREG ARNOLD, TIM POLSTRA, STEVE HANNA, JASON MULLEN, and KIM LEE. A 'DONE' button is located at the bottom right of the modal.

Date	User ID	Contact Type	Contact ID	Change Type	Category	Item	Field	Old Value	New Value	Review ID	Review Date	Comment
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: MARK MARSHALL						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: ADAM MOSEY						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: JIM CASSAR						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: JOHN SANTOS						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: TONY BELMONTE						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: GREG ARNOLD						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: TIM POLSTRA						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: STEVE HANNA						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: JASON MULLEN						
02/07/2025 09:15:58	CARYN	Person		Delete	Person Info	Contact: KIM LEE						

Exception of Values

In order to clear out items in the System log, users may choose to exclude values.

System Log Filter

Date From 02/07/2025 Time 00:00

Date 02/07/2025 Time 23:59

Reverse Time Range Except Time

Timezone [Default]

Category Log On/Log Off Except

Qualif No Filter Except

User ID All Users Except

[SEARCH](#) [RESET](#)

This filters the log values to all **except** the category selected.

System Log

Q

Time	Category	Qualif	Event Text
02/07/2025 10:39:48	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.
02/07/2025 10:39:36	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.
02/07/2025 09:15:58	Edits	Customer	Delete SUMMITMAIN - Summit Secure Main Office
02/07/2025 09:15:58	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:13:25	Alarm Mode	Enter Alarm Mode	Caryn Morgan [Mon Grp: 0, Type: All Types]
02/07/2025 09:13:05	Edits	Customer	Edit SUMMITMAIN - Summit Secure Main Office
02/07/2025 09:13:05	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:08:51	Edits	Customer	Delete 157 - New Customer A
02/07/2025 09:08:51	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:08:50	Edits	Customer	Edit 157 - New Customer A
02/07/2025 09:07:33	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:07:32	Edits	Customer	Delete 158 - Customer B
02/07/2025 09:07:31	Edits	Customer	Edit 158 - Customer B
02/07/2025 09:07:05	Edits	Customer	Delete 159 - Customer C
02/07/2025 09:07:05	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:07:04	Edits	Customer	Edit 159 - Customer C
02/07/2025 09:06:32	Edits	Company	Edit 1 - XYZ Central Station
02/07/2025 09:06:31	Edits	Customer	Edit 160 - Customer D
02/07/2025 09:06:31	Edits	Customer	Delete 160 - Customer D
02/07/2025 09:02:16	Edits	Customer	Edit 160 - Customer D
02/07/2025 09:02:15	Edits	Customer	Add 160 - Customer D
02/07/2025 09:01:30	Edits	Customer	Add 159 - Customer C
02/07/2025 09:01:30	Edits	Customer	Edit 159 - Customer C
02/07/2025 09:00:36	Edits	Customer	Edit 158 - Customer B
02/07/2025 09:00:35	Edits	Customer	Add 158 - Customer B
02/07/2025 08:58:54	Edits	Customer	Edit 157 - New Customer A
02/07/2025 08:58:52	Edits	Customer	Add 157 - New Customer A

Time Frame

The Time Frame feature allows the user to look for specific items. This is best used when searching across a span of days.

Date From 02/03/2025 Time 10:00

Date 02/07/2025 Time 15:59

Reverse Time Range Except Time

Timezone
[Default]

Category
Log On/Log Off

Qualif
No Filter

User ID
All Users

This results return the items based on the parameters within that time frame and date period.

System Log

Q

Time	Category	Qualif	Event Text	User ID
02/07/2025 10:39:48	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.	CARYN
02/07/2025 10:39:36	Report Server	Success	[Ad Hoc] Customer Add/Delete Report has Completed.	CARYN
02/05/2025 15:56:28	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:56:01	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:55:44	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:51:10	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:48:39	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:43:42	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:43:16	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:42:32	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:42:16	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:36:39	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 15:32:15	Edits	Customer	Edit 11007351 - Jane Doe	BOLD
02/05/2025 14:48:51	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/05/2025 14:46:40	Edits	Company	Edit 1 - XYZ Central Station	CARYN
02/05/2025 14:11:33	Edits	Dealer	Edit 5 - National Monitoring	CARYN
02/05/2025 12:58:15	Edits	Dealer	Edit DLR3 - Mountain Monitoring	CARYN
02/05/2025 12:55:57	Edits	Customer	Edit SUMMITMAIN - Summit Secure Main Office	CARYN
02/05/2025 12:49:33	Alarm Mode	Change Alarm Mode	Caryn Morgan [Mon Grp: 0, Type: All Types]	CARYN
02/05/2025 12:49:32	Alarm Mode	Enter Alarm Mode	Caryn Morgan [Mon Grp: 0, Type: All Types]	CARYN
02/05/2025 10:22:28	Report Server	Success	[Ad Hoc] Dealer Master File Report has Completed.	BOLD