

Monitoring Company Statistics

The Monitoring Company Statistics form contains details about all accounts within the monitoring company.

Statistics		
Show		
All Customers		
Customer Counts	Customer Status Summary	Customer TX Summary
Active Customers: 617	Currently In Alarm: 1	Transmitters In Alarm: 0
Inactive Customers: 9	Currently On Test: 0	Transmitters In Fault: 0
Pending Customers: 1	Dispatched Alarms 24 Hours: 0	Transmitters In Line Fault: 0
Deactive Customers: 0	New Maintenance Issues: 0	Transmitters Low Battery: 0
	Unresolved Maintenance Issues: 0	Transmitters With Late To Test: 1
	Expired Permits: 0	Transmitters Missing Event Programming: 0
	Customer Watch List: 0	Transmitters Not On File 24 Hours: 0
	Top Alarm Activity	
	Top False Alarm Activity	

Show Filter

The Show filter allows you to update the statistics accordingly.

All Customers
Customers with No Dealer
Customers with No Branch

- "Customers with No Dealer" update the Statistics for any accounts that do not have a "Dealer ID" applied to them.
- "Customers with No Branch" update the Statistics for any accounts without a "Branch ID" applied to them.

Drilling into Statistics

By clicking the values related to the statistical item, the system returns a listing of those accounts that make up the statistic. If the list is greater than 1,000 records, the drill-in feature disables to prevent overtaxing the database.