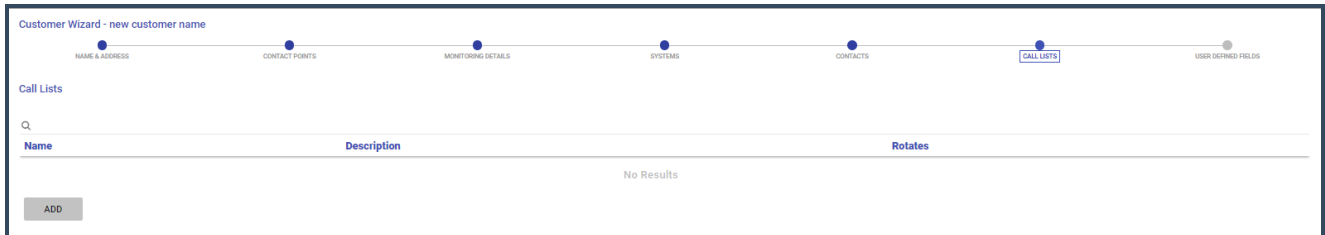


New Customer Call Lists

Call Lists allow the creation of specific contacts in a specific order to allow for individual management based on zone or time of day overrides.

If the site contacts the persons in the order defined in the Contact List, then Call Lists are unnecessary.



Customer Wizard - new customer name

NAME & ADDRESS CONTACT POINTS MONITORING DETAILS SYSTEMS CONTACTS **CALL LISTS** USER DEFINED FIELDS

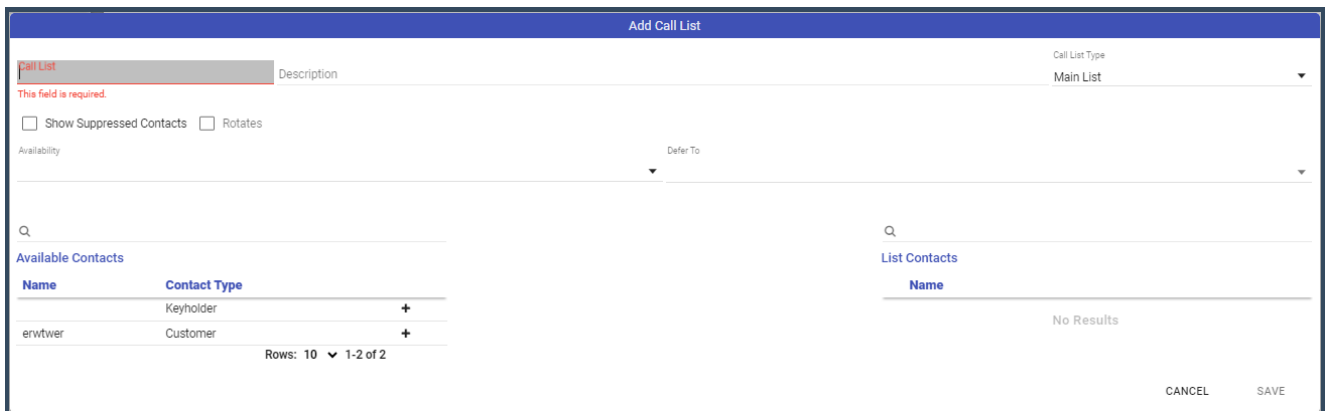
Call Lists

Q

Name	Description	Rotates
No Results		

ADD

Adding a Call List



Add Call List

Call List Description Call List Type Main List

This field is required.

Show Suppressed Contacts Rotates

Availability Defer To

Q

Available Contacts

Name	Contact Type	
	Keyholder	+
erwtwr	Customer	+

Rows: 10 1-2 of 2

Q

List Contacts

Name
No Results

CANCEL SAVE

1. Click Add
2. Enter a Call List ID - How you will reference the Call List in the Customer Actions.
3. Enter the Description
4. Choose the Type of List
5. Main List may contain all contact types
6. Sub List may ONLY contain persons (Contacts, Keyholders, etc.)
7. New accounts have not yet created schedules for availability, therefore there will be no option for availability.
8. Add the contacts from the available list and order as needed.

When all are entered and orders as required Click **Save**. Then Click **Next**.